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# OEL Maintenance Manual

## ML5790eco/ML5791eco



Revision 4

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## PREFACE

This maintenance manual describes how to maintain the PD438/439 printer in the field.

This manual is for customer engineers.

For further information, refer to the Users Manual for handling or operating the equipment.

The relation between the destination point and the model name of this printer is as follows.

Destination point	PD438	PD439
For ODA	ML690	ML691
For OEL	ML5790eco	ML5791eco
For AOS1	ML5790	ML5791
For CHN		ML8550CL

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## 1. CONFIGURATION

### 1.1 Standard Printer Configuration

This printer consists of the following assemblies:

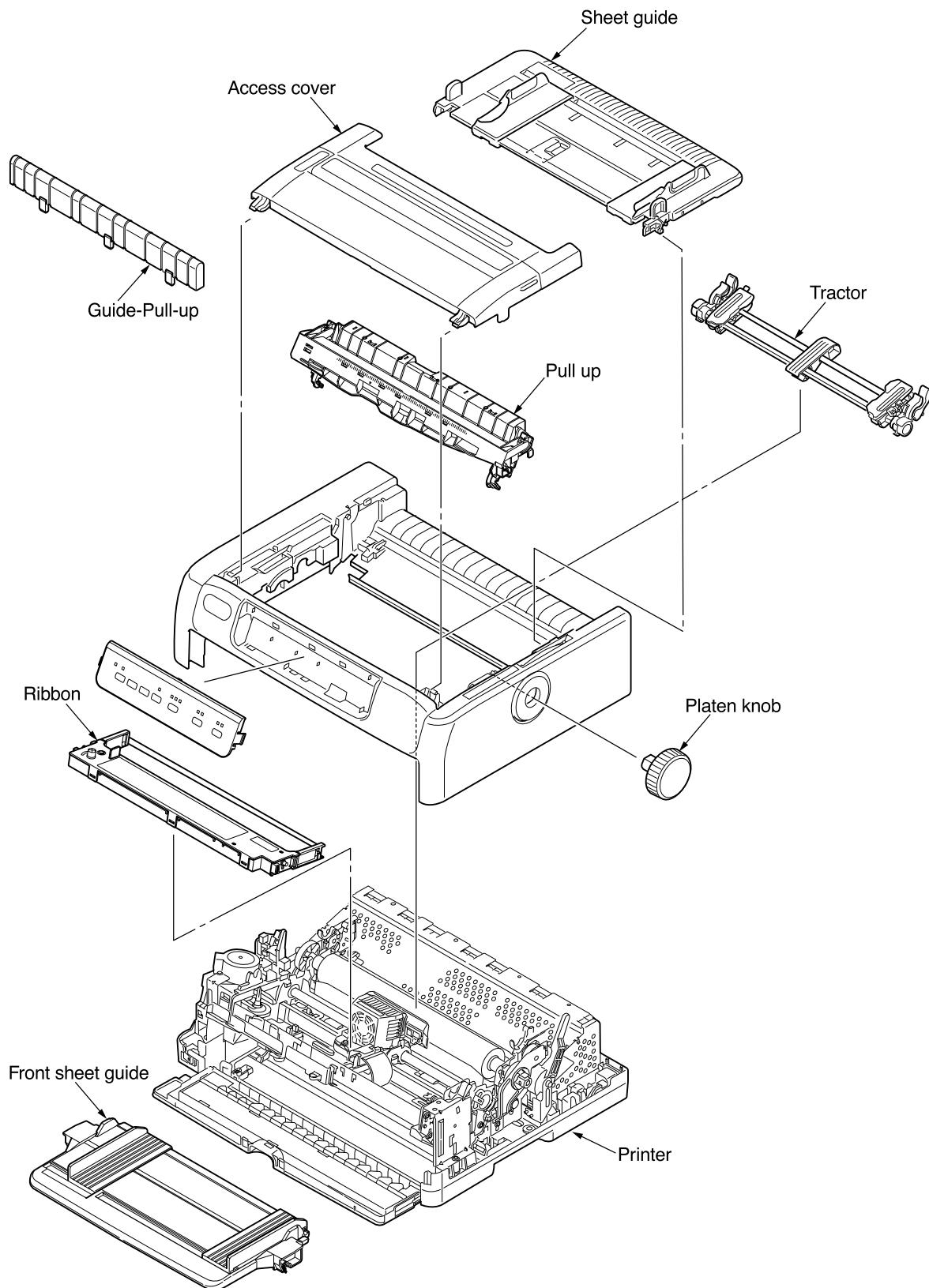
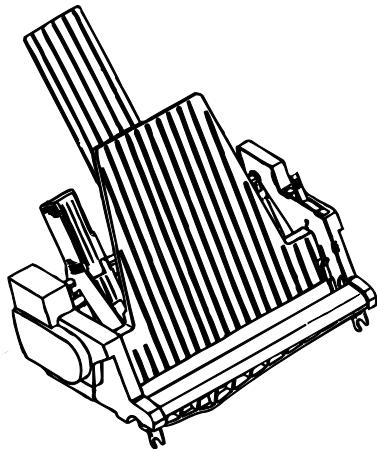


Figure 1-1 Configuration

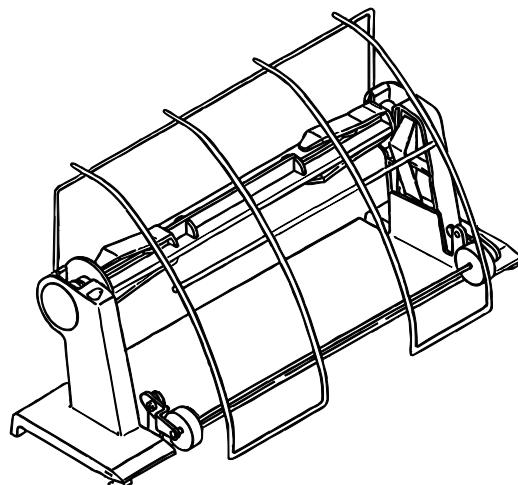
## A.2 Options

- (1) Cut sheet feeder unit (CSF)  
(Narrow and wide versions available)

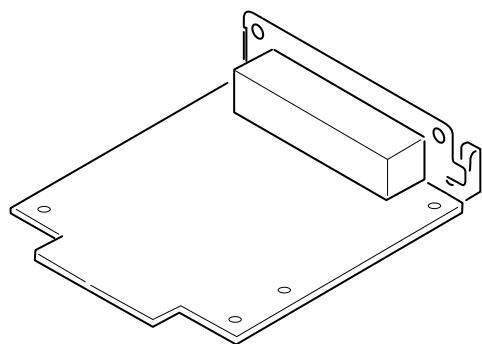
Single-bin CSF (ODA/OEL/AOS1 only)



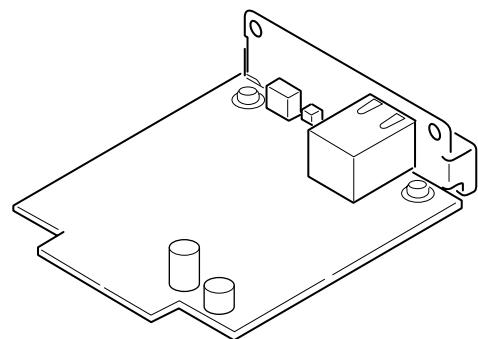
- (2) Roll paper stand (Narrow only)



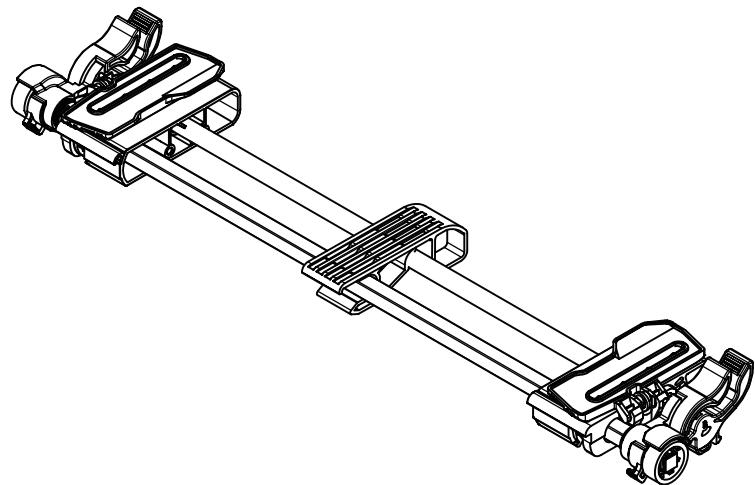
- (3) RS232C Serial interface board



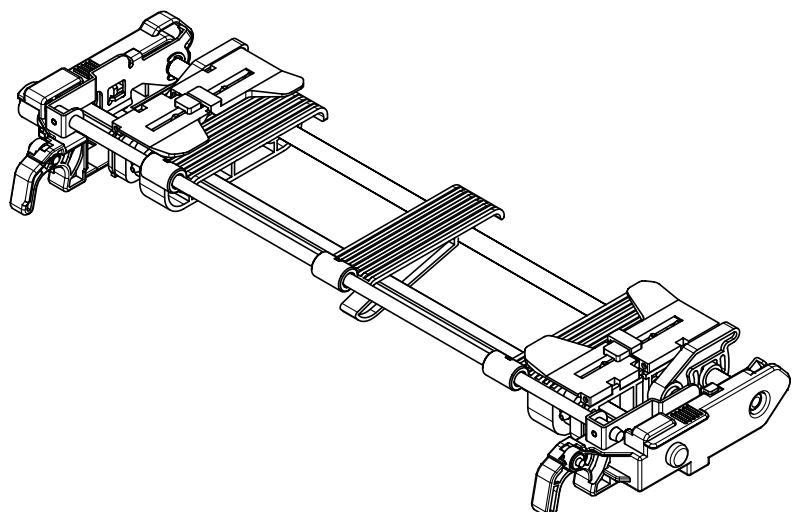
(4) OKI LAN board (OEL/AOS1 only)



(5) Push - Tractor



(6) PULL - Tractor



## 2. THEORY OF OPERATION

### 2.1 Electrical Operation

The electrical operation of the printer circuit is described in this section.

#### 2.1.1 Summary

Figure 2-1 shows the block diagram of the printer.

The control board is made up of the SOC (SYSTEM ON CHIP), peripheral circuits, drive circuits, sensors and interface connectors.

The power to the control board is supplied by the power supply unit through the connector cord.

The power to other electrical parts is also distributed through the connectors within the control board.

#### 2.1.2 SOC and the Peripheral Circuit

##### (1) SOC

SOC to be CPU and past LSI function, building SRAM into, and the outline of use is as follows.

- 3.3V single power supply (1.2V in internal core voltage)
- Operation frequency 48MHz
- Built-in CPU core (ARM7TDMI)
- SRAM 4M bit
- With built-in USB controller
- With built-in UART function
- AD converter x 4ch DA converter x 2ch

OKI of other peripheral circuitry is original though CPU core uses ARM7TDMI.

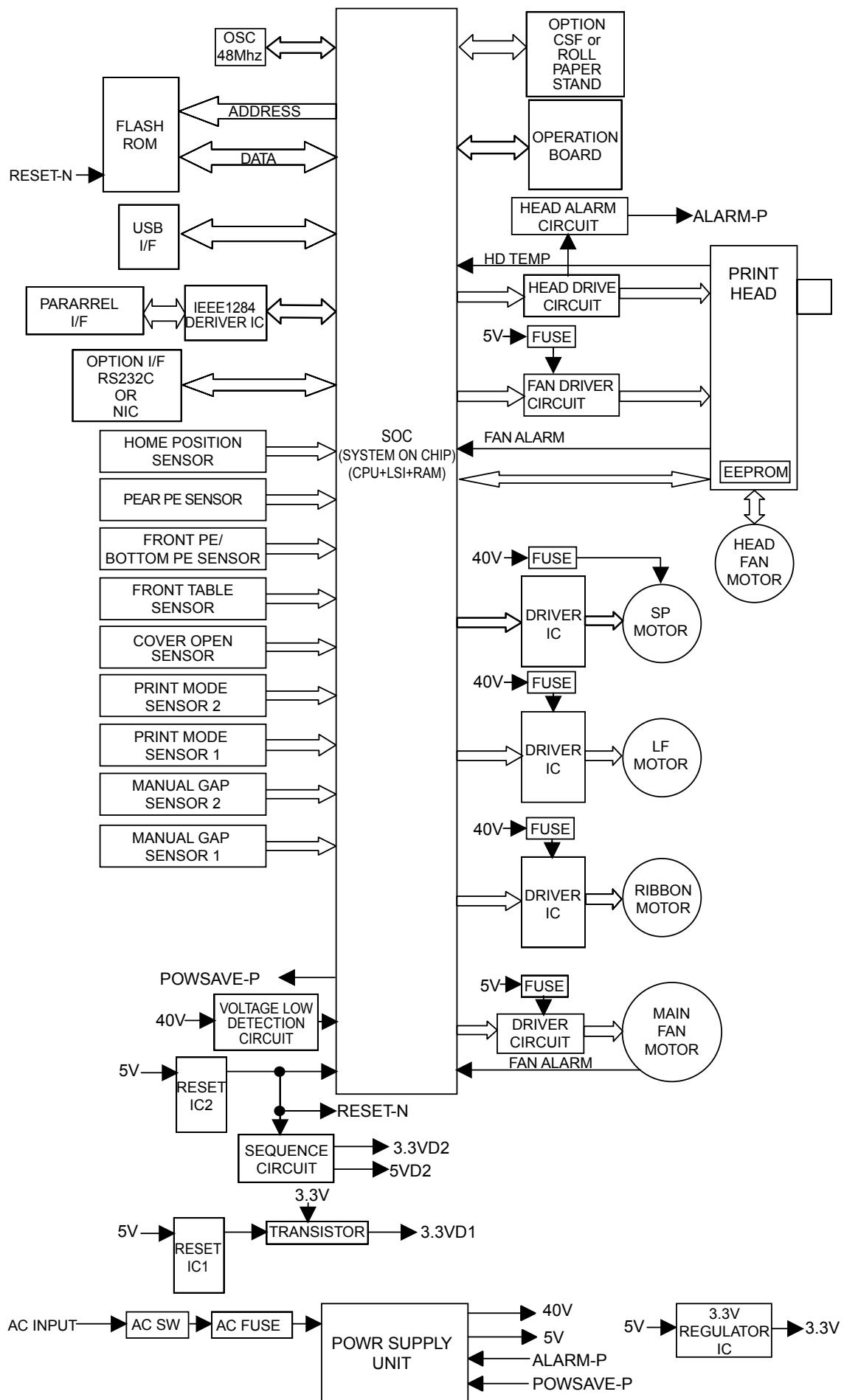
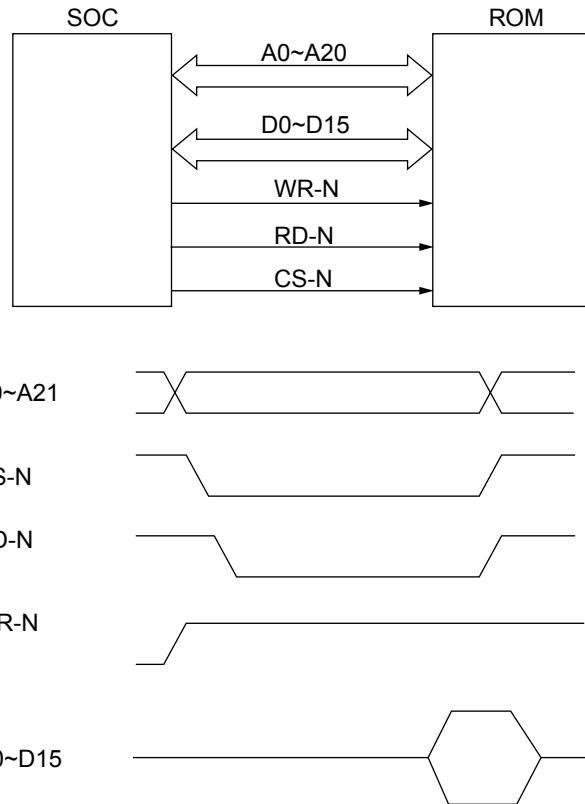


Figure 2-1

## (2) Program ROM (external FLASH ROM)

The program to make the printer work is stored in FLASH ROM as external ROM.

FLASH ROM that can be installed is 32Mbit(16 x 2048k) or less. The access timing of the outline to FLASH ROM is shown in the following.



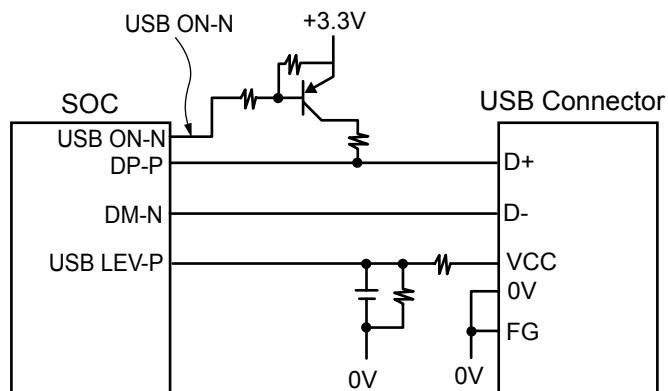
## (3) RAM

In RAM, the memory capacity built into SOC is 256K x 16bit (4Mbit).

## (4) USB Controller

The USB Controller detects and controls the USB interface.

The USB controller is built into SOC. The figure below shows the outline circuit.



### 2.1.3 Initialization

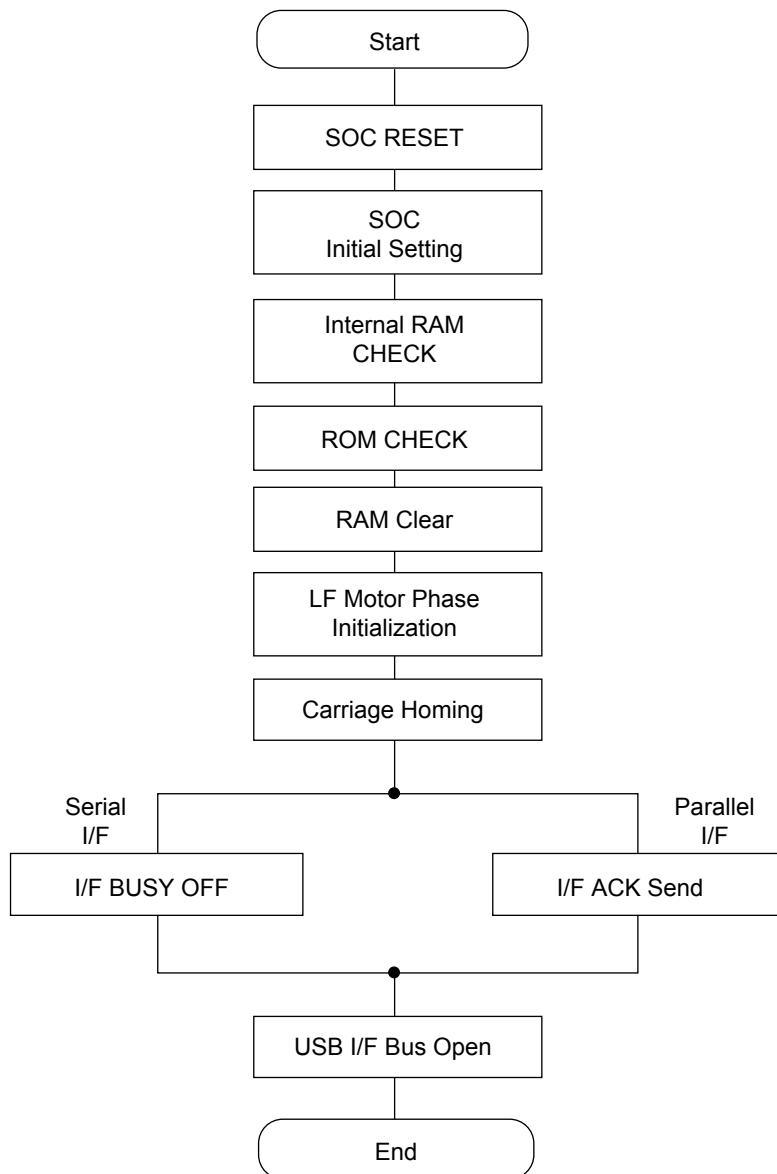
This printer is initialized when the power is turned on or when the I-PRIME-N signal is input from the host side via the parallel interface.

For the initialize operation, the RST-N signal is first output from the reset circuit to reset the SOC and Flash ROM. When resetting ends, the program starts. Reset operation by I-PRIME starts program to initialize, but does not reset the SOC.

The program here sets the mode of the SOC, checks the memories (ROMs and RAMs), then carries out carriage homing, and determines the LF motor phase.

Finally, the program establishes the interface signals (P-I/F: ACK-P signal sending, and S-I/F: BUSY-N signal off) and lights the SEL(联机) lamp to inform the ready state for receiving to the host side and ends the initialize operation.

After USB I/F control I/O initialization and USB I/F bus opening.



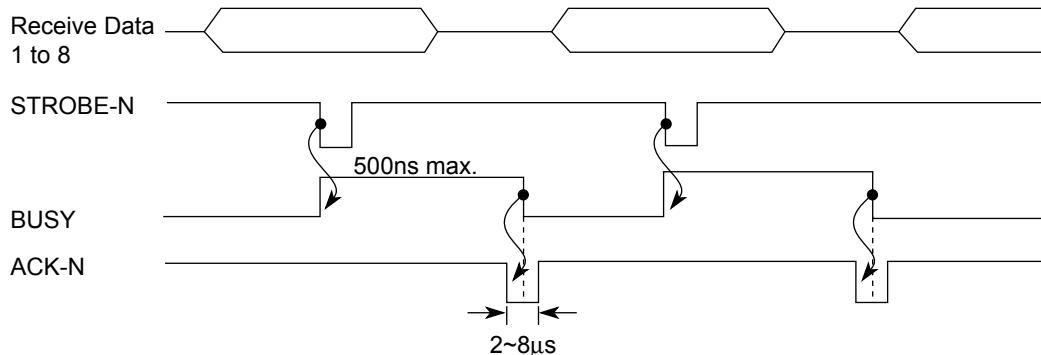
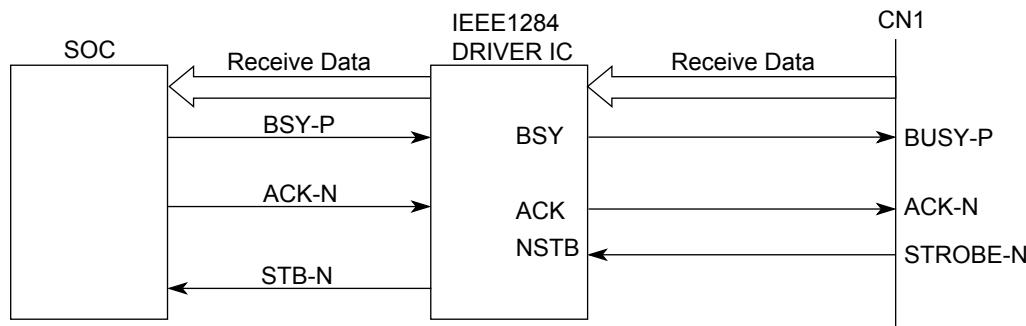
## 2.1.4 Interface Control

### (1) Parallel Interface

The parallel data input from the host to the interfaced LSI is latched to its internal register at the falling edge of the STROBE-N signal.

At the same time, the LSI sets the BUSY signal to the high level to inform the host that the data is being processed.

When the data processing ends, the BUSY signal is set to off and the ACK-N signal is sent to request the next data. When reception is impossible because the buffer is full, the BUSY signal is sent to request stopping of data transmission.



\* The STROBE-based timing for the BUSY signal is adjustable from the Maintenance menu.

ACK signal timing and BUSY signal timing can be adjusted from the Maintenance menu.

(2) Universal Serial Bus (USB)

Universal Serial Bus Specification Revision 2.0 (Full speed) compliance.

1) Connector

- Printer Side : "B" Receptacle (Upstream Input to the USB Device)
- Cable Side : Series "B" Plug

2) Cable

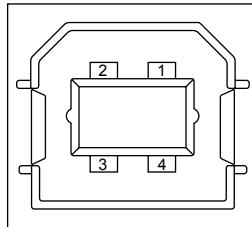
- Cable Length : Maximum 5.0m (A cable must be met USB Spec Rev 1.1 for normal operation)

**Note:** Cable is not supplied.

3) Table of USB I / F signals

Contact Number	Signal Name	Typical Wiring Assignment
1	Vbus	Red
2	D -	White
3	D +	Green
4	GND	Black
Shell	Shield	Drain Wire

4) Connector pin arrangement



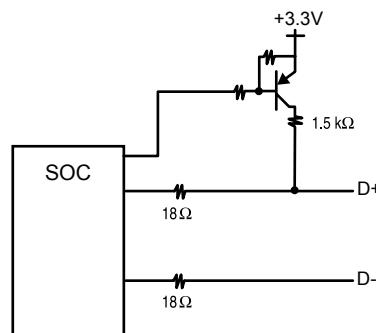
5) Mode & Class of Device

- Full - speed Driver
- Self - powered Device

6) Data Signaling Rate

- Full - speed function -  $12\text{Mb/s} \pm 0.25\% (2500\text{ppm})$

7) Interface circuit



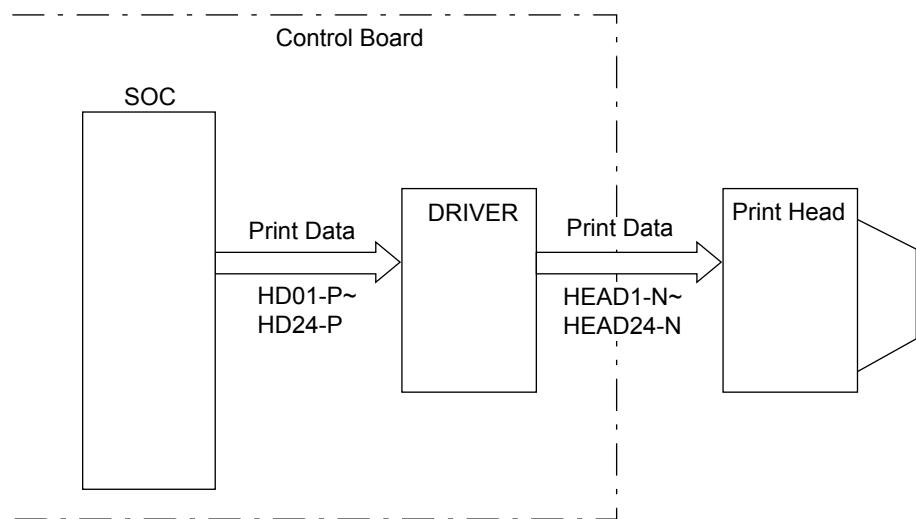
## 8) Signal Level

- Input / Output Level

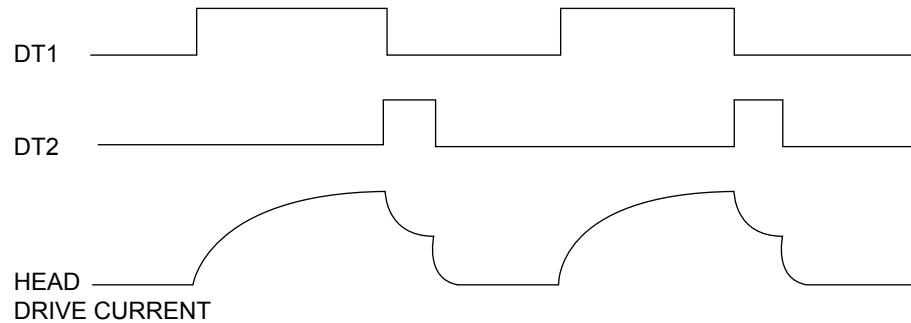
Parameter	Symbol	Min.	Max.	Units
<b>Input Levels :</b>				
High (driven)	$V_{IH}$	2.0		V
High (floating)	$V_{HZ}$	2.7	3.6	V
Low	$V_{IL}$		0.8	V
<b>Output Levels :</b>				
Low	$OL$	0.0	0.3	V
High (driven)	$OH$	2.8	3.6	V
Output Signal Crossover Voltage	$V_{CRS}$	1.3	2.0	V

### 2.1.5 Print Control

Print data is transmitted as parallel data (HD01~HD24) from SOC to print head. SOC generates print timing and drive time.



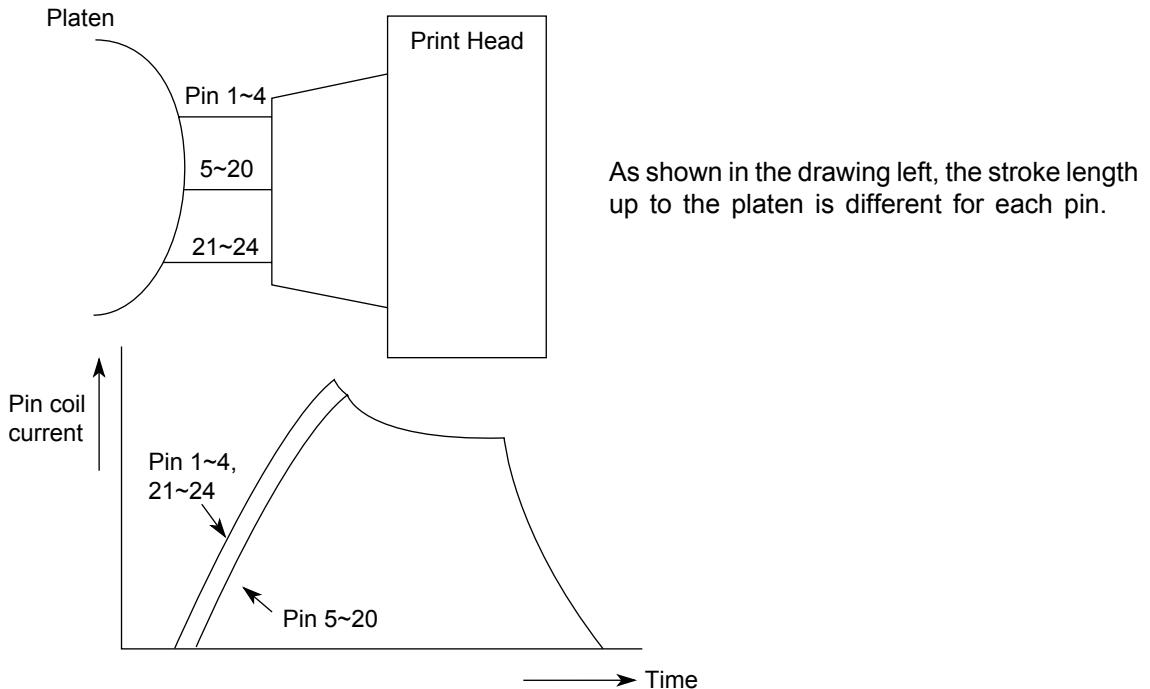
**HEAD DRIVE TIMING CHART**



## Print Compensation Control

The print compensation can be made as shown below:

- Voltage compensation (See 2.1.8 "Alarm Circuit.")
- Temperature compensation (See 2.1.8 "Alarm Circuit.")
- Pin stroke compensation



- Simultaneous Compensation of the number of impact pins

The MPU is provided with the compensation table for each pin to make necessary compensation.

Number of impact pins	Few	↔	Many
Drive time	Short	↔	Long

- Print mode compensation

According to the thickness of the printing medium, the print mode is compensated as shown in the table below:

Head Gap Range	1	2	3	4	5	6	7	8	9	10
Print speed	100%	97%	93%				75%			
Drive time	Short ↔ Long									

→ (Drive time lengthens at each step.)

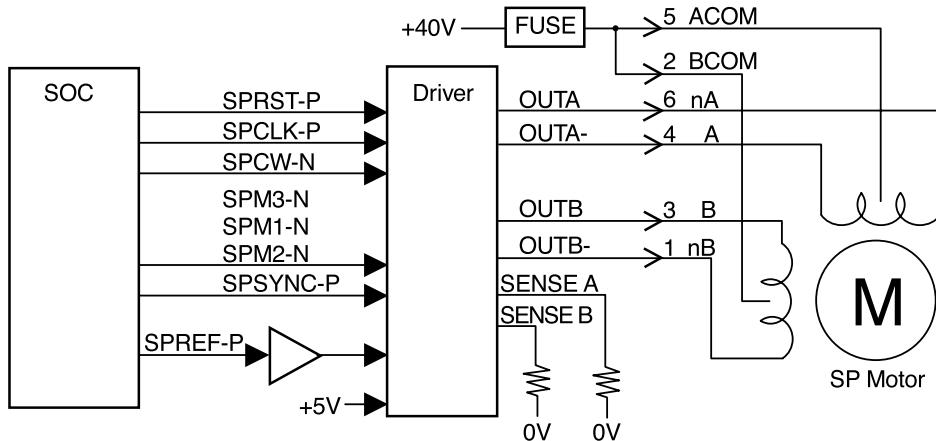
## 2.1.6 SP/LF/RBN/MAIN FAN/HEAD FAN MOTOR CONTROL

The driver of each motor is controlled according to the control signal from SOC and the motor is driven.

### (1) SP MOTOR CONTROL

The motor that uses it is a hybrid type stepping motor.

The outline circuit composition : as shown in the following figures.



The drive system is an unipolar fixed current drive method.

Each output of OUTA, A-, OUTB, B- is turned on synchronizing with the SPCLK-P signal, driving current flows to the motor, and the motor rotates.

The method of exciting the aspect by combining signals of SPM3-N~SPM1-N is set.

Driving current value to the motor is set according to the SPREF-P signal.

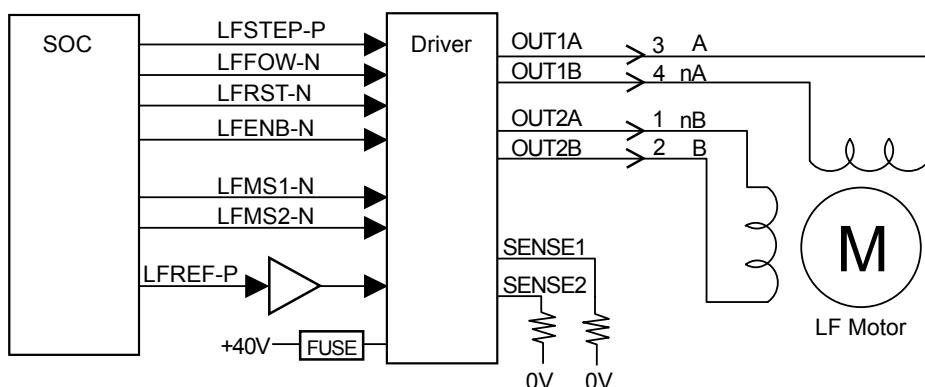
The direction where the motor is rotated is controlled by the SPCW-N signal.

The carriage rotates for one step 1/72 inches in case of two aspect excitation method and the motor rotates.

### (2) LF MOTOR CONTROL

The motor that uses it is PM type stepping motor.

The outline circuit composition : as shown in the following figures.



The drive system is a bipolar fixed current drive method.

The LFSTEP-N signal is clock signals, OUT1A, 1B and OUT2A, 2B signals are turned on synchronizing with the signal, the current flows to the motor each aspect, and the motor rotates.

The method of exciting the aspect by combining signals of LFMS1-N and LFMS2-N is set.

The direction of the rotation is set by the LFFOW-N signal.

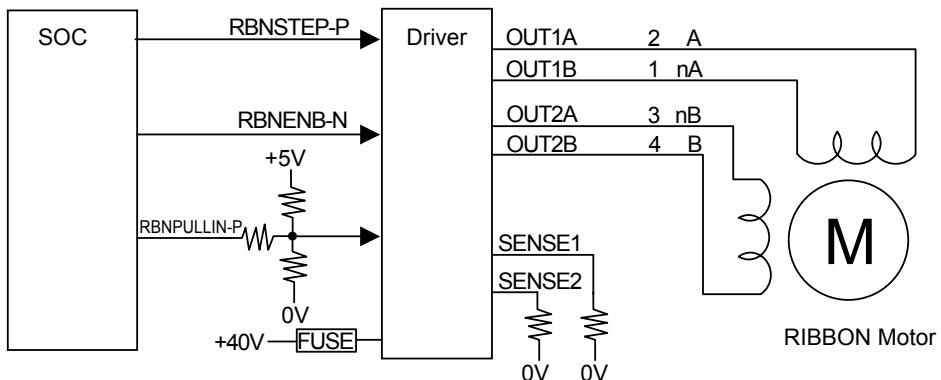
The motor drive current value is set by the LFREF-P signal.

The platen rotates for one step 1/360 inches in case of two aspect excitation method and the motor rotates.

### (3) RIBBON MOTOR CONTROL

The motor that uses it is PM type stepping motor.

The outline circuit composition : as shown in the following figures.



The drive system is a bipolar fixed current drive method.

The RBNSTEP-N signal is clock signals, OUT1A, 1B and OUT2A and 2B signals are turned on synchronizing with the signal, the current flows to the motor each aspect, and the motor rotates.

The method of exciting the aspect is excitation 1-2 aspect fixation.

The direction of the rotation is fixation.

The motor drive current value switches by the RBNPULLIN-P signal and is about 0.5A when a fixed velocity rotates by about 0.6A when the motor starts.

PD438 (Narrow) : The rotational speed of the motor is 868PPS, and, as a result, 71.1mm/s is sent to the ribbon.

PD439 (Wide) : The rotational speed of the motor is 744PPS, and, as a result, 60.9mm/s is sent to the ribbon.

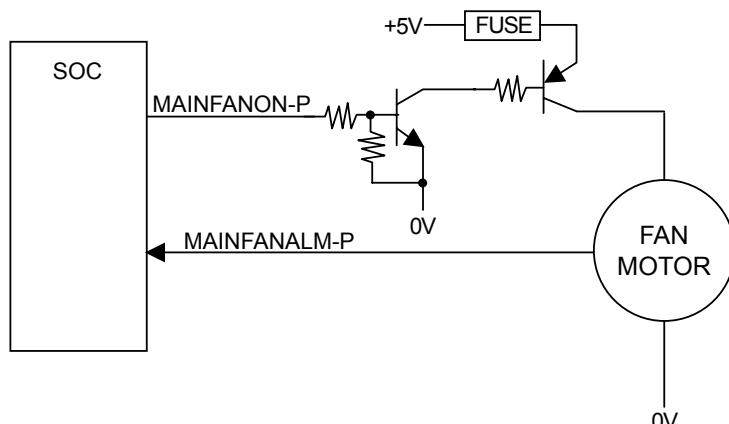
### (4) MAIN FAN CONTROL

The motor that uses it is DC brushless FAN motor.

The outline circuit composition is as follows.

On/off is controlled by control signal MAINFANON-P from SOC.

When the motor stops by some factors when the motor rotates, the MAINFANALM-P signal is sent from FAN, and this signal is recognized with SOC and it is assumed fan alarm.



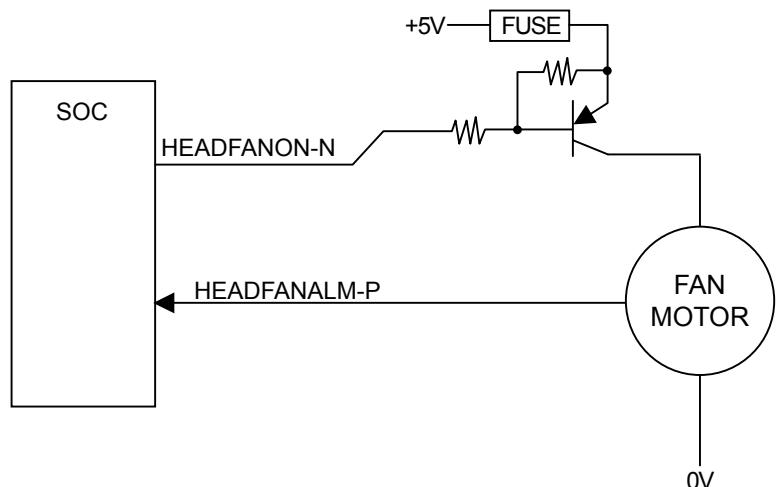
## (5) HEAD FAN CONTROL

The motor that uses it is DC brushless FAN motor.

The outline circuit composition is as follows.

On/off is controlled by control signal HEADFANON-N from SOC.

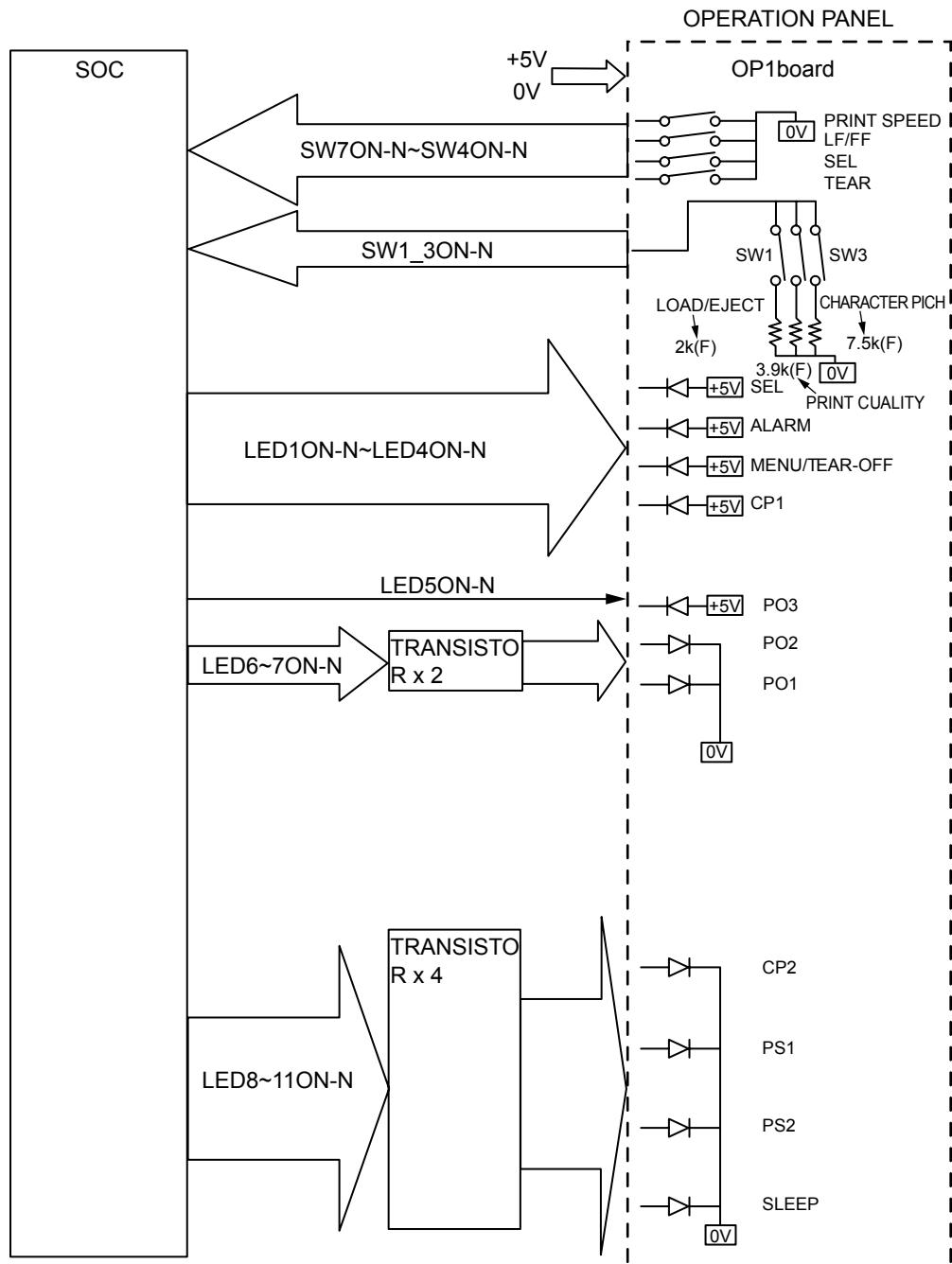
When the motor stops by some factors when the motor rotates, the HEADFANALM-P signal is sent from FAN, and this signal is recognized with SOC and it is assumed fan alarm.



### 2.1.7 OPERATION PANEL

OPERATION PANEL is controlled by each signal port of SOC.

An outline circuitry is as follows.



## 2.1.8 Alarm Circuit

### (1) Head drive time alarm circuit

This circuit monitors the drive time using the DT1ALM1-N signal interlocked with the overdrive signal of each drive circuit.

If the drive time of any drive circuit exceeds the specified time, the drive fault alarm circuit sends an ALM-P signal to POWER SUPPLY UNIT.

This signal turns off +40V and +5V output. This state is maintained after the power switch is turned off until the power supply resumes about 30 seconds later. Until the cause of the output of the ALM-P signal is removed, even if the power supply is resumed this function operates so that no +40V and +5V output occurs.

### (2) Alarm processing when DC power is low.

+40V is converted into the DC LOW-N signal (0V to about 3.3V) by resistors and input into the A/D port of the SOC to control the drive time and the print speed (pass number) of the head.

#### (a) Head drive time

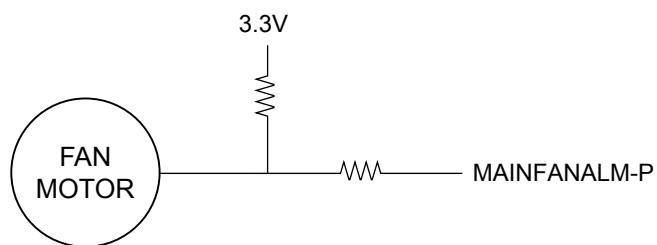
The head drive time is lengthened to compensate for the amount of voltage drop by monitoring the DC LOW-N signal once every 500  $\mu$  sec. to control and maintain the impact necessary for each printing pin at the fixed value.

#### (b) Print speed

Voltage, +40V	Pass number	Print speed
36V or more	1 Pass	100%
Less than 36V	2 Pass	50%

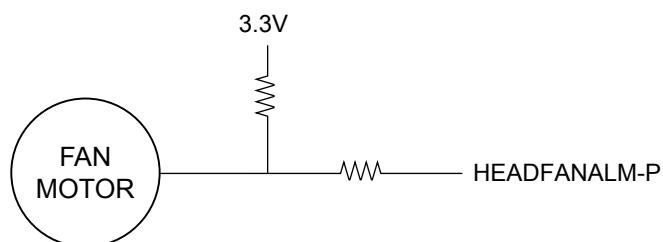
### (3) MAIN FAN alarm

The SOC detects 3.3V on the signal even through the fan is driven.



### (4) HEAD FAN alarm

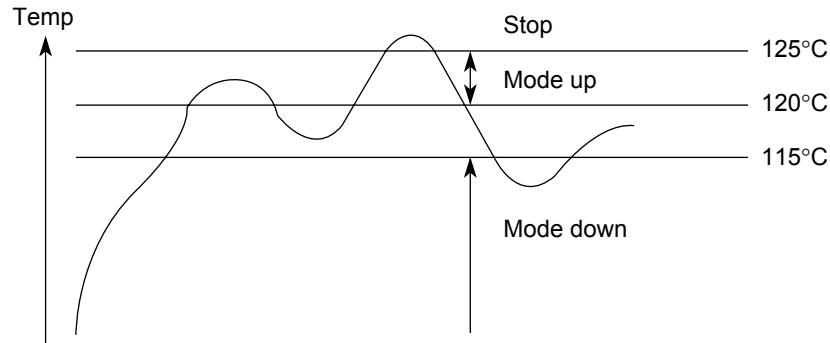
The SOC detects 3.3V on the signal even through the fan is driven.



(5) Overheat alarm

(a) Head overheat alarm

The voltage of the output HTEMP signal of the thermistors, one of which is contained in the print head is monitored by the A/D port of the SOC to control the voltage.



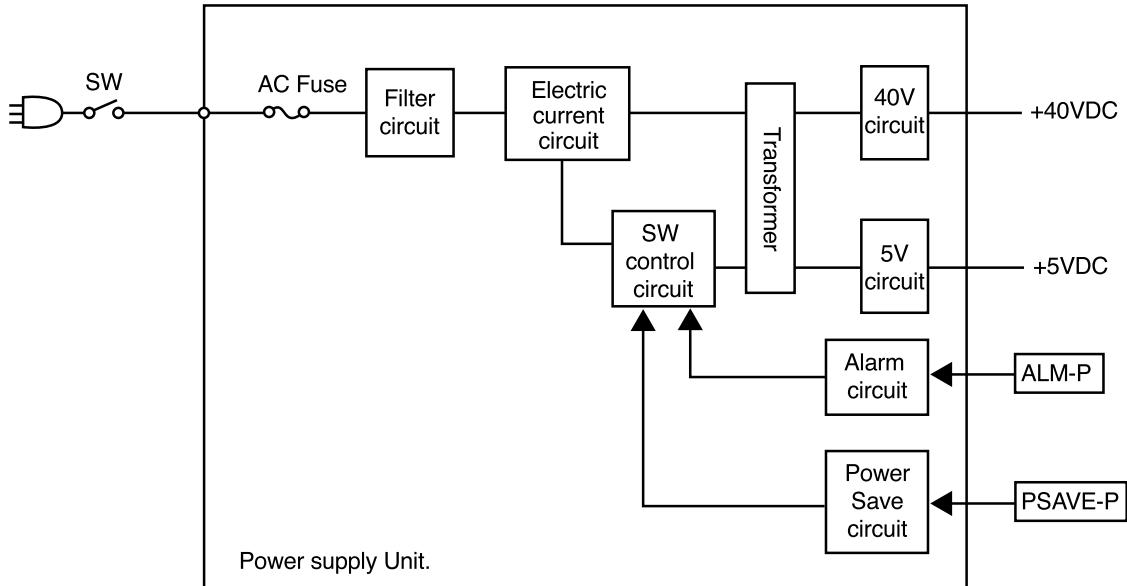
Mode and print control

Mode	Print Speed	Print Pass
1	100%	1
2	80%	1
3	80%	2
4	80%	3
5	80%	3
6	80%	8
7	Stop print	

- When the temperature is between 120°C and 125°C, the mode switches sequentially to higher level. When the temperature falls below 115°C, the mode switches to lower level.
- When the temperature exceeds 125°C, printing will stop.
- When temperature gradient is steep, higher mode shall be specified directly.

### 2.1.9 Power Supply Unit

This power supply unit is a switching power supply. This power supply unit supplies the +5VDC, +40VDC.



The uses of output voltages and signals are described below.

Voltage/signal	Use
+5V	Logic IC / LED drive / SENSOR drive / MAIN FAN drive
+40V	LF motor / SP motor drive / RIBBON Motor / Printhead.

Various protective functions in the power supply unit:

#### (1) +40V overcurrent detection function

When an overcurrent has been detected, this function suspends switching and cuts off all output.

This state in which all output is cut off is maintained.

Recovery takes place when the power supply is resumed about 30 seconds after turning off the power switch.

Until the cause of the overcurrent is removed, even if the power supply is resumed this function operates so that no +40V/+5V output occurs.

#### (2) +5V output overcurrent detection function

When an overcurrent has been detected, this function lowers the voltage for this output only.

Voltage is restored when the cause of the overcurrent is removed.

#### (3) +40V and +5V output overvoltage detection function

When voltage rises above the standard value of +40V or +5V, this function suspends switching and cuts off all output.

This state in which all output is cut off is maintained.

Recovery takes place when the power supply is resumed about 30 seconds after turning off the power switch.

Until the cause of the overvoltage is removed, even if the power supply is resumed this function operates so that no +40V/+5V output occurs.

(4) Alarm function (See 2.1.8)

When an ALM-P signal has been output from the control unit, this function suspends switching and cuts off all output.

This state is maintained after the power switch is turned off until the power supply resumes about 30 seconds later.

Until the cause of the output of the ALM-P signal is removed, even if the power supply is resumed this function operates so that no +40V/+5V output occurs.

(5) Protection against incorrect AC voltage input (See 3.3.21)

This power supply is a multi-input power supply. The power-supply voltage-setting pins can be used to set input at 100V or 200V. The power supply will not operate (i.e., no power will be supplied) when the power switch has been turned on with an incorrect setting for the AC input voltage used. In such a case, immediately turn off the power switch and change the settings to ones suited to the AC voltage used.

Operation during power saving

During power saving, a POWSAVE-P signal is output from the control unit to the power supply unit.

This signal decreases +40V voltage to approximately 20V to reduce power consumption.

When power saving is released, voltage is restored to +40V.

#### 2.1.10 Motor/FAN/Aluminum electrolytic capacitors

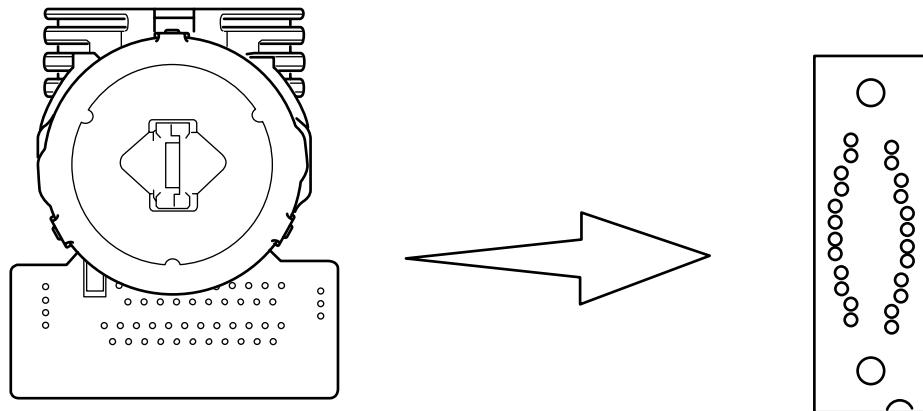
There is a deteriorated possibility when motor/fan/aluminum electrolytic capacitor uses a long term exceeding five years of the life of equipment.

In that case, the exchange of motor/fan/power supply unit/control board might become necessary.

## 2.2 Mechanical Operation

### 2.2.1 Printhead Mechanism and Operation (See Figure 2-2.)

The printhead is a spring charged 9 double-pin driving head using a permanent magnet. It is attached to the carriage, which moves in parallel with the platen. Electrically, this unit is connected to the control circuits through the control board.



**Figure 2-2 Arrangement of the Head Pins View from the Tip of the Printhead**

(1) The printhead configuration:

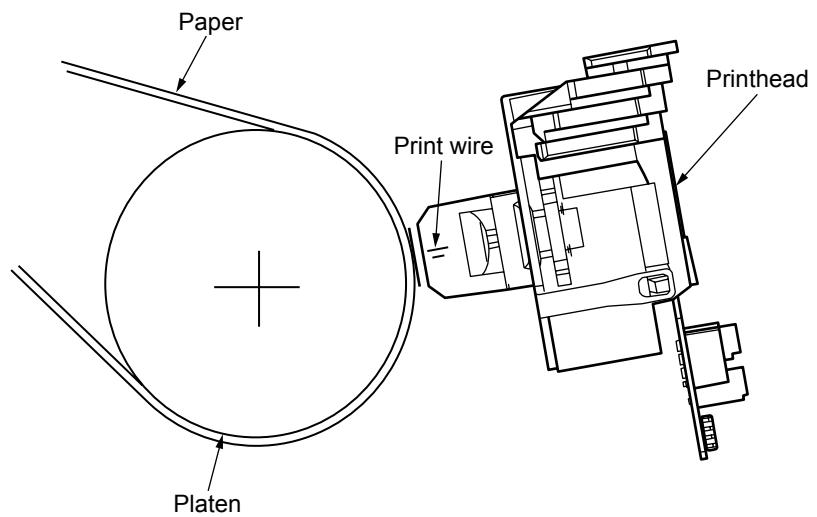
The printhead is composed of the following parts:

- (a) Wire guide
- (b) Spring assembly (Wire, Armature, Spring, Yoke, Spacer)
- (c) Magnet assembly (Magnet, core, coil, Yoke)
- (d) Printed circuit board

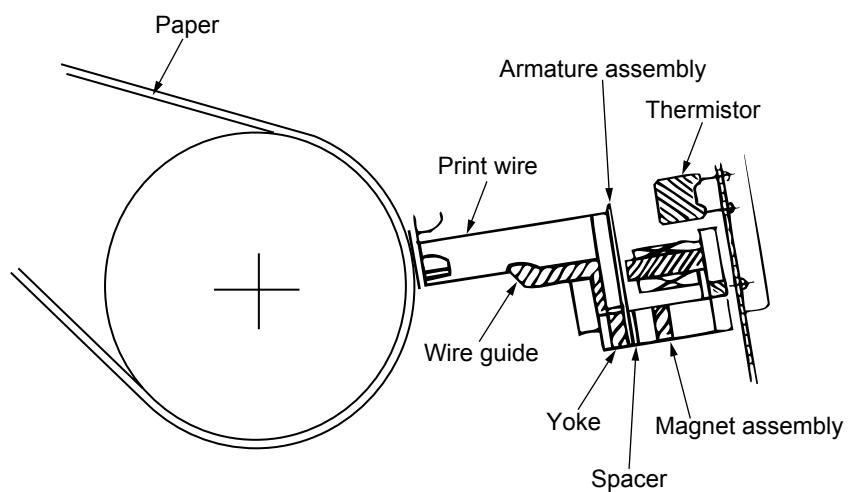
(2) Operation of printhead (See Figure 2-3.)

- (a) When the printhead is idle, the armature is attracted by a permanent magnet and the spring fixing the armature is compressed. The print wires fixed to each armature are thus concealed under the wire guide.
- (b) When a signal for a character to be printed is detected, a current flows through the coil. When the coil is activated, the magnetic flux (caused by the permanent magnet between the armature and the core) is canceled to eliminate the attraction force. The armature is driven in the direction of the platen by the force of the armature spring. the paper through the ribbon and prints a dot on the paper.
- (c) After the character has been printed, the armature is magnetically attracted again and the print wires are again concealed under the wire guide.

A thermistor in the printhead prevents burning caused by over-heating of the coil during extended continuous bi-directional printing. When the temperature of the coil exceeds a pre-determined limit (about 125°C) the control circuit detects a thermistor signal. Printing will then be intermittent or stop completely until the coil temperature falls below the limit value.



(1) When printing



(2) When not printing

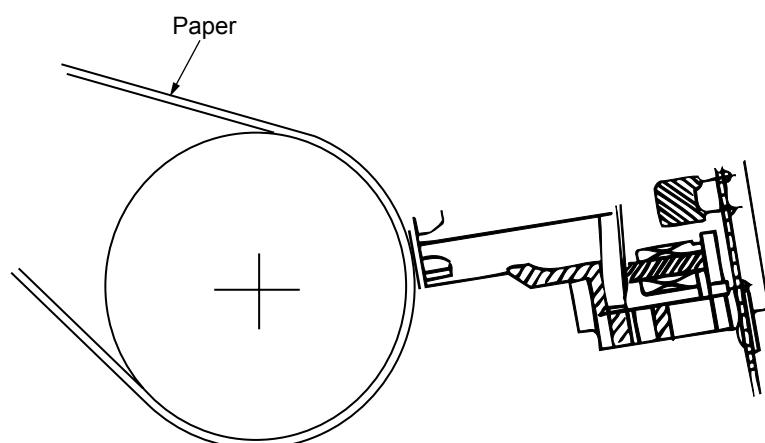


Figure 2-3

## 2.2.2 Spacing Operation (See Figure 2-4.)

The spacing mechanism consists of a carriage shaft mounted in parallel with the platen, and a carriage frame that moves along the shaft. Items included in the spacing mechanism are as follows: The space mechanism is driven by a stepping motor located behind the carriage frame.

- (a) Stepping motor with motor gear
- (b) Carriage frame
- (c) Carriage shaft
- (d) Beam guide
- (e) Sensor

### (1) Spacing operation

The carriage frame, on which the printhead moves along the carriage shaft in parallel with the platen. As a stepping motor revolves, the power of the stepping motor is transferred to a space belt.

The position of the carriage frame can be determined by counting the interrupts detected by the sensor.

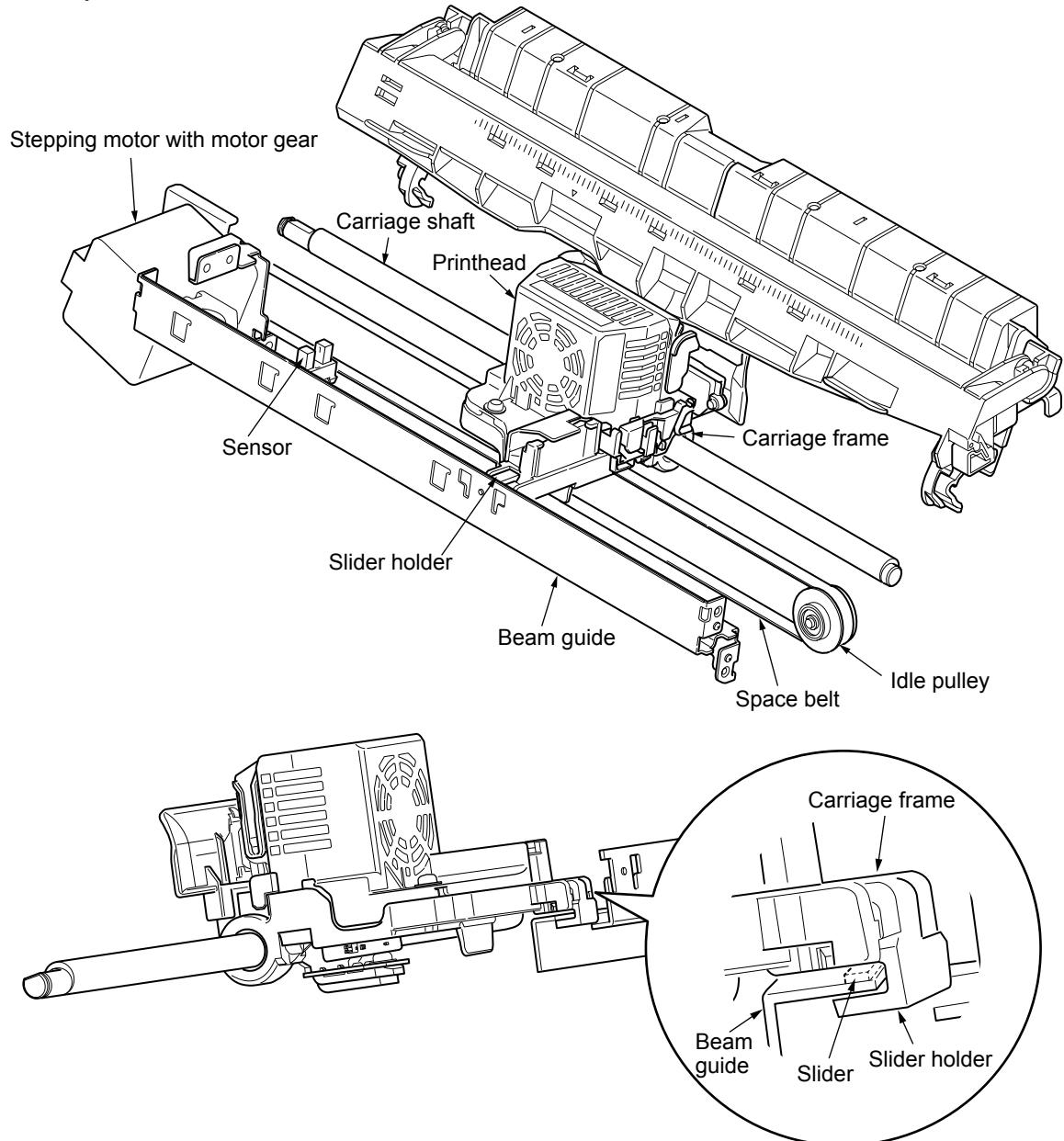


Figure 2-4

### 2.2.3 Head Gap Adjusting (See Figure 2-5.)

The head gap adjusting lever moves back and forth to tilt the carriage frame, altering the gap between the printhead and the platen.

Being rotated, both ends of the carriage shaft are eccentric, the shaft moving toward or away from the platen.

The printer will reduce the printing speed automatically to ensure that adequate printing pressure is maintained for multipart paper.

The right and left adjustment knobs can be independently turned and used to adjust parallelism to the platen.

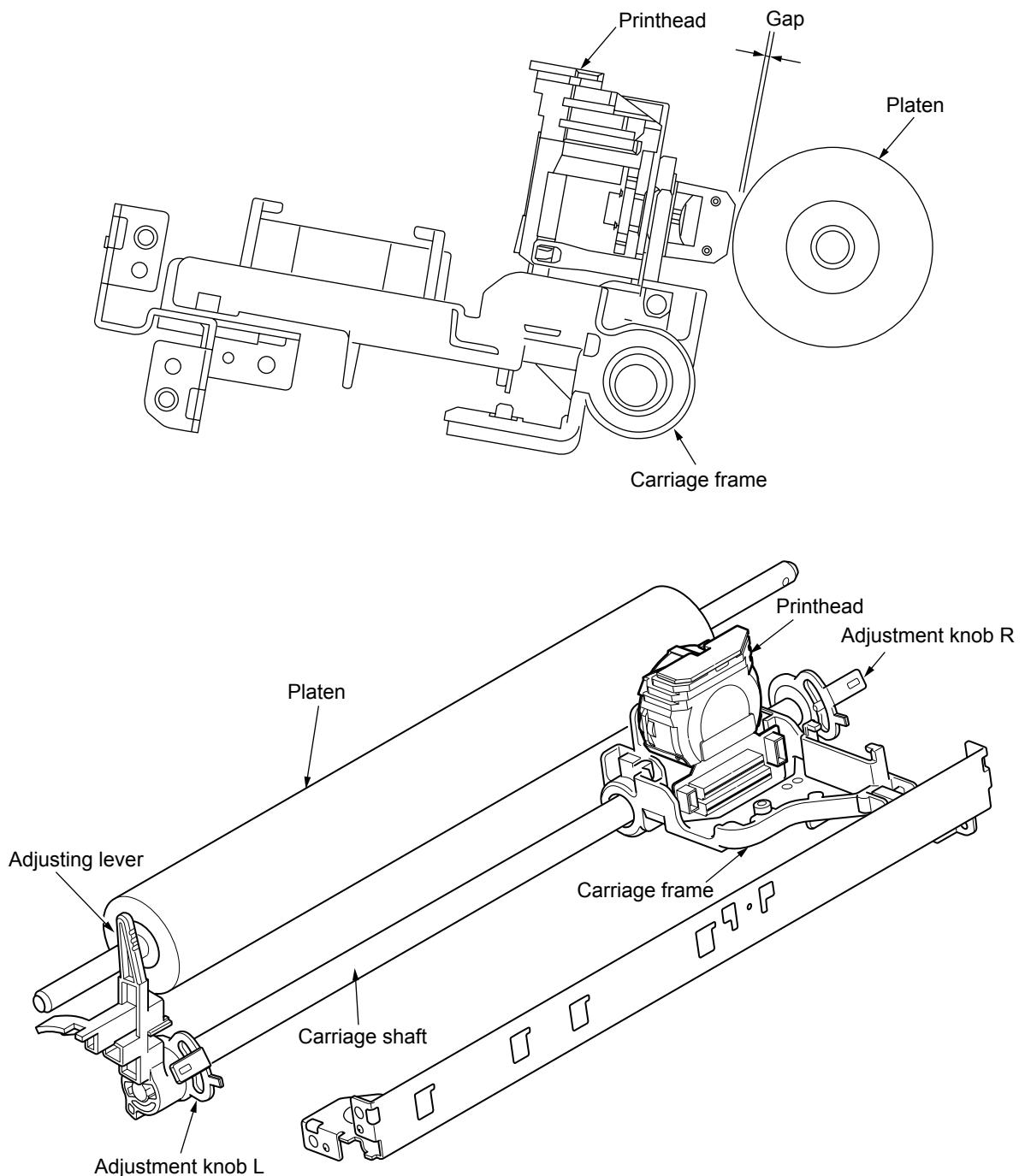


Figure 2-5

## 2.2.4 Ribbon Drive (See Figure 2-6.)

The ribbon driver mechanism moves the ribbon by the ribbon motor operation.

The ribbon drive mechanism consist of the following items:

- (a) Ribbon feed gear assembly
- (b) Ribbon cartridge

### (1) Ribbon cartridge

An endless ribbon with a single direction feed is used. Ink is supplied from an ink roll, which is built in to the ribbon cartridge.

### (2) Ribbon feed operation

The ribbon motor is used to drive the ribbon feed mechanism. The rotation is transmitted via the ribbon feed gear assembly to the drive roller in the ribbon cartridge, thus moving the ribbon.

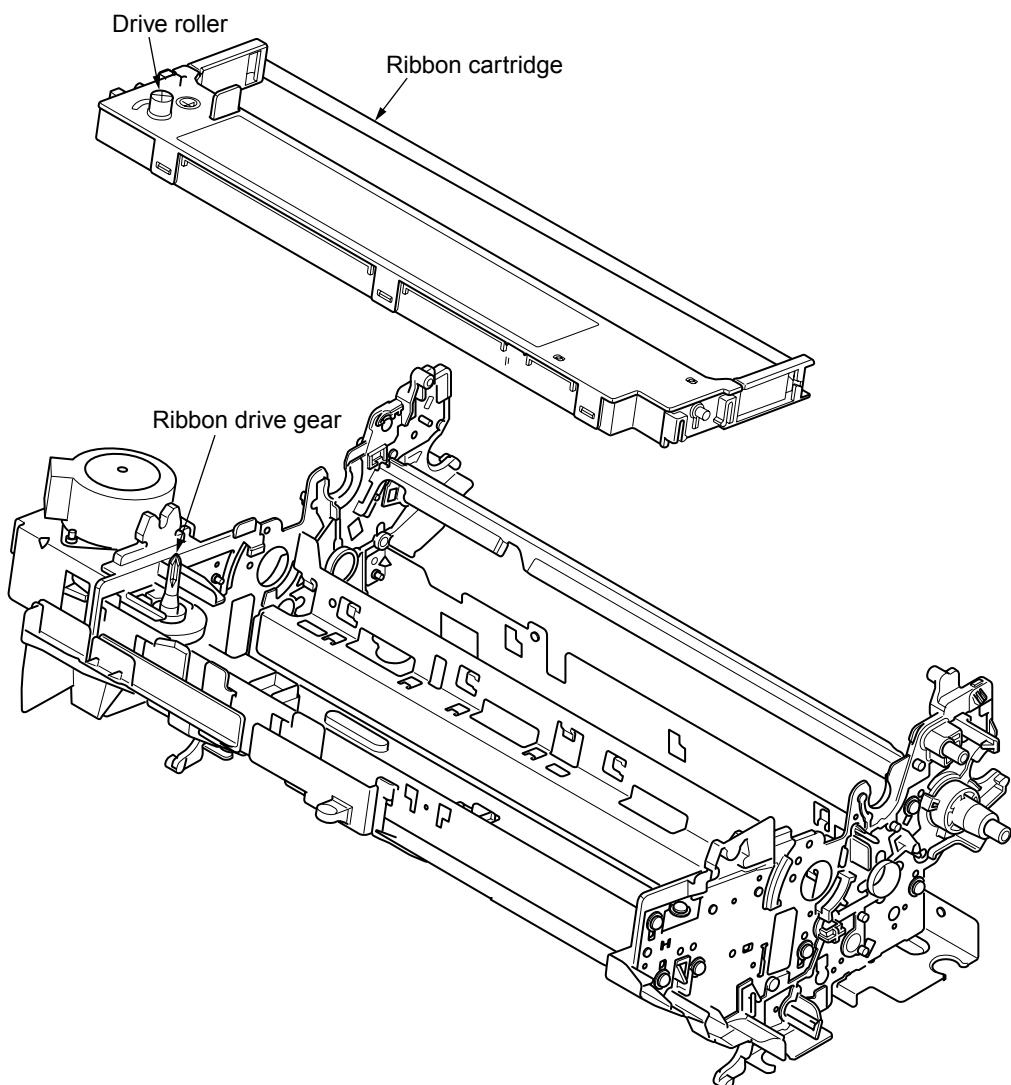


Figure 2-6

## 2.2.5 Paper Feed Operation

Feeding of the paper is performed by turning the platen and the pin tractor, which is driven by the LF pulse motor.

Item of the paper feed mechanism are as follows:

- (a) Pulse motor with gears
- (b) Decelerating gear
- (c) Platen
- (d) Tractor feed unit
- (e) Pressure roller

(1) Cut sheet and continuous sheet switching mechanism (See Figure 2-7.)

Five (wide four) different paper paths can be selected and set by the change lever.

(a)  (for cut sheet)

When the cut sheet is used in the manual mode or fed by the CSF (option), set the change lever at the position marked .

[Operation]

When the change lever is set to the  position. This causes the Gear Idle A to be disengaged from the Gear Change A, leaving it free.

At this time, the pressure rollers (at the rear and the front) are pressed securely to the platen to feed the cut sheet. At the same time, the switch lever positions to confirm to the control board that you are in the cut sheet mode.

In the cut sheet mode, the control board automatically feeds the sheet up to the print start position after pausing for the wait time stored in the menu.

(b)   (Roll paper stand): Narrow only

When the change lever is set to RPS position, Gear Change A and Gear Change B is disengaged from the Gear idle.

At this time, the pressure rollers (at the rear and front) are pressed securely to the platen to roll paper.

Among three Front-Pressure-Rollers, two of them on sides are at the down position.

(c)    (Continuous sheet from push tractor)

When the change lever is set to  position, the Gear Change A is engaged with the Gear Idle A and the Gear Tractor to transmit the rotation of the Gear Idle A to the push tractor shaft, and the continuous sheet is fed from the push tractor.

At the same time, the switch lever turns on the rear switch, to confirm to the control board that you are in the rear continuous sheet mode.

(d)    (Continuous sheet from push tractor)

When the change lever is set to  position, the Gear Change A is disengaged, Gear Change B is engaged from the idle gear.

Gear Change B transmit the rotation of LF motor to push tractor shaft (front tractor).

At the same time, the switch lever turns on the front switch to confirm to the control board that you are in the front continuous mode.

(e)   (Continuous sheet)

When the change lever is set in the  position, the rotation of the platen is transmitted to the drive gear of the pull tractor feed unit through the Gear Tractor to feed the sheet which has been set in the bottom, front and rear tractor feed.

At the same time, the switch lever turns on the pull switch, to confirm to the control board that you are in the pull continuous sheet mode.

### Correlation in Mechanism

Lever Position	Mechanism	Rear Switch	Bottom Switch	Front SW	Gear Idle A	Gear Change A	Gear Change B	Sheet Insertion
	Rear route	ON	OFF	OFF	Rotate	Stop	Stop	Manual/automatic
	Bottom route	OFF	ON	ON				CSF: Operation SW or instruction
	RPS only narrow 	ON	OFF	OFF	Rotate	Stop	Stop	<ul style="list-style-type: none"> <li>• Operation SW or</li> <li>• instruction</li> </ul>
	REAR 	ON	OFF	OFF	Rotate	Rotate	Stop	<ul style="list-style-type: none"> <li>• Operation SW or</li> <li>• instruction</li> </ul>
	FRONT 	OFF	OFF	ON	Rotate	Stop	Rotate	<ul style="list-style-type: none"> <li>• Operation SW or</li> <li>• instruction</li> </ul>
	Bottom route	OFF	ON	OFF	Rotate	Stop	Stop	<ul style="list-style-type: none"> <li>• Operation SW or</li> <li>• instruction</li> </ul>
	Rear route	ON	OFF	OFF				
	Front route	OFF	OFF	ON				

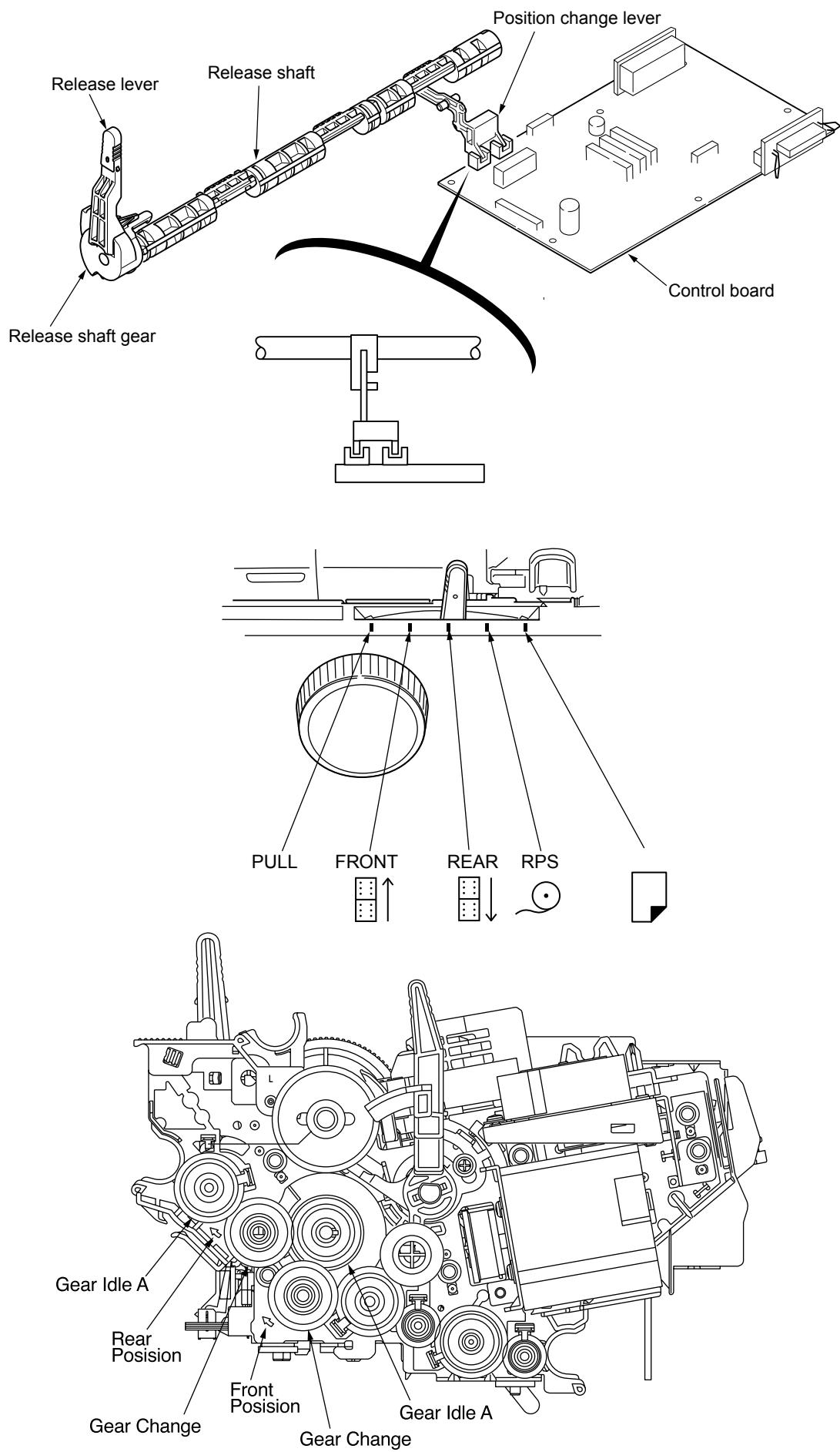


Figure 2-7

(2) Cut-sheet feeder operation (See Figure 2-8.)

The pulse motor used for the paper feed mechanism is mounted on the left of the frame, and the rotation of the motor is transmitted through decelerating gears (Gear LF Idle, Gear Platen L) to the platen. When using cut-sheet paper, the change lever must be in the  position to grab the paper, while disengaging the push tractor.

When the change lever is set to the  position, the cut sheet is automatically fed in up to the print start position after pausing for the wait time stored in the menu.

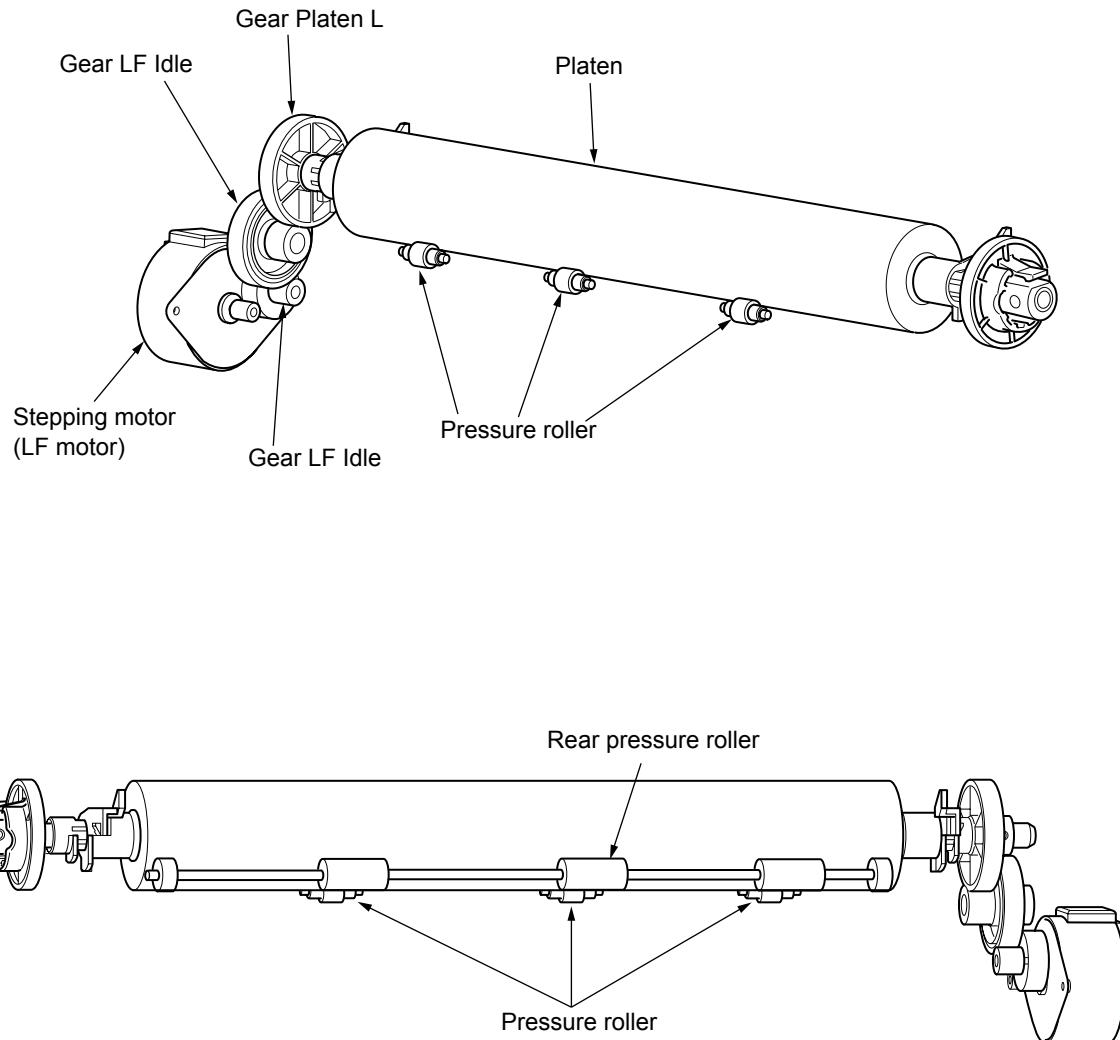


Figure 2-8

(3) Continuous paper feed operation (Rear) (See Figure 2-9.)

The force transmitted to Gear LF Idle, rotates the Gear Tractor through Gear Idle A and the Gear Change. The rotation of the Gear Tractor makes the pin tractor belt rotate through a sheet feeder shaft, feeding the continuous paper.

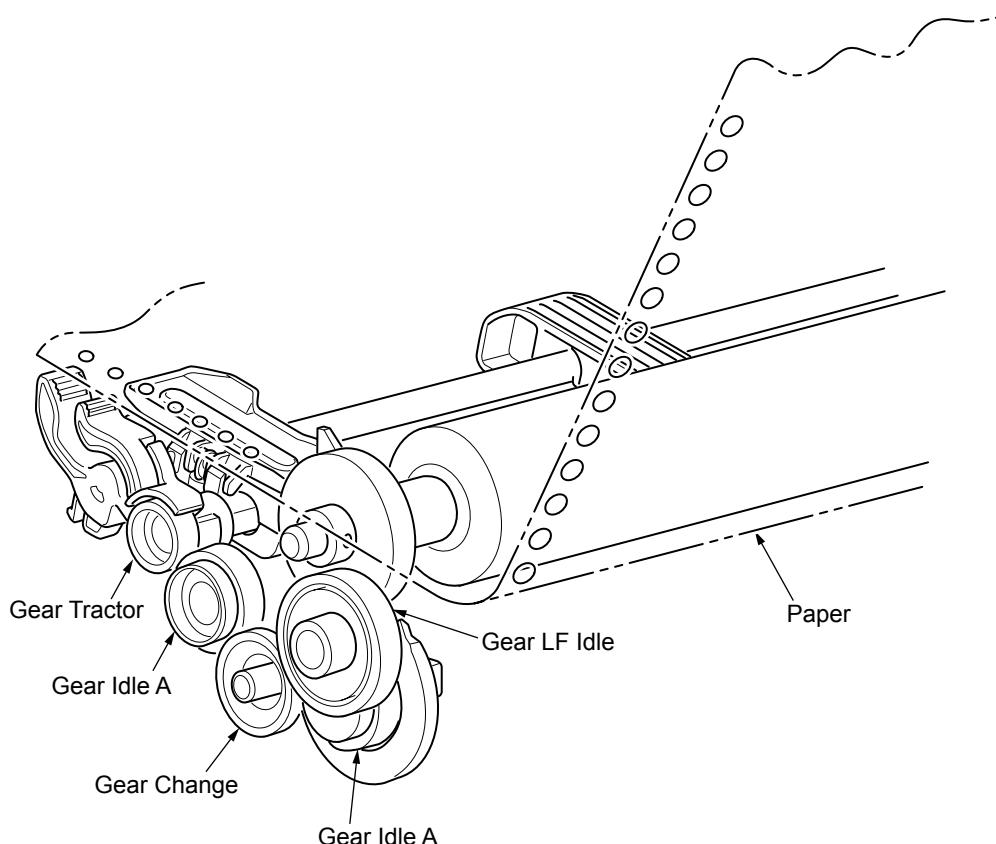
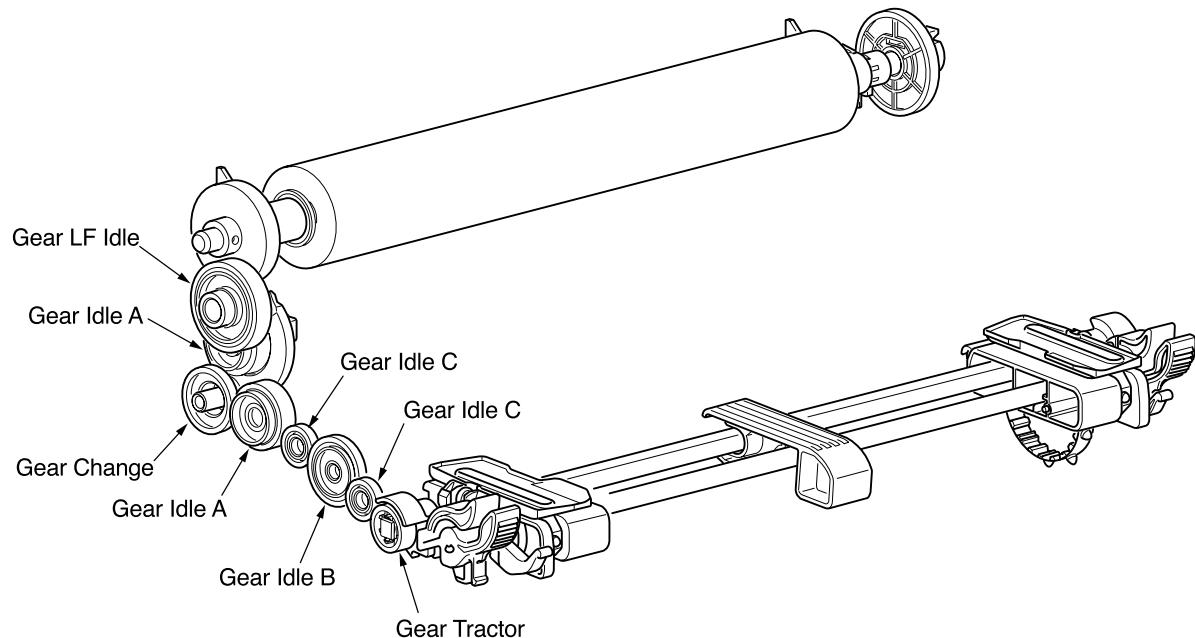


Figure 2-9

(4) Continuous paper feed operation (FRONT)(See Figure 2-10.)

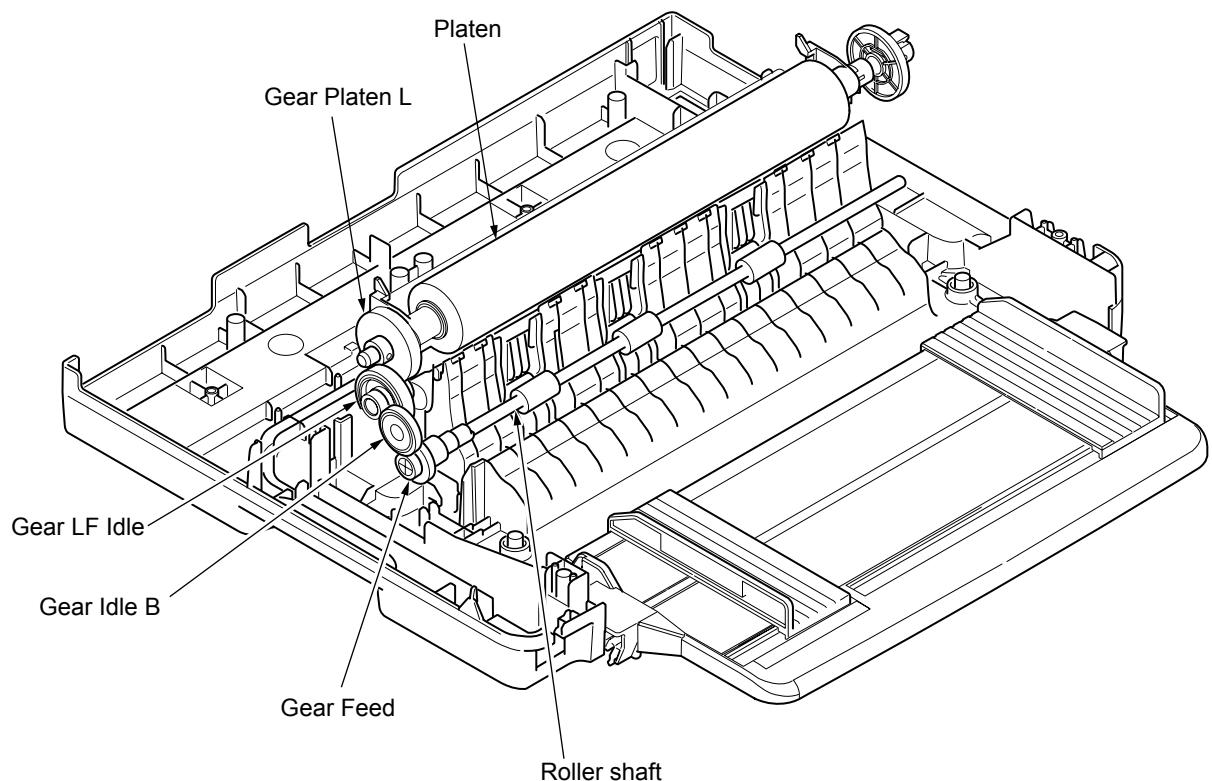
The force that is transmitted to the Gear-LF-Idle rotates the Gear Tractor through the gears of Gear Idle A, Gear Change, Gear Idle A, Gear Idle C, Gear Idle B and Gear Idle C. The rotation of the Gear Tractor makes the pin tractor belt rotate through a sheet feeder shaft, feeding the continuous paper.



**Figure 2-10**

(5) Cut-sheet feeder operation (FRONT)(See Figure 2-11.)

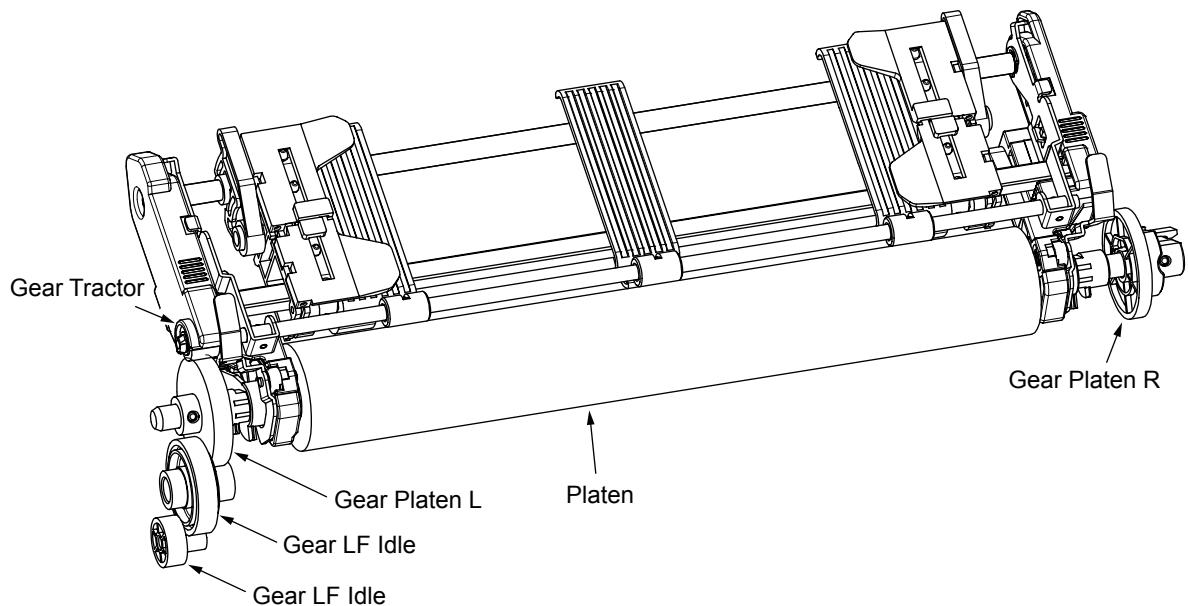
The force that is transmitted to the Gear LF Idle rotates both the platen through the Gear Platen L and the Roller shaft through the Gear Idle B and the Gear Feed.



**Figure 2-11**

(6) Pull tractor mechanism (See Figure 2-12.)

The rotation of the Gear LF Idle is transmitted to the Gear Idle A of the pull tractor unit through the Gear Platen at the right end of the platen. The rotation of the Gear LF Idle is transmitted to the Gear Platen L through the Gear LF Idle and rotates the platen and continuous sheet forms are fed by the pull tractor being rotated through the sheet feeder shaft.



**Figure 2-12**

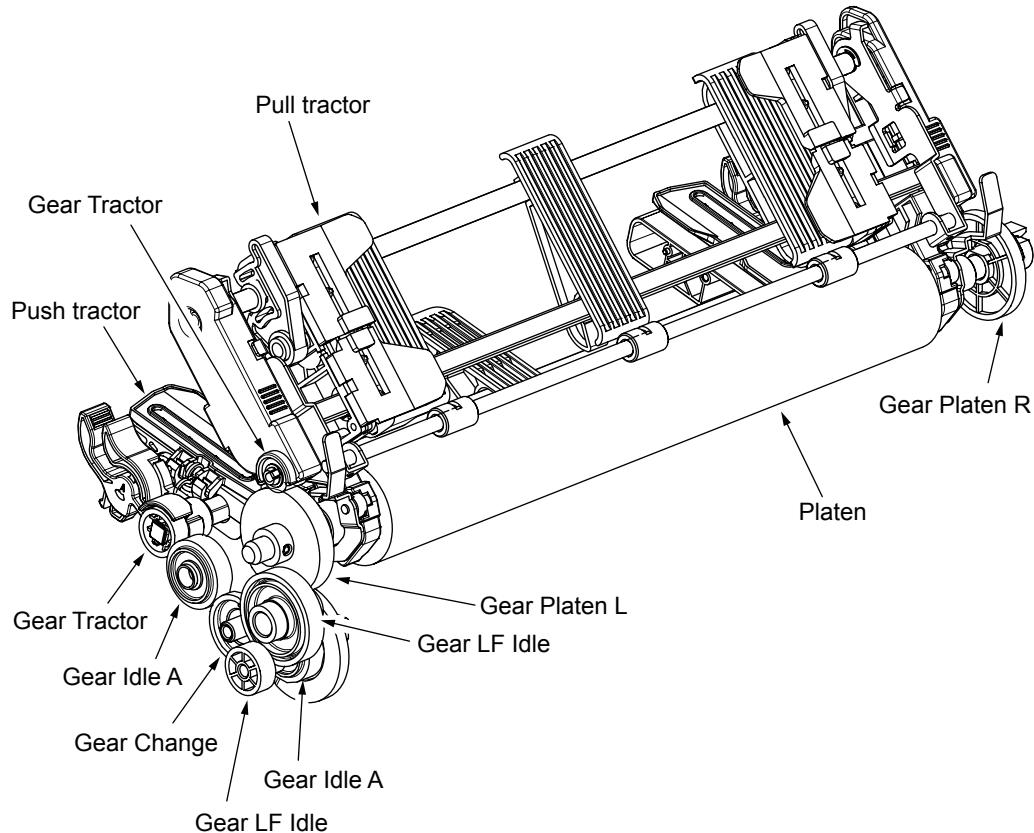
(7) Push and pull tractor mechanism (Option) (See Figure 2-13)

This mechanism consist of optional pull tractor and standard push tractor mechanism. This mechanism can perform forward and reverse feed by setting continuous sheets to the push tractor and pull tractor.

The rotation of the Gear LF Idle A is transmitted to the push tractor and the pull tractor. Sheets are fed by these two tractors at the same time.

To remove slack from the sheets, set the sheets according to the following procedure when using the push and pull tractors.

- ① Set the change lever to the **REAR** position (setting the sheets to the push tractor to feed).
- ② Set the paper, which is fed in front of the platen, to the pull tractor.
- ③ Set the change lever to the **Front** position and feed paper using the platen knob.
- ④ If paper slack is removed, set the change lever to the **REAR** position.

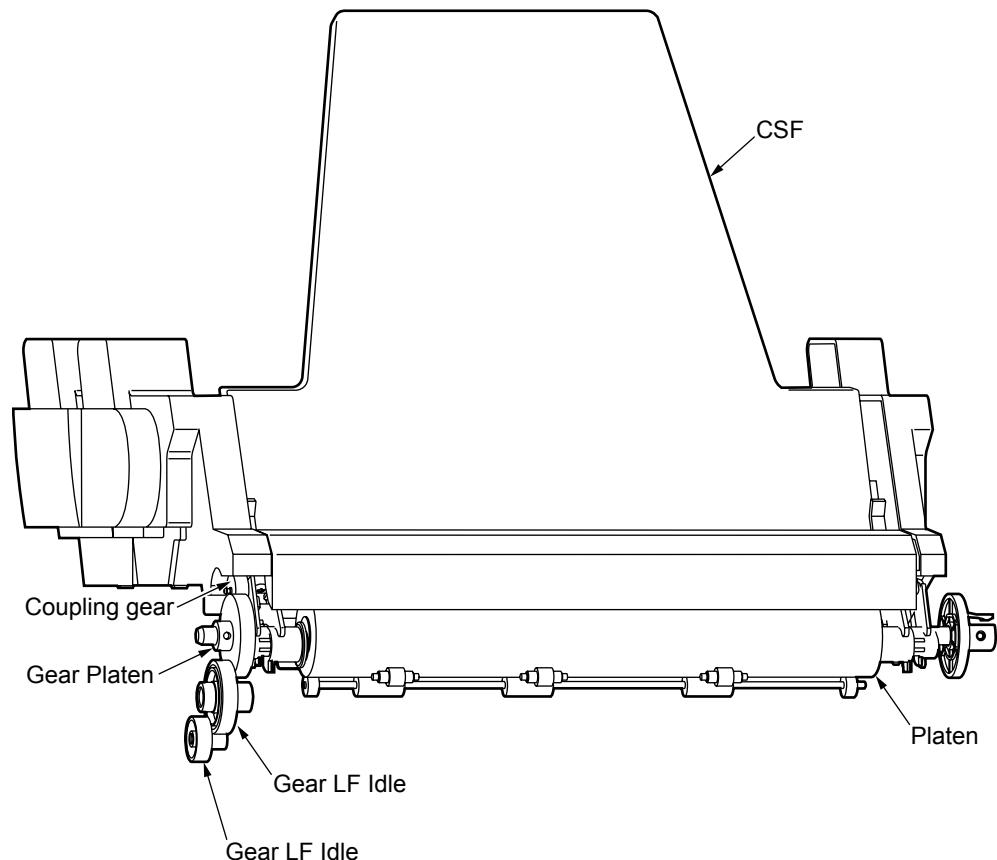


**Figure 2-13**

(8) Cut-sheet feeder unit operation (option)(See Figure 2-14.)

The force of the Gear LF Idle is transmitted to the platen through the Gear LF Idle and the Gear Platen L.

The rotation of the Gear Platen L is transmitted to the CSF through the Coupling gear.

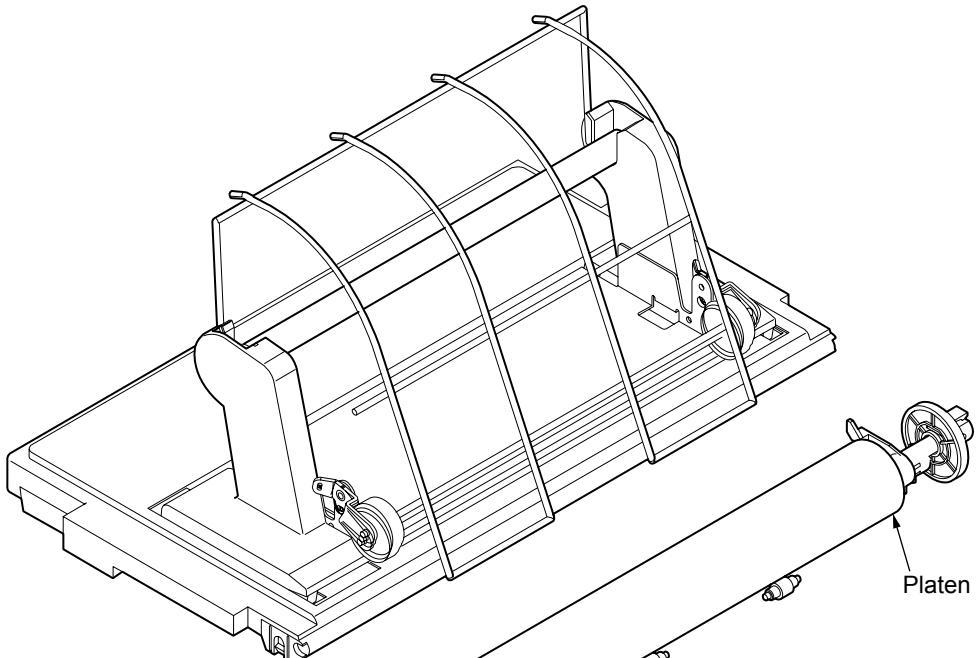


**Figure 2-14**

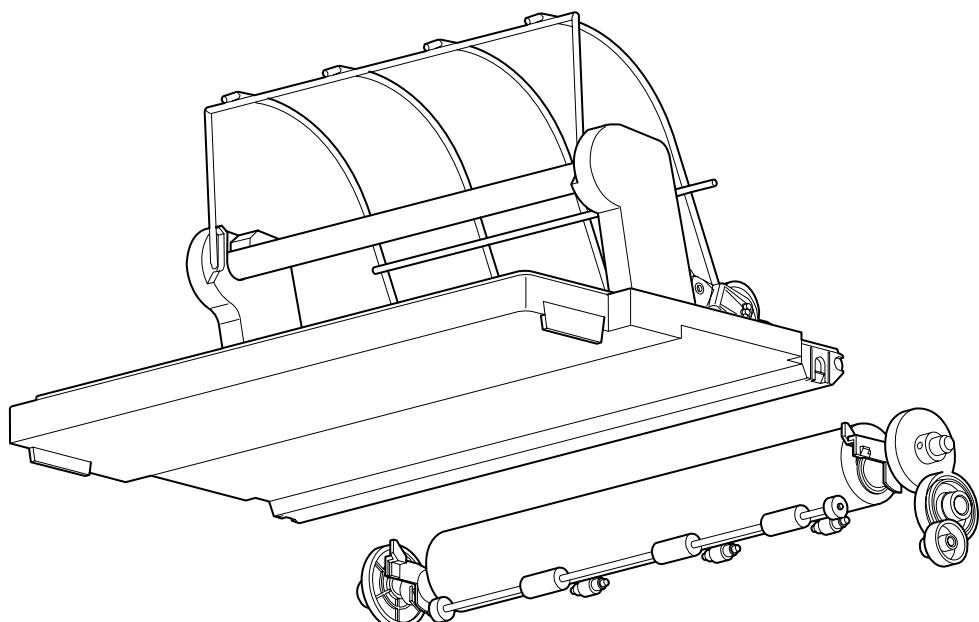
(9) Roll paper stand mechanism (option)(See Figure 2-15.)

The Roll paper stand is attached on the Sheet Guide Assy. Rear.

The force of the Gear LF Idle is transmitted to the Gear Platen L through the Gear LF Idle and rotates the platen.



Gear Platen  
Gear LF Idle  
Gear LF Idle



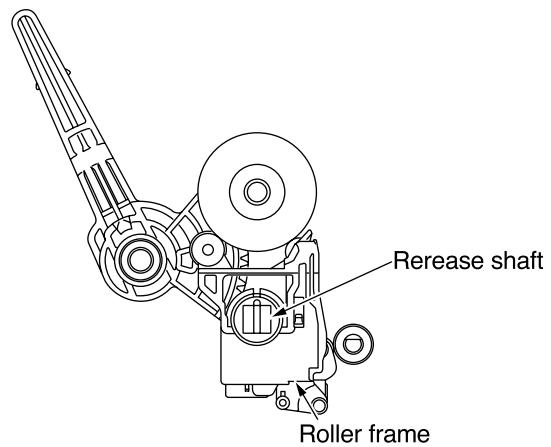
**Figure 2-15**

(10) Paper clamp mechanism (See Figure 2-16.)

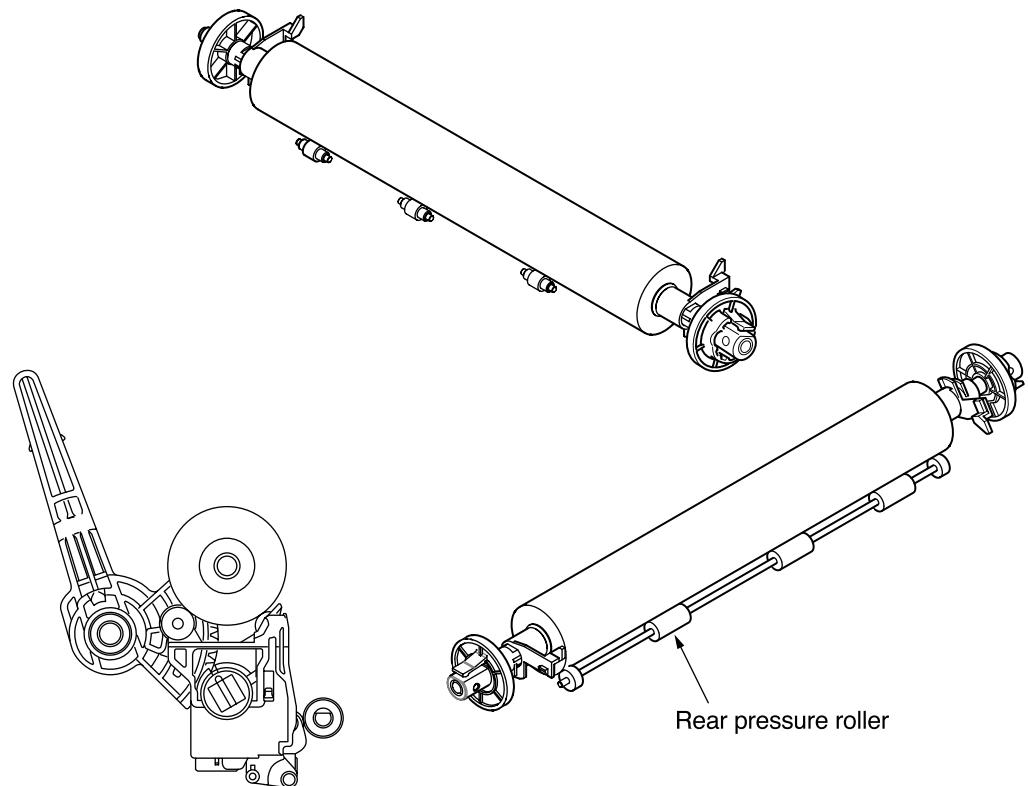
When setting the change lever to the **PULL**,  or **REAR**, **RPS**, **FRONT** position, the Shaft-Release rotates causing the Frame-Roller to move up/down to determine the position of the Roller-Pressure.

Position of change lever	Open or close of front pressure roller	Open or close of rear pressure roller	Open or close of roller shaft
Cut	CLOSE	CLOSE	CLOSE
RPS (Narrow only)	Only center CLOSE (Low tension on both side)	Only center CLOSE (Low tension on both side)	-
Rear push	CLOSE (However, tension is low)	OPEN	CLOSE (However, tension is low)
Front push	CLOSE (However, tension is low)	OPEN	CLOSE (However, tension is low)
Pull	OPEN	OPEN	OPEN

Cut (Rear) Position

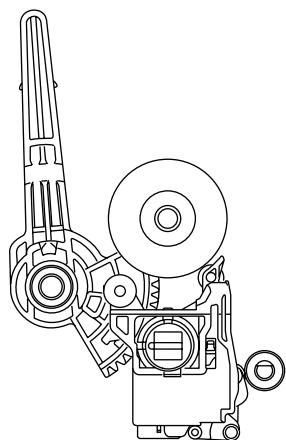


RPS Position (Narrow only)

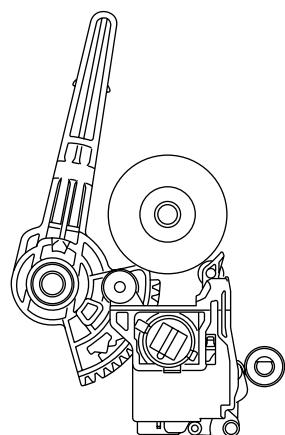


**Figure 2-16-1**

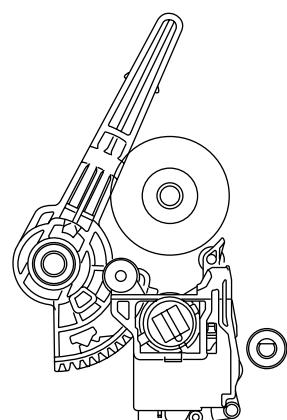
Rear Push Position



Front Push Position



Pull Position

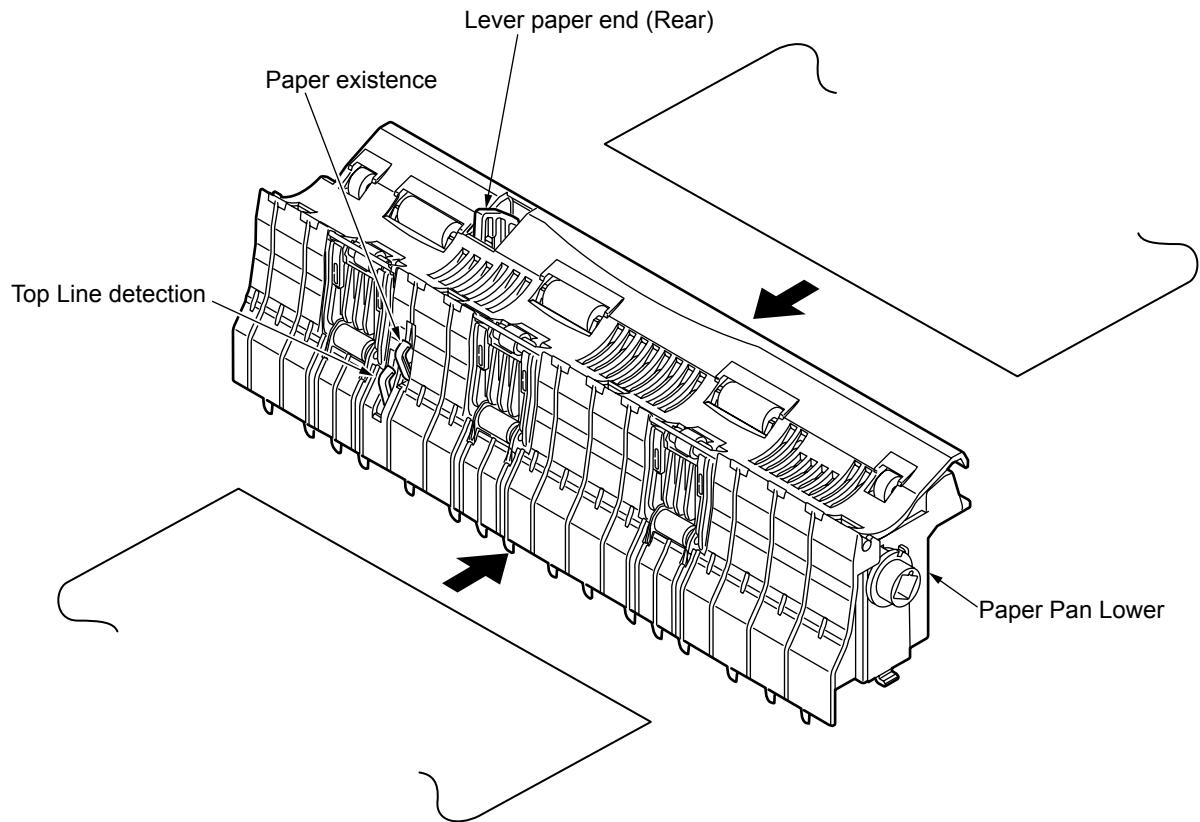


**Figure 2-16-2**

## 2.2.6 Paper Detection Mechanism (See Figure 2-17.)

### (1) Cut sheet, rear sheet detection

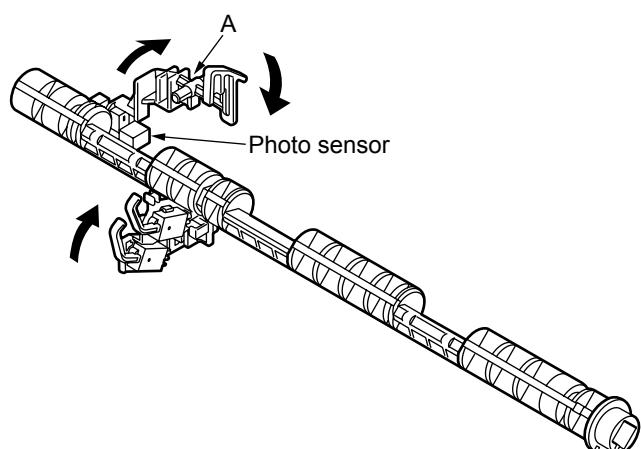
When a cut sheet or continuous sheet is feed from the rear side between the platen and the Paper Pan Lower, the Lever paper end (Rear) Point A moves down, the lever moves out of the photo sensor's path, and then the rear feed is detected.



**Figure 2-17**

### (2) Bottom; top line detection and paper existence detection(See Figure 2-18.)

The lever is pushed when the paper that is feed from the bottom or front of the printer reaches the microswitch, and the front end of the paper is detected as well as the presence of paper.



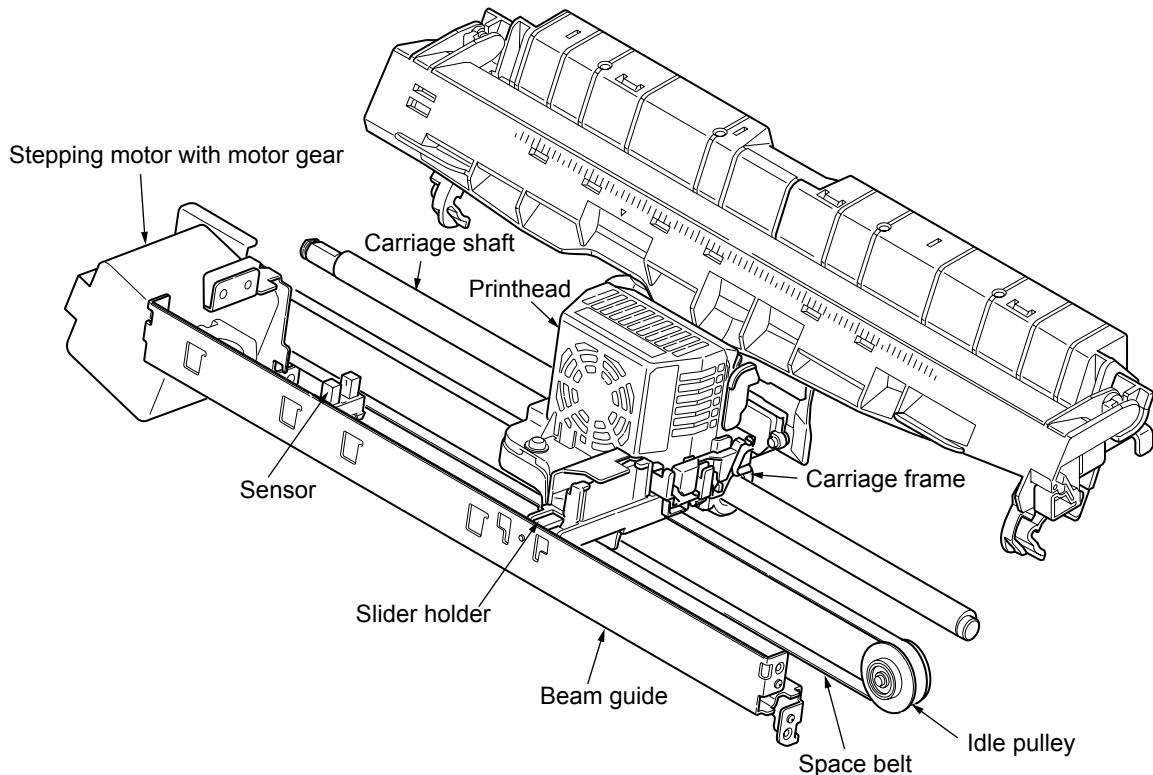
**Figure 2-18**

(3) Top line print mechanism (See Figure 2-19.)

The front edge of the sheet is protected by the ribbon protector so that it can stop at a position just near to the print head (0 tear off position) to start printing at the front end of the sheet, without causing the sheet to crumple or curl up.

The printing starts at the front end of the sheet, and continues uni-directionally until the front end of the sheet gets to the inside of the pull up roller cover.

After that, that printing continues bi-directionally.



**Figure 2-19**

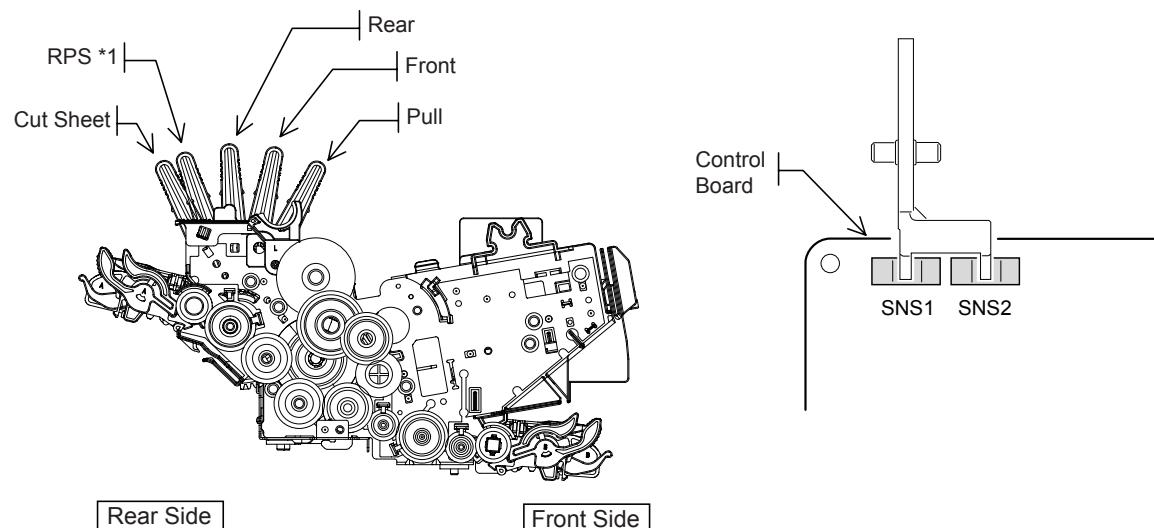
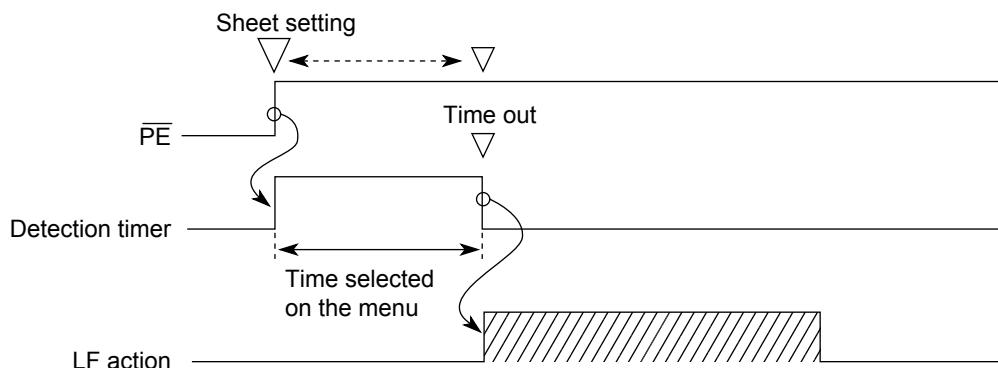
## 2.2.7 Automatic Sheet Feed

This function is used to feed in the sheet automatically up to the print start position when the cut sheet or the continuous sheet is used.

### [Operational procedure]

#### (1) When using the cut sheet

- 1) Set the change lever to the **CUT SHEET** position. (See Figure 2-20.)
- 2) Insert a sheet of paper between the platen and the paper shoot.
- 3) After the lapse of time selected by the "wait time" in the menu, the LF motor starts its operation to feed the sheet of paper up to the print position.
- 4) When the default is selected, the sheet of paper is feed in up to the position 0.85 inches (first dot position) from the upper end of the sheet. However, the 0 tear off mechanism allows the printing at the front end of the sheet by changing the TOF position.



\*1 : RPS position existence only in narrow printer.

Lever Position	SNS1	SNS2
Cut Sheet	ON	ON
Rear	OFF	ON
Front	ON	OFF
Pull	OFF	OFF

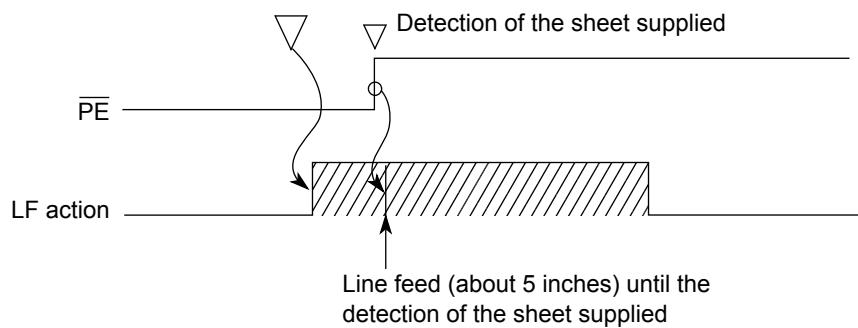
ON : intercept  
OFF : open

Figure 2-20

(2) When using the continuous paper

- 1) Set the change lever either to the rear side, front side or the pull side position. (See Figure 2-20.)
- 2) Set a sheet of paper either to the push tractor.
- 3) Press the “LOAD/EJECT(进纸/退纸)” switch.
- 4) The LF motor starts its operation to feed the paper up to the print start position.
- 5) The paper is fed in up to the TOF position (Factory default: 0.85 inches from the top).

Push down the “LOAD/EJECT(进纸/退纸)” switch.



When the “LOAD/EJECT(进纸/退纸)” switch is pushed down, the LF motor feeds in the sheet about 5 inches. When the LF motor completes the operation and the sheet has not been fed in, the feeding operating operation becomes, ineffective, thus resulting in the feeding jam.

## 2.2.8 Paper Park Function (Continuous paper)

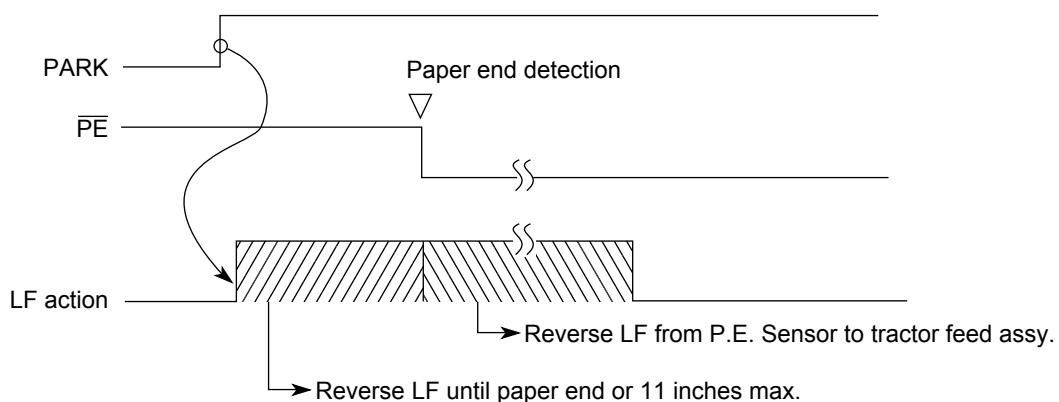
Continuous sheets which have been inserted can be reversed automatically by using the "LOAD/EJECT (进纸/退纸)" button on the operation panel.

- 1) Press the "LOAD/EJECT (进纸/退纸)" button on the operation panel.
- 2) Reverse LF is started and paper is fed in reverse until paper end occurs or 11 inches maximum have been fed. When menu "Centering Position" is set to "MODE1", the amount of maximum reverse feed is assumed to be 7 inches.
- 3) The paper is fed in reverse, to leave the paper on the push-tractor.

ALARM (缺纸) LED is blinked when the paper end cannot be detected even if a reverse feed by the form save is executed, and Character Pitch (打印速度) LED lights. (Refer to Table 6-2.)

Operator can press SEL (联机) key to turn off the ALARM (缺纸) LED then press LOAD/EJECT (进纸/退纸) key to continue park function.

This operation is required when the length of paper for parking is more than 11 inches.



\* When menu "Centering Position" is set to "MODE1", the amount of maximum reverse feed is assumed to be 7 inches

### 3. ASSEMBLY/DISASSEMBLY

This section explains the procedures for removing and installing various assemblies and units in the field.

Description is mainly limited to the removal procedure; installation should basically be performed in the reverse sequence of the removal procedure.

#### 3.1 Precaution for Parts Replacement

- (1) Remove the AC cable and the interface cable before disassembling or assembling.
  - (a) Turn off the AC power switch. Remove the AC input plug of the AC cable from the receptacle. Remove the AC cable from the inlet on the printer.

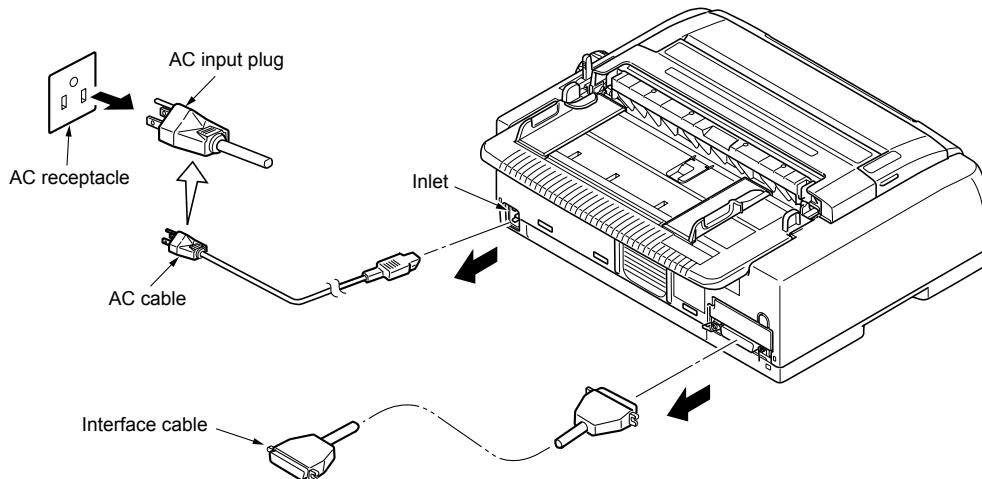
<b>Warning</b>	Risk of electric shock	
----------------	------------------------	---

There is a risk of electric shock during replacement of the power supply.

Use insulating gloves or avoid direct contact with any conducting part of the power supply, and caution should be exercised during replacement.

The capacitor may take one minute to complete discharge after the AC cable is unplugged. Also, there is a possibility that the capacitor doesn't discharge because of a breakage of the PCB, etc., so remember the possibility of electric shock to avoid electric shock.

- (b) To connect the AC cable again, connect it to the inlet on the printer first, then insert the AC input plug into a receptacle.



- (2) Do not disassemble the printer as long as it is operating normally.
- (3) Do not remove unnecessary parts, and limit the disassembly area as much as possible.
- (4) Use the designated service tools.
- (5) Carry out disassembly in the prescribed sequence; otherwise, damage to the parts may result.
- (6) It is advisable to temporarily install screws, snap rings and other small parts in their original positions to avoid losing them.
- (7) Whenever handling the microprocessors, ROM, RAM IC chips and boards, do not use gloves which may cause static electricity.
- (8) Do not place the printed circuit board directly on the equipment or on the floor.
- (9) If adjustment is specified in the middle of installation, follow the instructions.

### 3.2 Service Tools

Table 3.1 lists the tools necessary for replacing printed circuit boards and parts of units in the field.

**Table 3.1 Service tools**

No.	Service Tool	Q'ty	Use	Remarks
1		No. 2-200 Phillips screwdriver	1	Screws 3-5 mm
2		No. 3-100 screwdriver	1	
3		Volt/ohmmeter	1	
4		Feeler gauge	1	Head gap adjustment
5		Pliers	1	
6		No. 5 nippers	1	

### 3.3 Disassembly/Reassembly Procedure

This section explains the assembly replacement procedures according to the following disassembly system.

[Parts Layout]

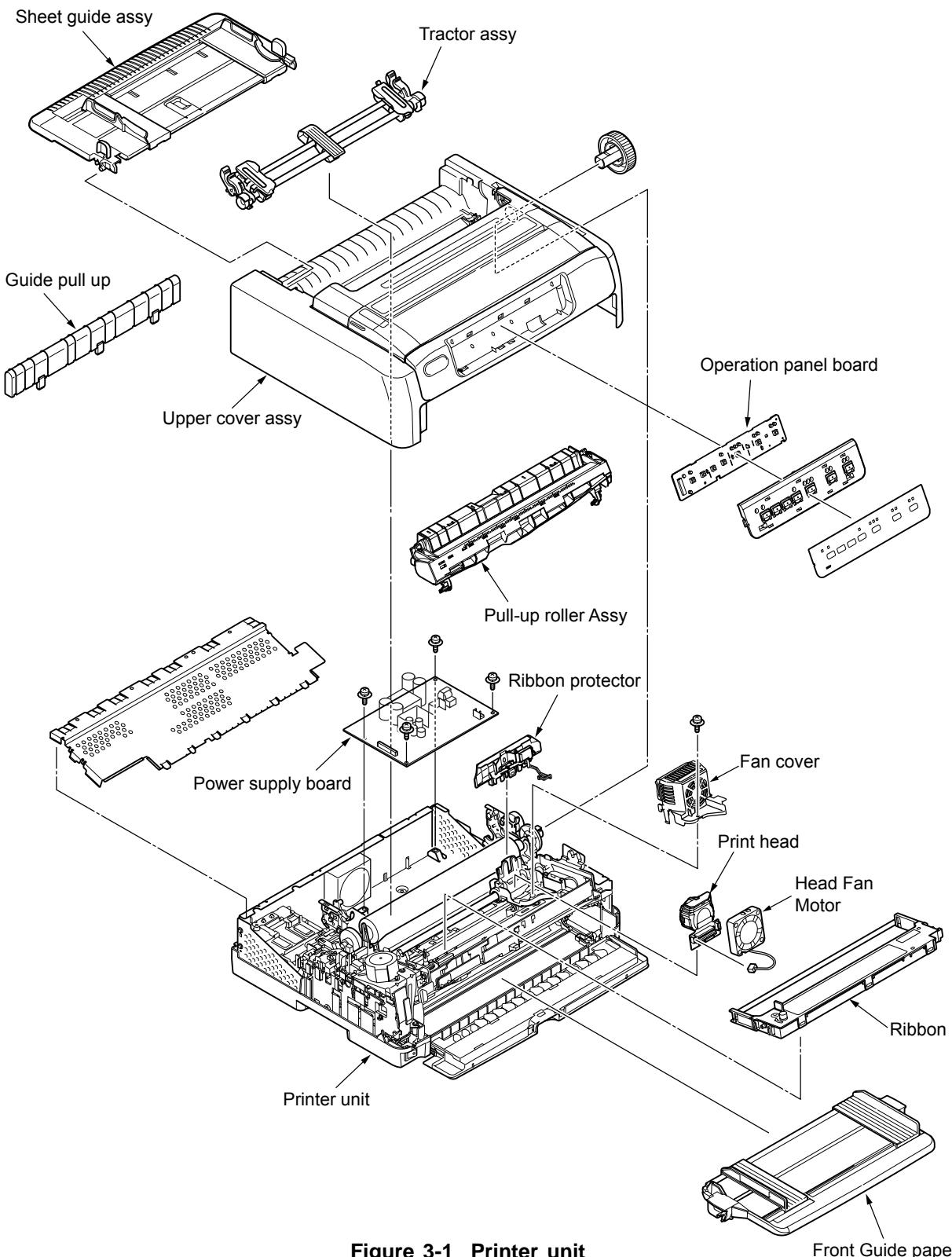
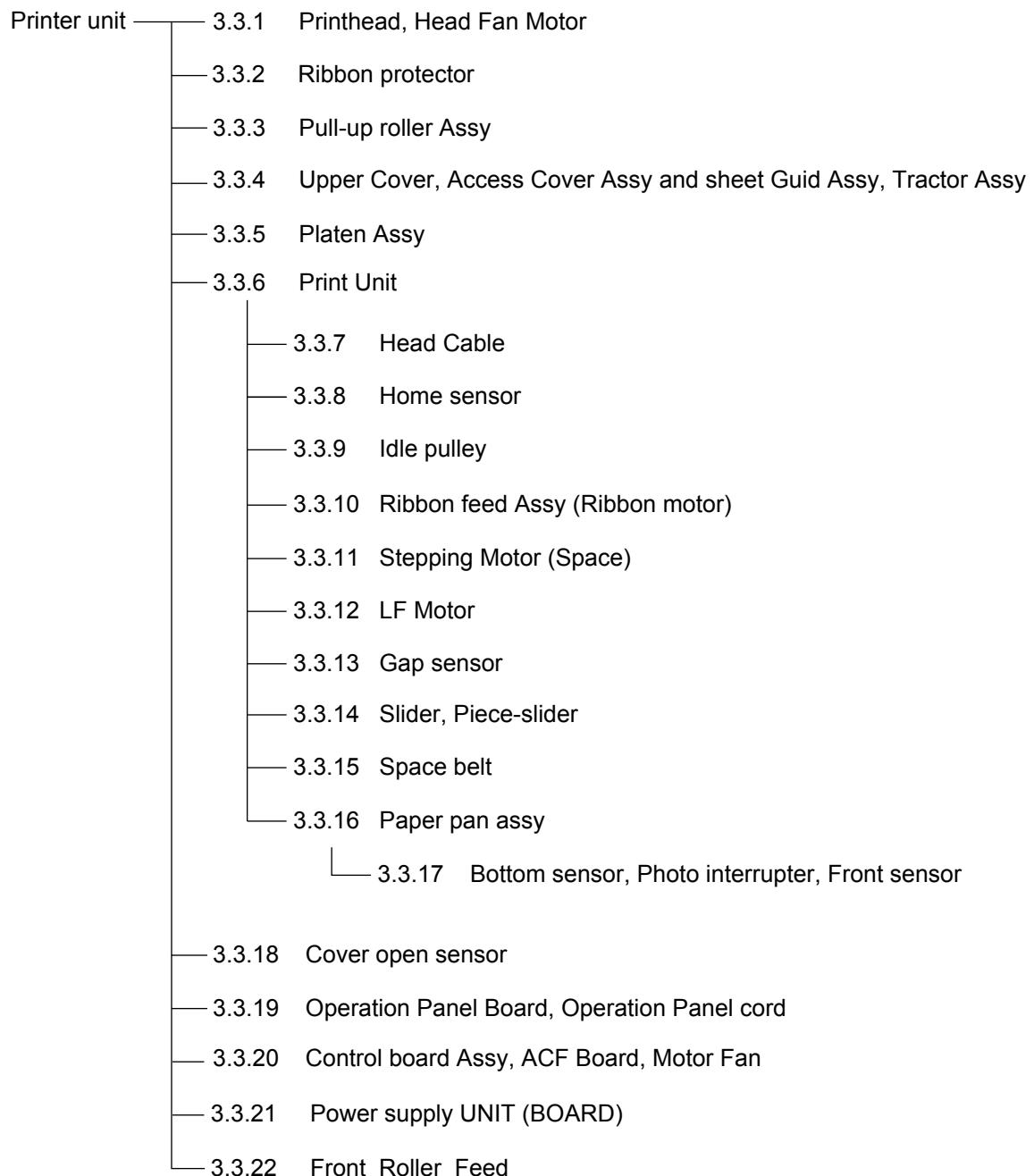


Figure 3-1 Printer unit

## [How to Change Parts]

This section explains how to change parts and assemblies appearing in the disassembly diagram below.



### 3.3.1 Printhead, Head Fan Motor

- (1) Remove the access cover ①.
- (2) Move carriage frame ⑨ to lack of a pull-up cover ②.
- (3) Remove the ribbon cartridge.
- (4) Remove the screw ③, and then the fan cover ④, and connector of head fan motor ⑩.
- (5) Pull up and rotate the head clamp ⑤ to unclamp the printhead ⑥ as shown Figure 3.3.3.
- (6) Lift the printhead ⑥ and, from the carriage frame ⑨, unlatch the Head Cable ⑦.
- (7) Disconnect Head Cable ⑦ and paper width sensor cable ⑧ from the printhead ⑥.
- (8) Remove the head fan motor ⑩ from the fan cover ④.
- (9) To install, follow the removal steps in the reverse order.

Notes on installation:

- (1) Connect the Head Cable ⑦ securely to the printhead ⑥.  
To remove/ reinstall the Head Cable ⑦ from/ to the carriage frame ⑨, pay attention to the latch of the carriage frame ⑨ so as not to deform or damage the Head Cable ⑦.(Figure 3.3.2) Install it in the order of latch B, latch C, and latch D when you install Head Cable ⑦ in carriage frame ⑨.(Figure 3.3.1)
- (2) The head clamp ⑤ must surely be sandwiched between printhead ⑥ and carriage frame ⑨ as shown Figure 3.3.4.
- (3) Be sure to check the gap between platen and printhead (see 4).
- (4) Be careful not to touch the print head while it is very hot.
- (5) Make sure that there is not any dust or oil on the connector contact section A. If it is found, wipe it off by alcohol.
- (6) Attach the fan cover ④ carefully not to get the paper width sensor cable ⑧ caught. (Figure 3.3.5)

Cautions after replacement:

Be sure to turn on the printer with no paper fed into the printer.  
(If there is paper in the printer at power on, 6-2 alarm [Edge sensor alarm] occurs. When an edge alarm occurs, remove the paper from the printer and turn on again.)

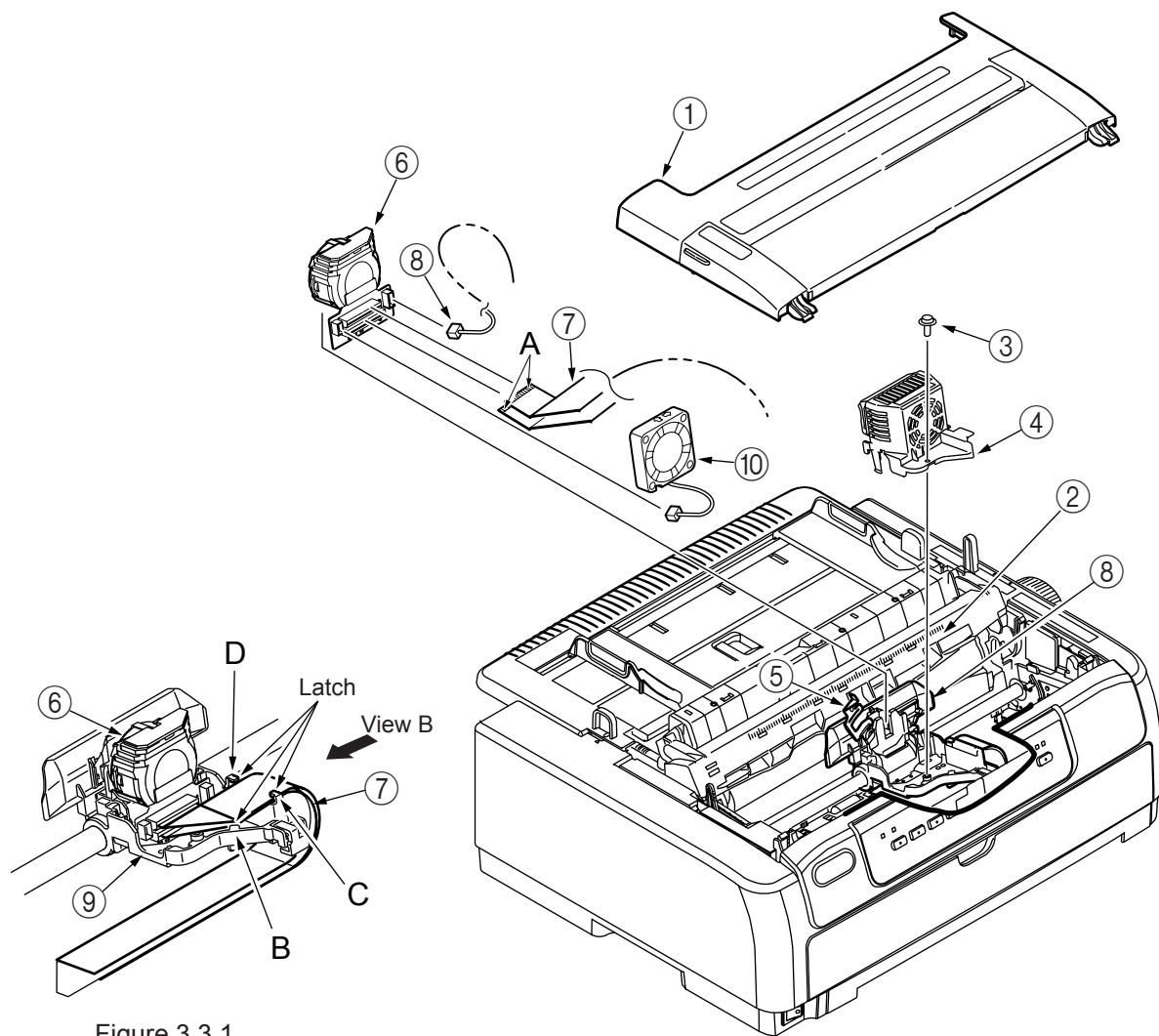


Figure 3.3.1

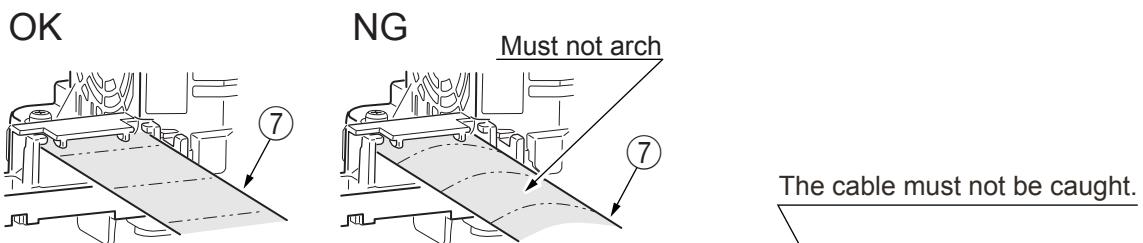


Figure 3.3.2 ( View B )

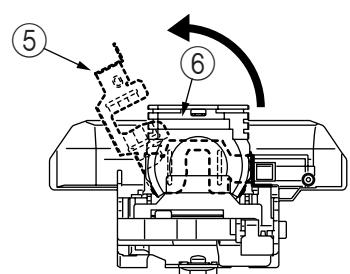


Figure 3.3.3

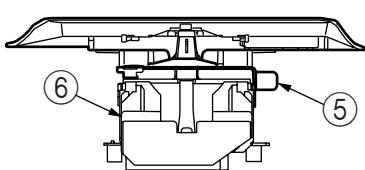


Figure 3.3.4

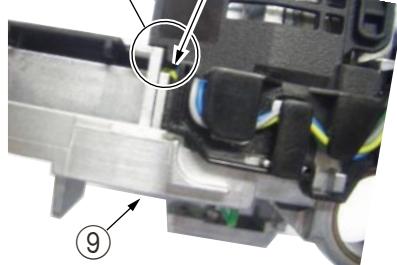


Figure 3.3.5 ( View B )

### 3.3.2 Ribbon Protector

- (1) Remove the printhead. (See 3.3.1)
- (2) Open the pull-up roller cover ①.
- (3) Raise and remove the ribbon protector ②.
- (4) To install, follow the removal steps in the reverse order.

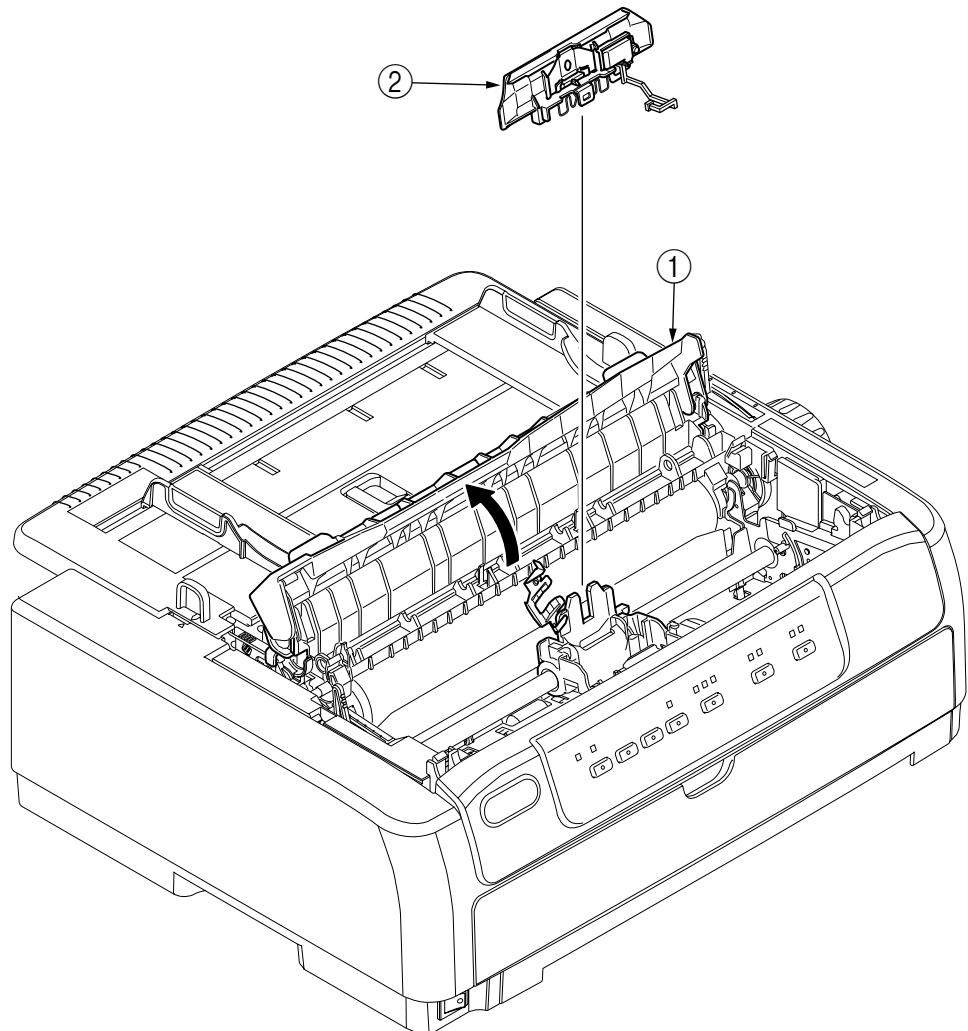
Notes :

- (1) After installation, check the slice level. (See 4-6)

Cautions after replacement:

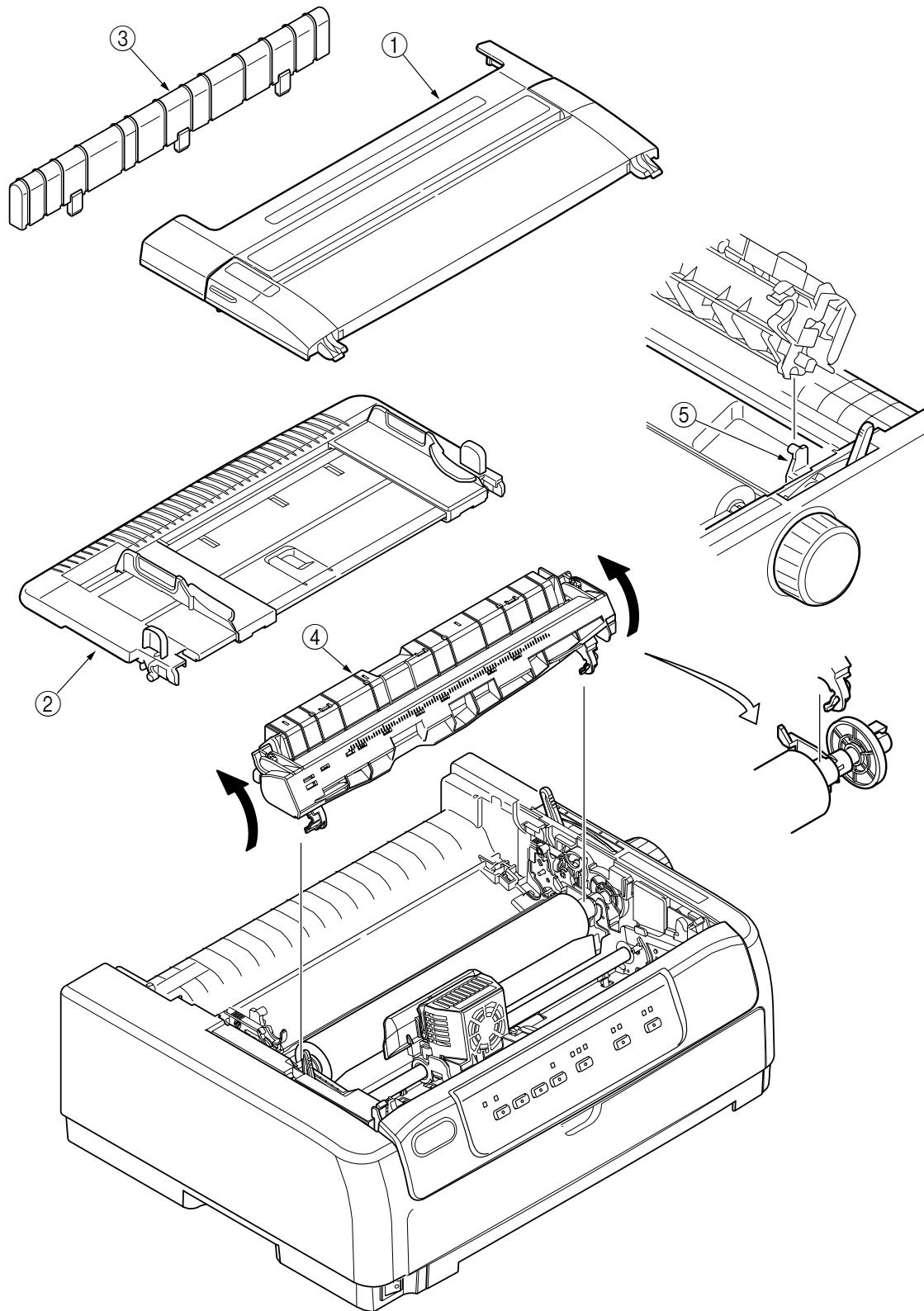
Set the slice level for the edge sensor, with no paper fed into the printer.

(If there is paper in the printer at power on, 6-2 alarm [Edge sensor alarm] occurs. When an edge alarm occurs, remove the paper from the printer and set the slice level for the edge sensor again.)



### 3.3.3 Pull-up Roller Assy

- (1) Remove the access cover ①.
- (2) Lift up the sheet guide Assy ② to remove.
- (3) Remove the Guide-Pull-Up ③.
- (4) Tilting the pull-up roller Assy ④ toward the rear, remove from the boss of frame ⑤.
- (5) To install, follow the removal steps in the reverse order.

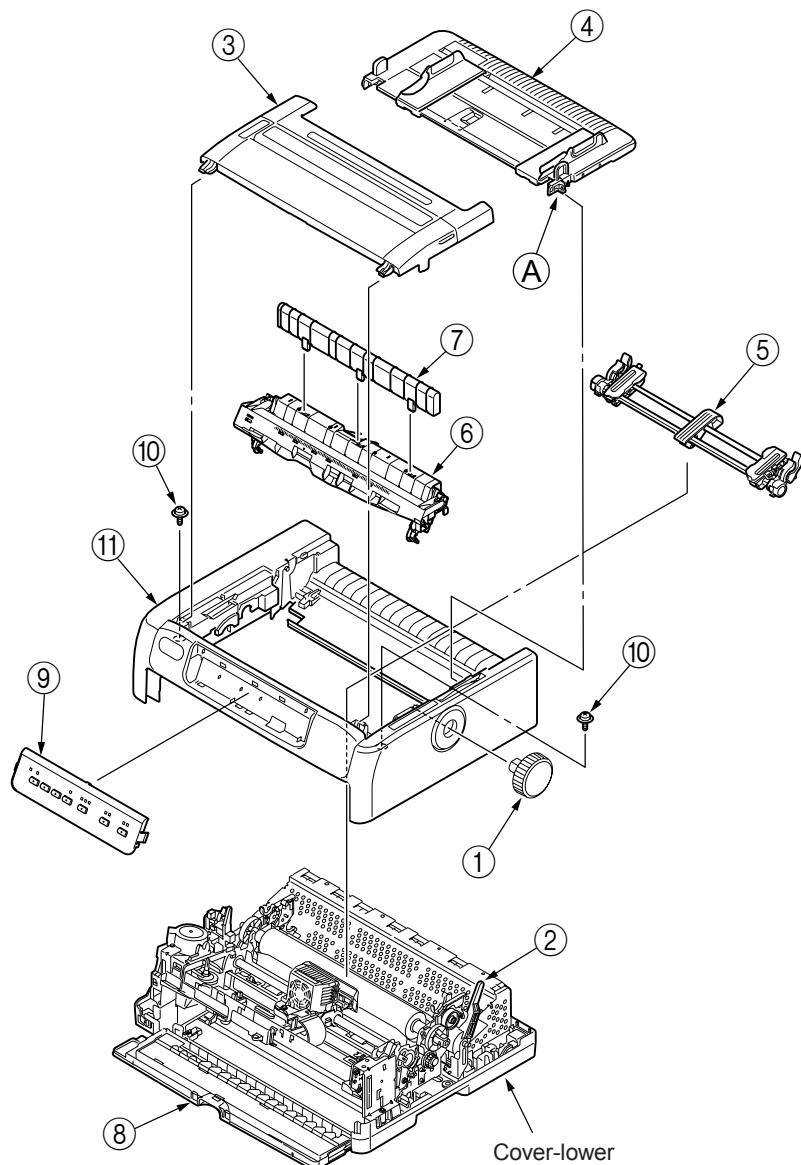


### 3.3.4 Upper Cover Assy, Access Cover Assy and Sheet Guide Assy, Tractor Assy

- (1) Pull off the platen knob ①.
- (2) Turn the change lever ② toward the rear position.
- (3) Remove the access cover Assy ③ toward the front to remove.
- (4) Lift up the sheet guide Assy ④ to remove.
- (5) Remove the tractor Assy ⑤.
- (6) Remove the pull-up Assy ⑥ and remove the Guide-Pull-Up ⑦.(See 3.3.3)
- (7) Open the front cover ⑧.
- (8) Remove the operator panel Assy ⑨, and then the connection cable. (See 3.3.19)
- (9) Remove the two screws ⑩.
- (10) Raise the front side of upper cover Assy ⑪ and shift toward the rear to disengage claws (7 places) (5 places for narrow type) of Cover-Lower.
- (11) Raise the upper cover Assy ⑪ to remove.
- (12) To install, follow the removal steps in the reverse order.

Remark on assembly:

Match the posts ⑩ at the both sides of the Sheet Guide ④ with the arrow marks on the upper cover. Push the Guide into the Cover.

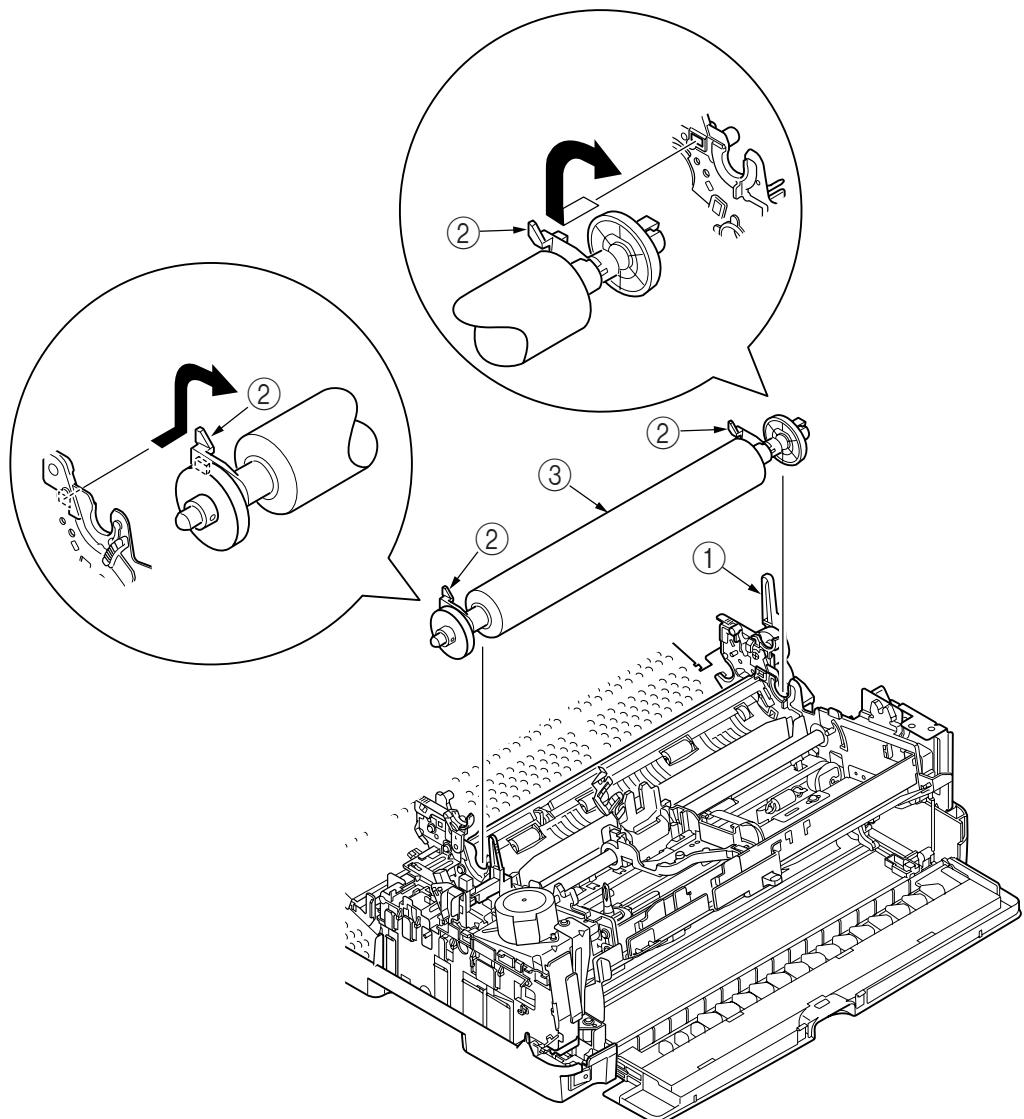


### 3.3.5 Platen Assy

- (1) Remove the printhead. (See 3.3.1)
- (2) Remove the ribbon protector. (See 3.3.2)
- (3) Remove the pull-up roller Assy. (See 3.3.3)
- (4) Remove the upper cover. (See 3.3.1 (1) – (6))
- (5) Turn the change lever ① to the cut position.
- (6) Pull in the lock levers ② on both sides to unlock from the frame, then rotate them upward by 90°.
- (7) Remove the platen Assy ③ from side frame.
- (8) To install, follow the removal steps in the reverse order.

#### Notes :

- (1) After installation, check and adjust the gap between platen and printhead. (See 4 ADJUSTMENT, No4.1)
- (2) After installation, check the slice level. (See 4 ADJUSTMENT, No4.6)

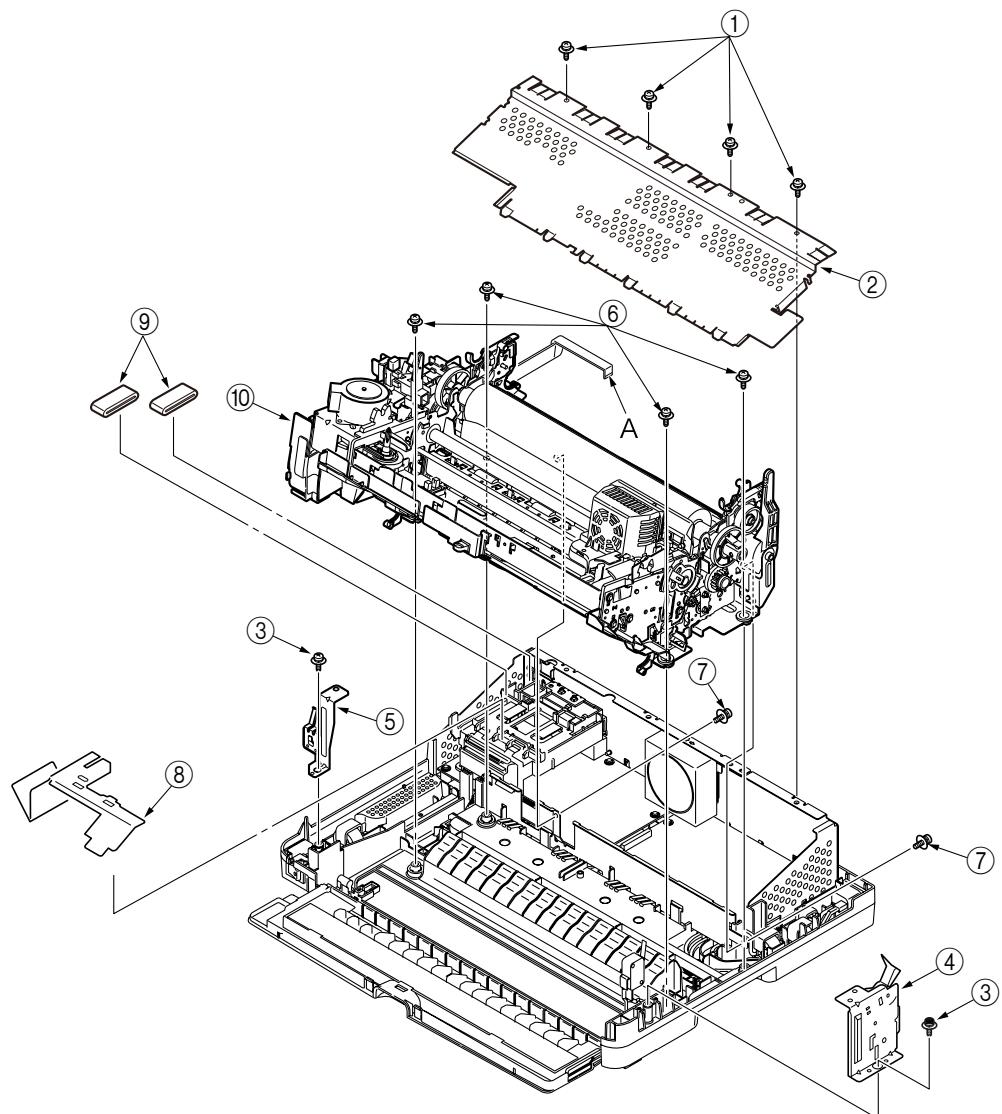


### 3.3.6 Printer unit

- (1) Remove the Pull-up Roller Assy. (See 3.3.3)
- (2) Remove the upper cover. (See 3.3.4)
- (3) Remove the four screws ① and remove the Plate-Shield-Upper ②.
- (4) Remove the two screws ③ and remove the Bracket-Side-R ④, the Bracket-Side-L ⑤ from the Cover-Lower.
- (5) Remove the four mechanical locking screws ⑥ and two screws ⑦.
- (6) Remove the Film Harness ⑧.
- (7) Disconnect the Motor-SP-cable, Head Cable, operation-panel-cable, Motor-LF-cable, Ribbon-Motor-cable, Gap-sensor-cable and top-line-detection-sensor-cable from the control board.
- (8) Remove the two cores ⑨.
- (9) Lift up and remove the printer unit ⑩.
- (10) To install, follow the removal steps in the reverse order.

Notes :

- (1) Take care not to fold the Head Cable during installation. Curve slightly the Head Cable when assembling into the fasteners.
- (2) Make sure that there is not any dust or oil on the connector contact sections A. If it is found, wipe it off by alcohol.

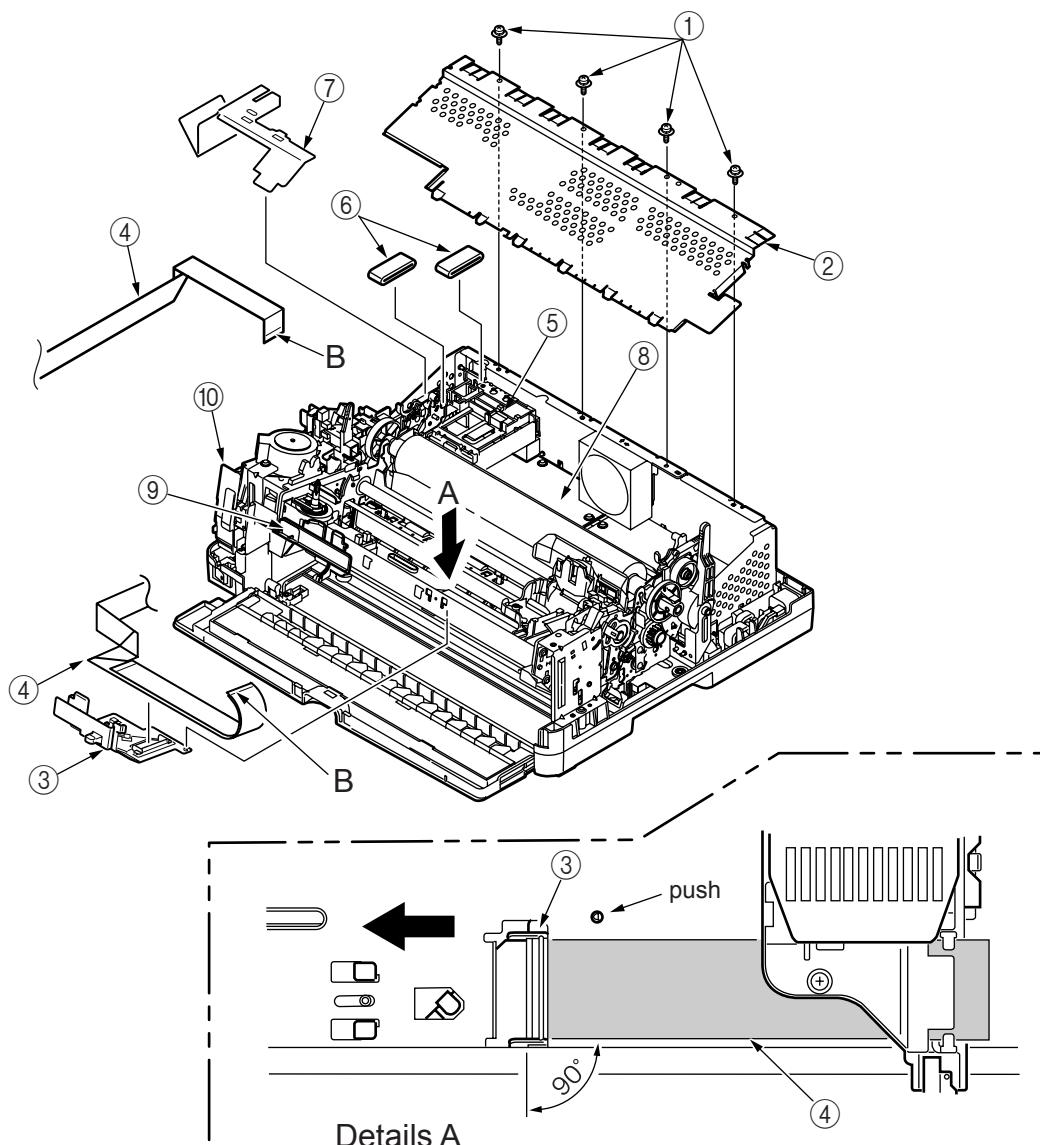


### 3.3.7 Head Cable

- (1) Remove the Pull-up roller Assy. (See 3.3.1)
- (2) Remove the Upper cover. (See 3.3.4)
- (3) Remove the four screws ① and remove the Plate-Shield-Upper ②.
- (4) Remove the Printthead. (See 3.3.1)
- (5) Slide the Clamp-Head-Cable ③ to the left by pressing the round tab on it and pull the cable down to remove.
- (6) Remove the Head Cable ④ from the Clamp-Head-Cable ③.
- (7) Remove the Film Harness ⑦ from Plate Shield PCB ⑤, and remove the two cores ⑥.
- (8) Disconnect the Head Cable ④ from the Control-Board ⑧ and remove it from the Clamp-Home-Sensor ⑨ and Motor Cover ⑩.
- (9) To install, follow the removal steps in the reverse order.

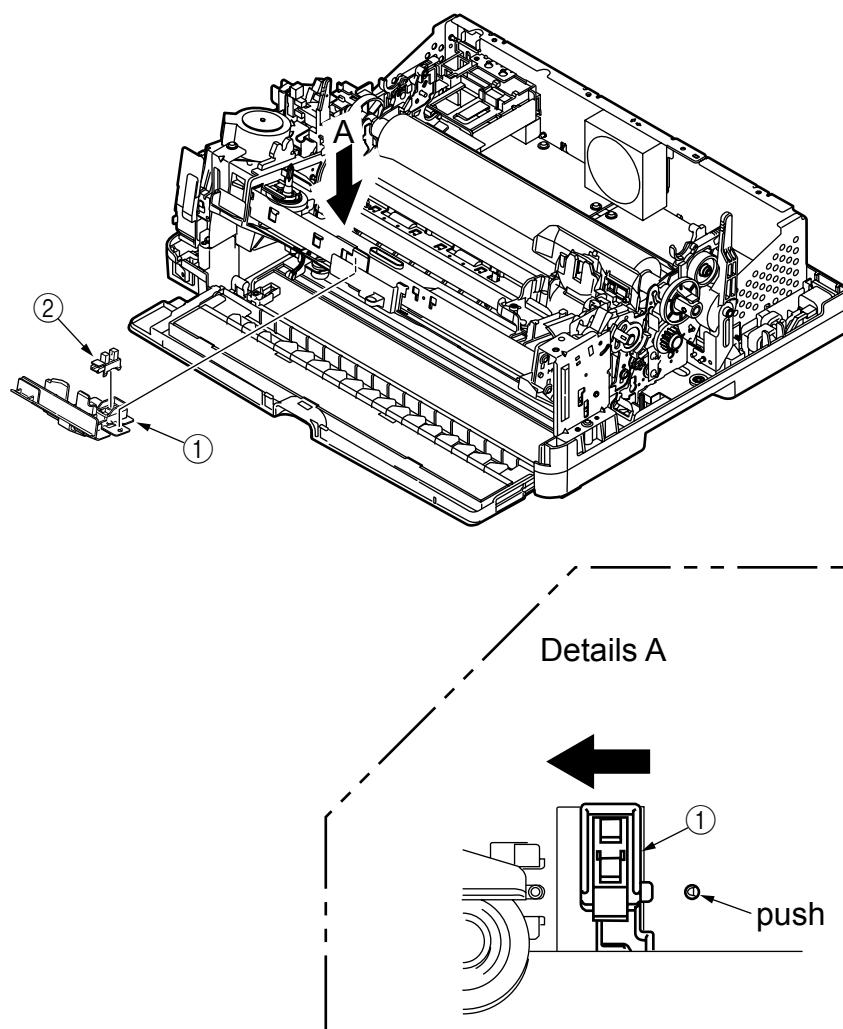
Notes :

- (1) Take care not to fold the head cable ④ during installation. Curve slightly the head cable ④ when assembling into the fasteners.
- (2) Make sure that there is not any dust or oil on the connector contact sections B. If it is found, wipe it off by alcohol.
- (3) Set the head cable ④ to the Clamp-Head-Cable ③ in a straight line. (Details A)



### 3.3.8 Homing sensor

- (1) Remove the Pull-up roller Assy. (See 3.3.1)
- (2) Remove the Upper cover. (See 3.3.4)
- (3) Remove the Plate-Shield-Upper. (four screws) (See 3.3.7)
- (4) Slide the Clamp-Home-Sensor ① to the left by pressing the round tab on it and pull the clamp down to remove.
- (5) Disconnect the cable, remove the homing sensor (photo interrupter) ② from the Clamp-Home-Sensor.
- (6) To install, follow the removal steps in the reverse order.

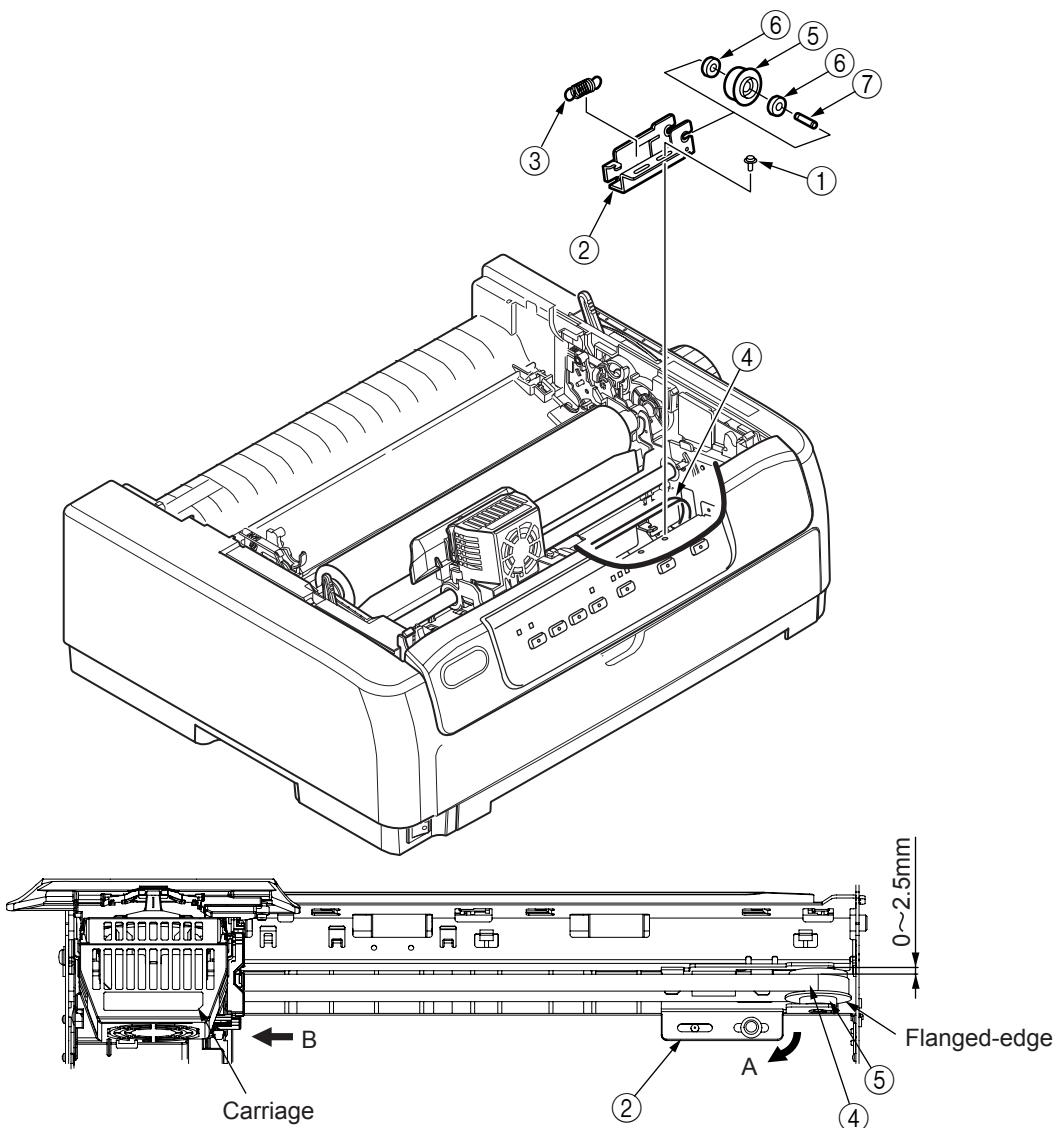


### 3.3.9 Idle pulley

- (1) Remove the Pull-up Roller Assy. (See 3.3.3)
- (2) Remove the locking screw ① of the idle pulley bracket ②.
- (3) Remove the plate tension spring ③.
- (4) Remove the space belt ④ and idle pulley ⑤ from the idle pulley bracket ②.
- (5) Remove the two bearings ⑥ and the Pulley-Shaft-Idle ⑦ from the idle pulley ⑤.
- (6) To install, follow the removal steps in the reverse order.

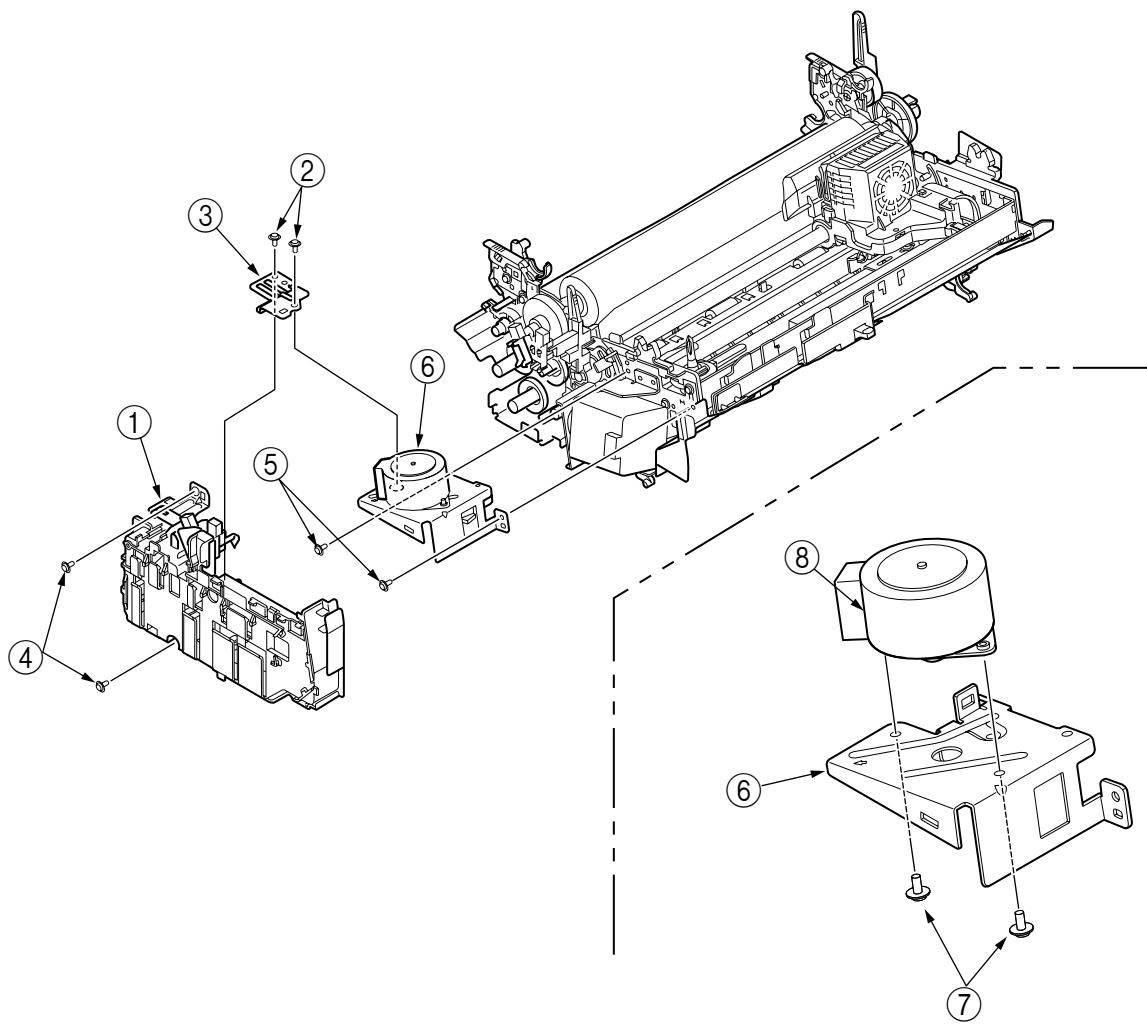
Notes :

- (1) Move the carriage to the extreme left (in the direction of the arrow B) and then install the idle pulley bracket ② while pressing it in the direction of the arrow A.
- (2) Be careful not to touch the space belt ④ while installing the idle pulley bracket ②.
- (3) After installing the idle pulley bracket ②, make sure that the edge of the space belt ④ is at a distance of 0 to 2.5 mm from the edge (opposite to the flanged-edge) of the idle pulley ⑤.
- (4) After installing the idle pulley bracket ②, check for print misregistration in forward and reverse directions. (See 4 ADJUSTMENT, No.4.4.)



### 3.3.10 Ribbon Feed Assy. (ribbon motor)

- (1) Remove the pull-up roller Assy. (See 3.3.3)
- (2) Remove the upper cover. (See 3.3.4)
- (3) Remove the printer unit. (See 3.3.6)
- (4) From the Cover-Motor ①, disconnect the Motor-SP-Cable, Head Cable, Operation-Panel-Cable, Motor-LF-Cable, Ribbon-Motor-Cable and Gap-Sensor-Cable.
- (5) Remove the two screws ② and remove the Bracket-LF-Ribbon-Feed ③.
- (6) Remove the two screws ④ and remove the Cover Motor (LF Motor Assy are included) ①.
- (7) Remove the two screws ⑤ and remove the Ribbon-Feed-Assy ⑥.
- (8) Remove the two screws ⑦ and remove the Ribbon-Motor ⑧ from the Ribbon-Feed-Assy.
- (9) To install, follow the removal steps in the reverse order.

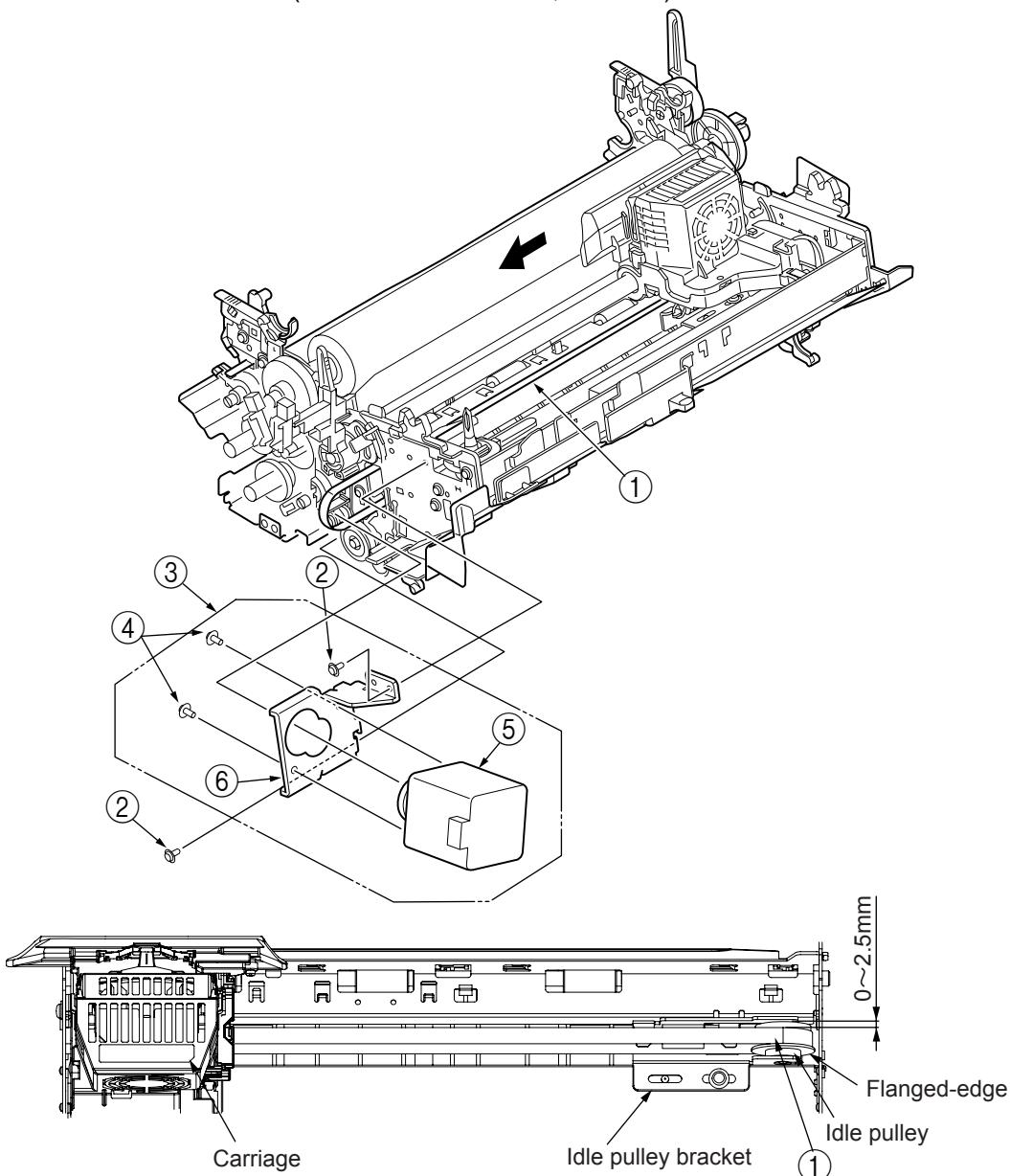


### 3.3.11 Stepping Motor (Space)

- (1) Remove the pull-up roller Assy. (See 3.3.3)
- (2) Remove the upper cover. (See 3.3.4)
- (3) Remove the printer unit. (See 3.3.6)
- (4) Remove the Cover-Motor. (See 3.3.10)
- (5) Remove the Ribbon-Feed-Assy. (See 3.3.10)
- (6) Push the space belt ① in the direction of the arrow and remove the space belt ① from the space motor pulley.
- (7) Remove the two screws ② and remove the SP-Motor-Assy ③.
- (8) Remove the two screws ④ and remove the Motor-SP ⑤ from the Bracket-SP-Motor ⑥.
- (9) To install, follow the removal steps in the reverse order.

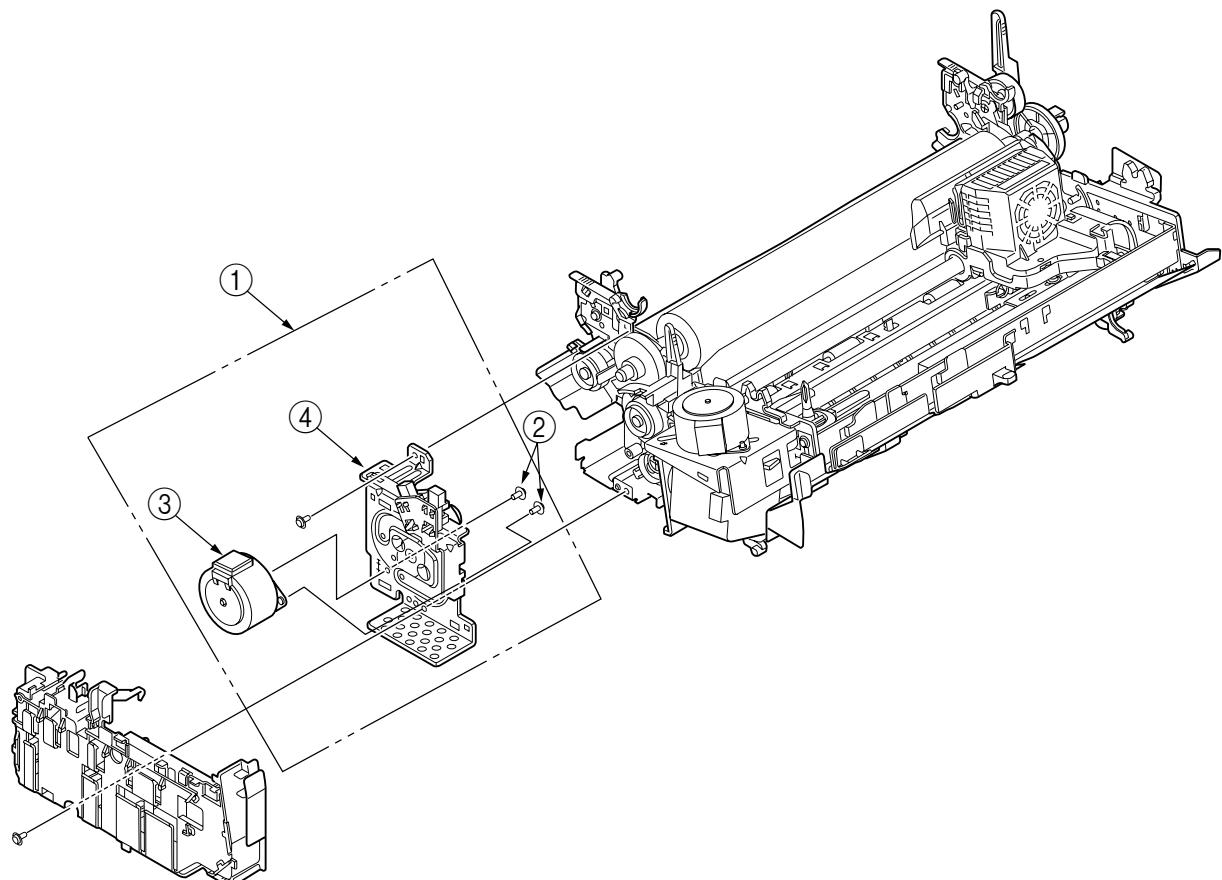
Notes :

- (1) After installing the idle pulley bracket, make sure that the edge of the space belt ① is at a distance of 0 to 2.5 mm from the edge (opposite to the flanged-edge) of the idle pulley.
- (2) After installing the idle pulley bracket, check for print misregistration in forward and reverse directions. (See 4 ADJUSTMENT, No. 4.4.)



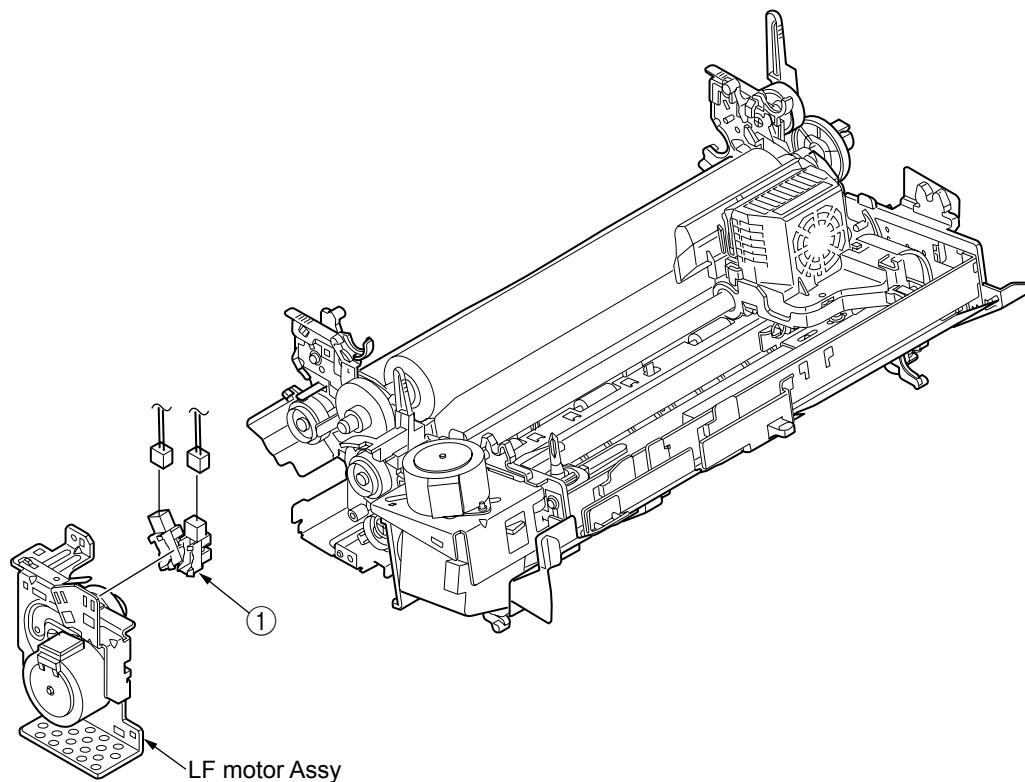
### 3.3.12 LF Motor

- (1) Remove the pull-up roller Assy. (See 3.3.3)
- (2) Remove the upper cover. (See 3.3.4)
- (3) Remove the printer unit. (See 3.3.6)
- (4) Remove the Cover-Motor. (See 3.3.10)
- (5) Remove the LF Motor Assy ①.
- (6) Remove the two screws ② and remove the Motor-LF ③ from the Bracket-LF-Motor ④.
- (7) To install, follow the removal steps in the reverse order.



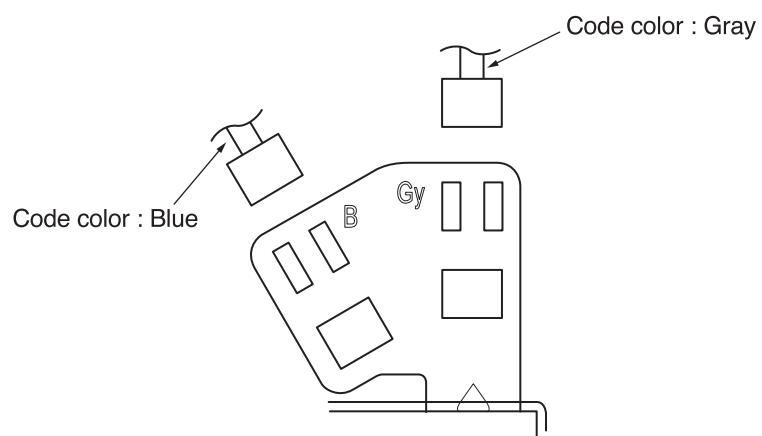
### 3.3.13 Gap sensor

- (1) Remove the pull-up roller Assy.(See 3.3.3)
- (2) Remove the upper cover. (See 3.3.4)
- (3) Remove the printer unit. (See 3.3.6)
- (4) Remove the Cover-Motor. (See 3.3.10)
- (5) Remove the LF motor. (See 3.3.11)
- (6) Disconnect the two Gap-Sensor-Cables from the Gap Sensor ①.
- (7) Remove the Gap-Sensor from the Bracket-LF-Motor by bending the claw.
- (8) To install, follow the removal steps in the reverse order.



#### Notes :

- (1) Pay attention to the code colors during assembly.

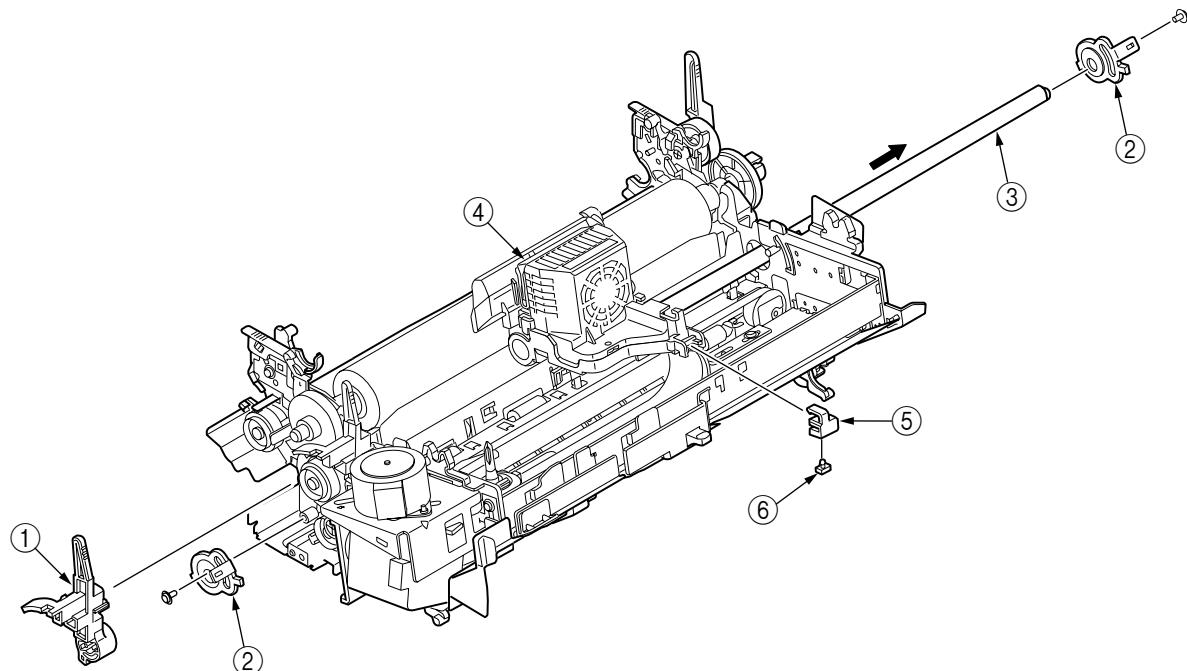


### 3.3.14 Slider Piece-Slider

- (1) Remove the pull up roller Assy. (See 3.3.3)
- (2) Remove the upper cover. (See 3.3.4)
- (3) Remove the printer unit. (See 3.3.6)
- (4) Remove the Cover-Motor. (See 3.3.10)
- (5) Pull the Lever-Adjust ① out of the shaft ③.
- (6) Remove the Knob-Adjust-L and the Knob-Adjust-R ② from the Frame-Side-(L)-outsert and Frame-Side-(R)-outsert respectively (one screw on each).
- (7) Pull the shaft ③ out of the Frame-Carriage ④.
- (8) Remove the Holder-Slider ⑤ and the Piece-Slider ⑥ from the Frame-Carriage ④.
- (9) To install, follow the removal steps in the reverse order.

Notes :

- (1) After installation, check and adjust the gap between platen and printhead (See 4 ADJUSTMENT, No.4.1).
- (2) After installation, check the slice level. (See 4 ADJUSTMENT, No.4.6).

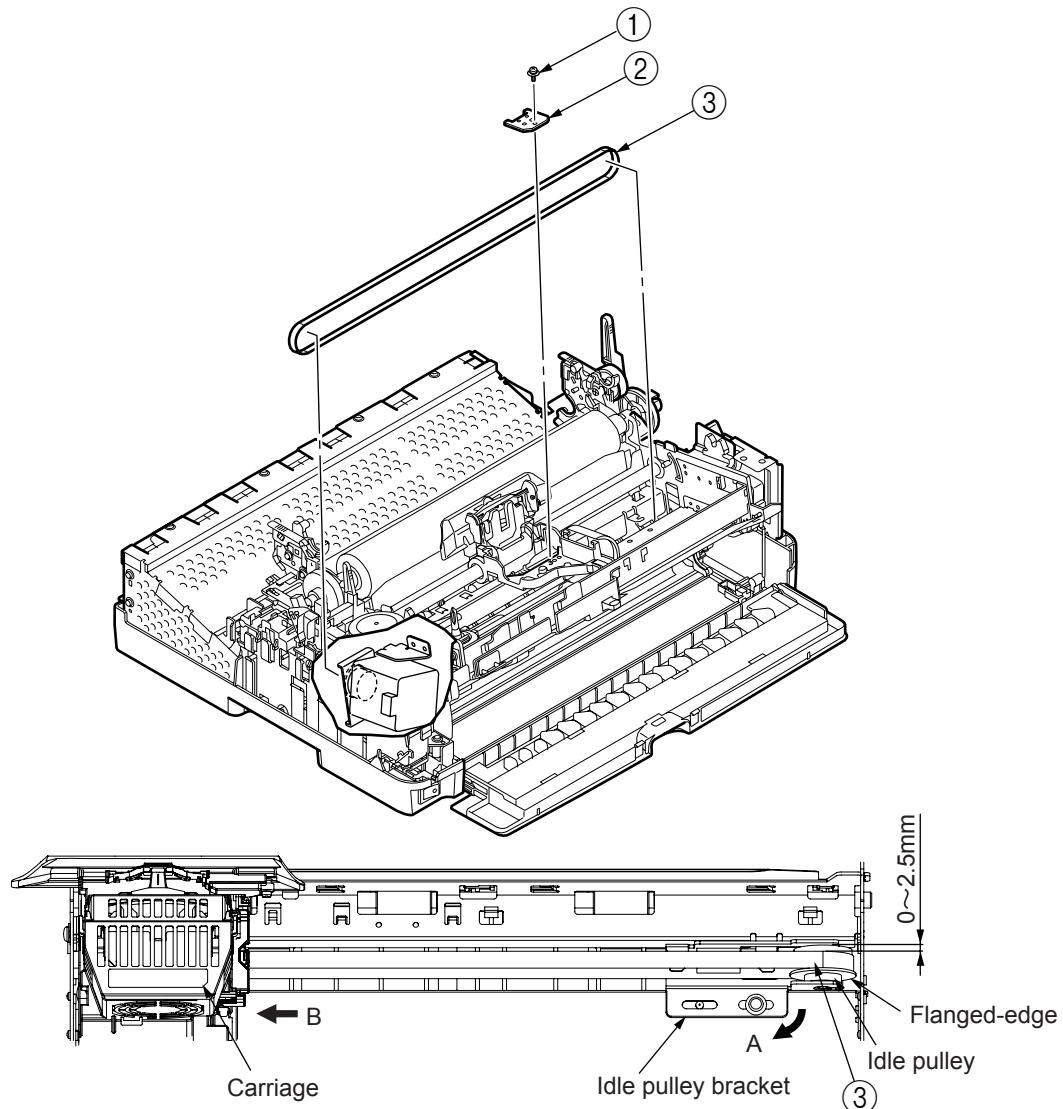


### 3.3.15 Space belt

- (1) Remove the printhead. (See 3.3.1)
- (2) Remove the pull-up roller Assy. (See 3.3.3)
- (3) Remove the upper cover. (See 3.3.4)
- (4) Remove the idle pulley bracket. (See 3.3.9)
- (5) Remove the one screws ① and remove the belt clamp ②.
- (6) Remove the space belt ③.
- (7) To install, follow the removal steps in the reverse order.

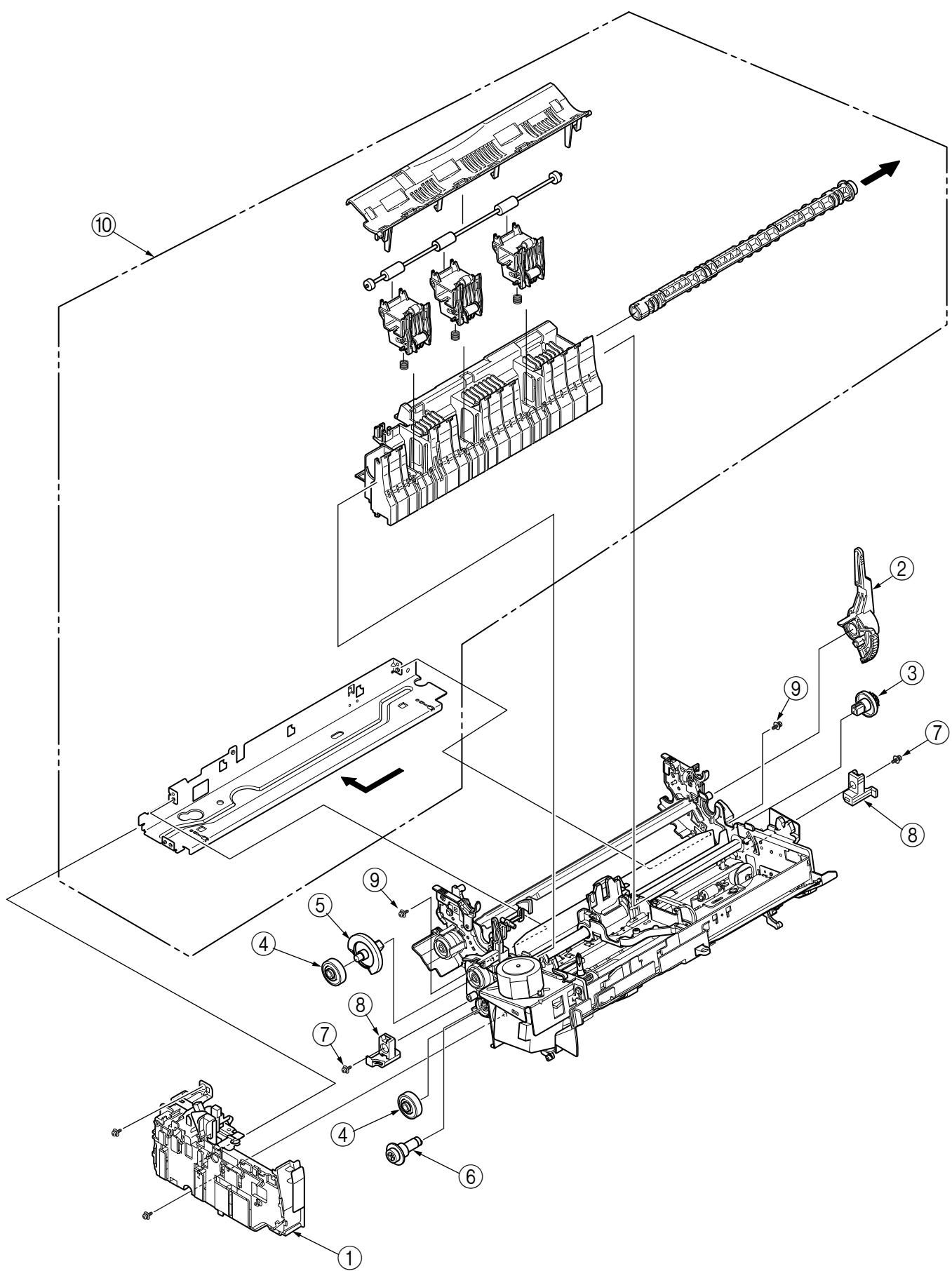
#### Notes:

- (1) When fastening the belt with the belt clamp ②, make sure that the teeth are engaged with each other and that the space belt ③ is not bent.
- (2) Move the carriage to the extreme left (in the direction of the arrow B) and then install the idle pulley bracket while pressing it in the direction of the arrow A.
- (3) Be careful not to touch the space belt ③ while installing the idle pulley bracket.
- (4) After installing the idle pulley bracket, make sure that the edge of the space belt is at a distance of 0 to 2.5 mm from the edge (opposite to the flanged-edge) of the idle pulley.
- (5) After installing the idle pulley bracket, check for print misregistration in forward and reverse directions. (See 4 ADJUSTMENT, No.4.4.)



### 3.3.16 Paper Pan Assy

- (1) Remove the pull-up roller Assy. (See 3.3.3)
- (2) Remove the upper cover. (See 3.3.4)
- (3) Remove the printer unit. (See 3.3.6)
- (4) Remove the platen. (See 3.3.5)
- (5) Remove the Cover Motor ①.
- (6) Remove the release lever ② and the shaft release gear ③.
- (7) Remove the two idle gears ④, the change plate ⑤ and the Gear Feed ⑥.
- (8) Remove the screws ⑦ and remove the pieces ⑧. (Both left and right)
- (9) Remove the two screws ⑨ and remove the paper pan Assy ⑩.



### 3.3.17 Bottom sensor, photo interrupter front sensor

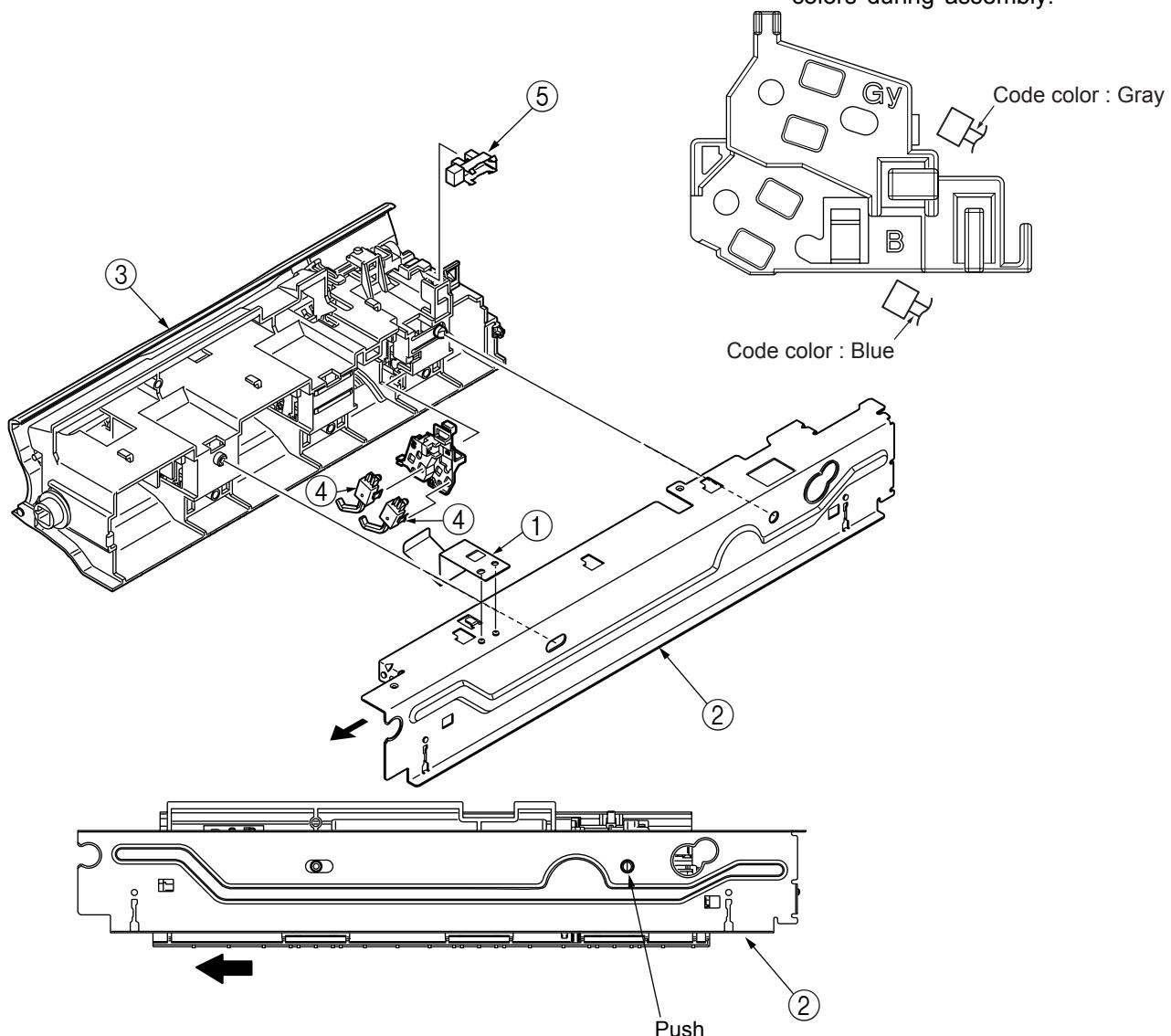
- (1) Remove the pull-up roller Assy. (See 3.3.3)
- (2) Remove the upper cover. (See 3.3.4)
- (3) Remove the printer unit. (See 3.3.6)
- (4) Remove the platen. (See 3.3.5)
- (5) Remove the paper pan Assy. (See 3.3.16)
- (6) Remove the spring-earth-rear-roller ①.
- (7) Slide the Beam-Lower ② in the direction of the arrow by pressing the tab to remove the Paper-Pan-Assy ③.
- (8) Remove two micro switches ④ from the Paper-Pan-Lower.
- (9) Remove the photo interrupter ⑤ from the Paper-Pan-Lower.
- (10) To perform mounting, follow the reverse procedure of removal.

#### Remake on Assembly

- (1) After assembling, make sure that the sensor arm moves smoothly.

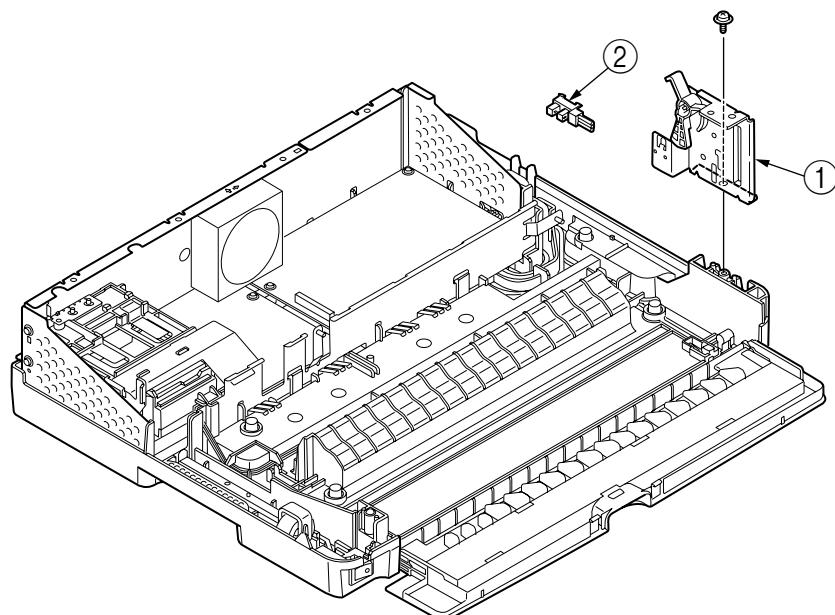
#### Notes :

- (1) Pay attention to the code colors during assembly.



### 3.3.18 Cover Open sensor

- (1) Remove the pull-up roller Assy. (See 3.3.3)
- (2) Remove the upper cover. (See 3.3.4)
- (3) Remove the Bracket-side-L-Assy ① (one screw).
- (4) Remove the Cover-Open-Sensor ② from Bracket-side-L-Assy (one screw).
- (5) Remove the printer unit. (See 3.3.6)
- (6) Disconnect the connector of the Cover-Open-Sensor from the Control-Board-Assy.
- (7) Disconnect the cable of the Cover-Open-Sensor from the Cover-Lower.

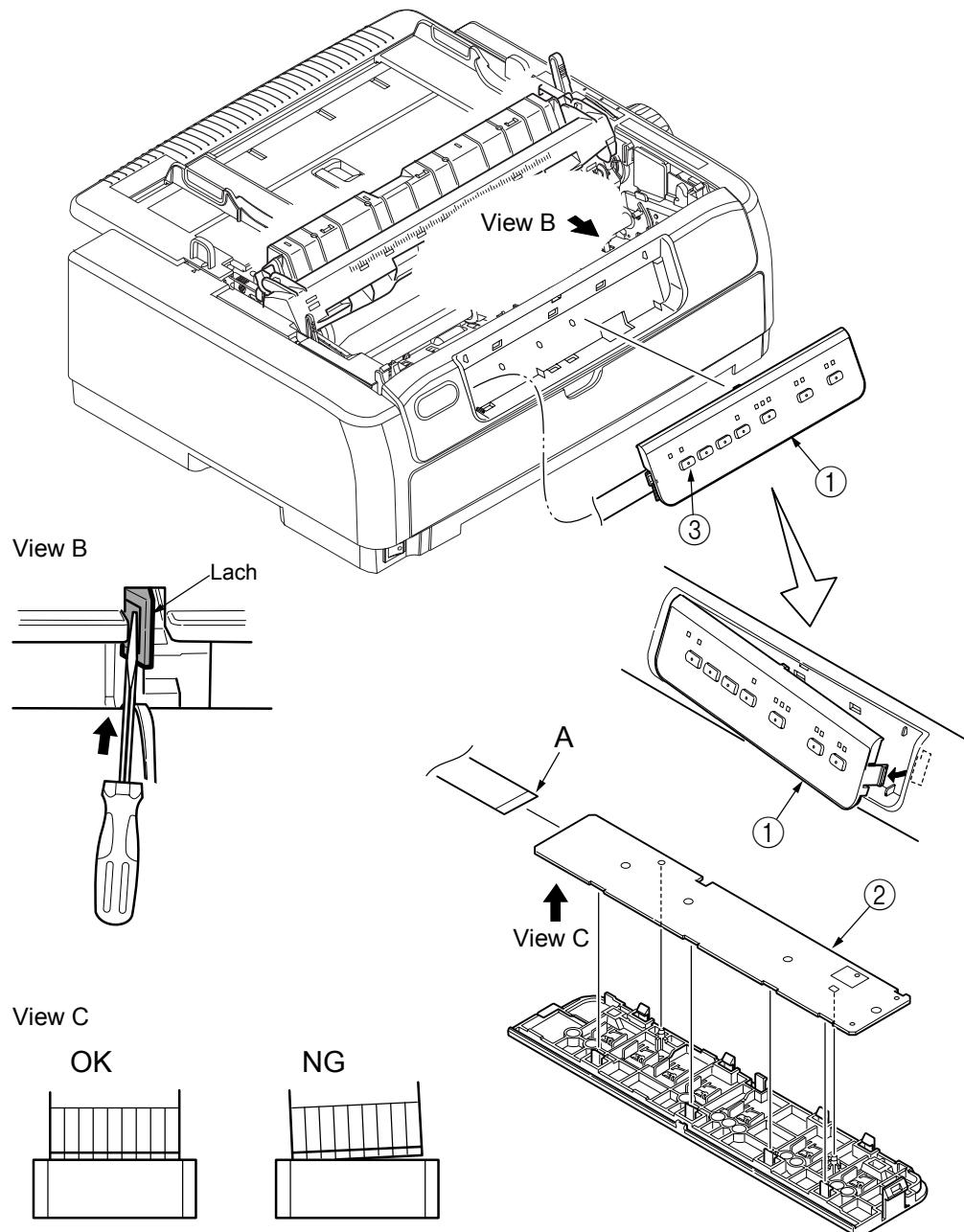


### 3.3.19 Operation Panel Board and Operation Panel cord

- (1) Remove the access cover. (See 3.3.4)
- (2) Pry the upper cover's latches open by using a flathead screwdriver from the back of the upper cover.
- (3) Release the eight claws of the operation panel frame ①, remove the board ②.
- (4) Remove the operator panel cable.
- (5) To install, follow the removal steps in the reverse order.

Remark on assembly:

- (1) Make sure that there is not any dust or oil on the connector contact section A. If it is found, wipe it off by alcohol.
- (2) When connecting the cable to the connector, make sure that they are securely locked, and not joined askew.
- (3) When inserting the board, take care not press on the key ③ (Seven places).



### 3.3.20 Control Board, ACF Board, Motor Fan

- (1) Remove the pull-up roller Assy. (See 3.3.3)
- (2) Remove the upper cover. (See 3.3.4)
- (3) Remove the Plate-shield-upper (four screws) ①.
- (4) Disconnect the Motor-SP-Cable, Head Cable, Operation-panel-cable, Motor-LF-cable, Ribbon-Motor-cable, Gap-sensor-cable, top-line-detection-sensor-cable, Cover-open-sensor-cable and Power-supply-cable.
- (5) Remove the Film Harness ② and the two cores ③.
- (6) Remove the screw ④ and remove the ACF Board ⑤.
- (7) Remove the two screws ⑥ and remove the Plate PCB ⑦.
- (8) Remove the three screws ⑧ and the five screws ⑨ and remove the Shield PCB Assy ⑩.
- (9) Remove the three screws ⑪ and remove the Control Board ⑫.
- (10) Remove the two screws ⑬ and remove the Motor Fan ⑭.
- (11) To install, follow the removal steps in the reverse order.

#### Notes on replacement:

After replacing the Control Board, take the following steps to have the serial number of the printer unit written to the new Control Board.

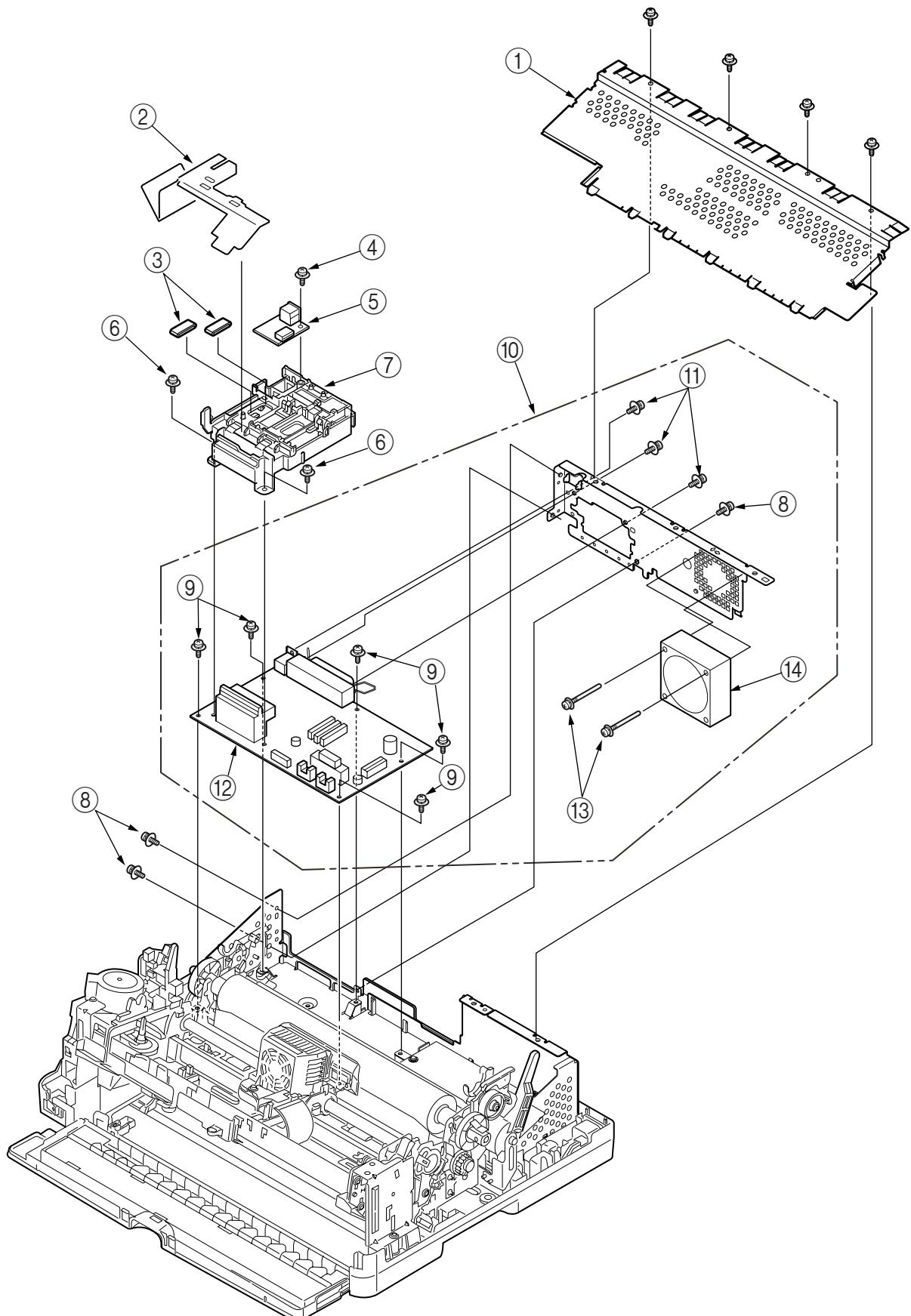
1. Write the printer unit's serial number to the Control Board using a serial number registration utility. (For how to use the utility, see the operating manual of the utility.)
2. After writing is completed, run the printer menu, have the serial number printed, and check to make sure that it matches the serial number of the printer unit.

Running the printer menu: See 4 ADJUSTMENT, No.4.7.

#### Cautions after replacement:

Be sure to turn on the printer with no paper fed into the printer.

(If there is paper in the printer at power on, 6-2 alarm [Edge sensor alarm] occurs. When an edge alarm occurs, remove the paper from the printer and turn on again.)



### 3.3.21 Power supply UNIT (BOARD)

<b>⚠ Warning</b>	Risk of Electric Shock	
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There is a risk of electric shock during replacement of the power supply.

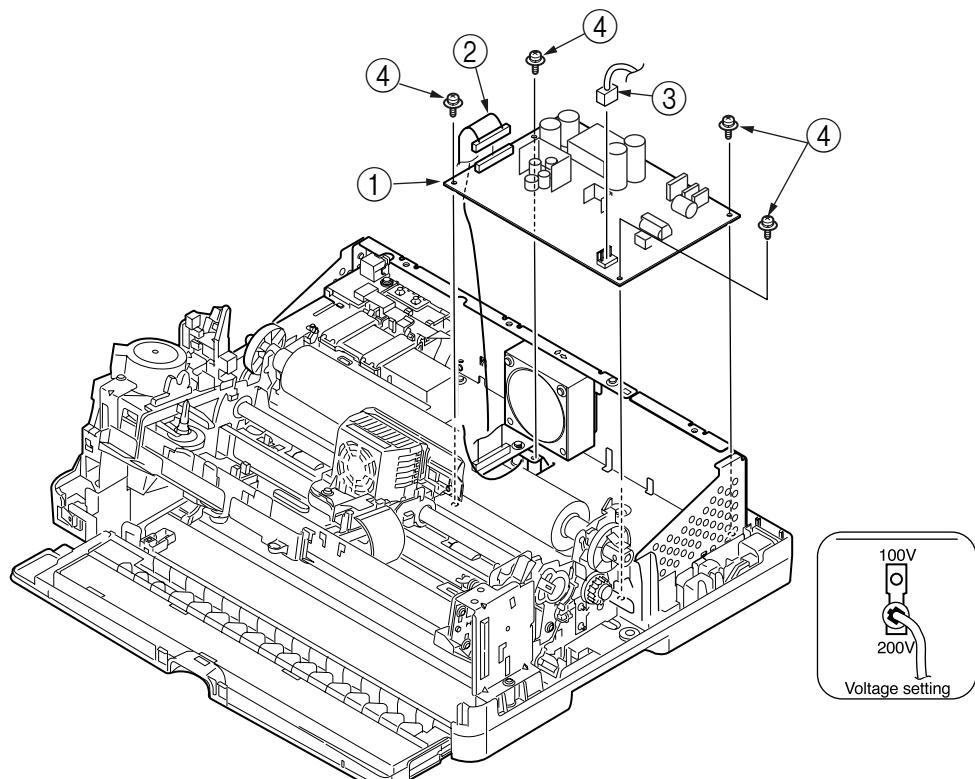
Use insulating gloves or avoid direct contact with any conducting part of the power supply, and caution should be exercised during replacement.

The capacitor may take one minute to complete discharge after the AC cable is unplugged. Also, there is a possibility that the capacitor doesn't discharge because of a breakage of the PCB, etc., so remember the possibility of electric shock to avoid electric shock.

- (1) Remove the pull-up roller Assy. (See 3.3.3)
- (2) Remove the upper cover. (See 3.3.4)
- (3) Remove the Plate-shield-upper (four screws). (See 3.3.20)
- (4) Remove the cord ② and the power cable ③ from the power supply ①.
- (5) Remove the four screws ④ and remove the power supply ①.
- (6) To install, follow the removal steps in the reverse order.

Notes :

- (1) Set the voltage setting pin as shown in the illustration.
- (2) When AC voltage of 120V is input incorrectly under the 200V setting, or AC voltage of 200 V is input incorrectly under the 100V setting, the power supply unit will not operate (no power will be supplied).  
If no power is supplied, immediately turn off the power and make the correct voltage settings.

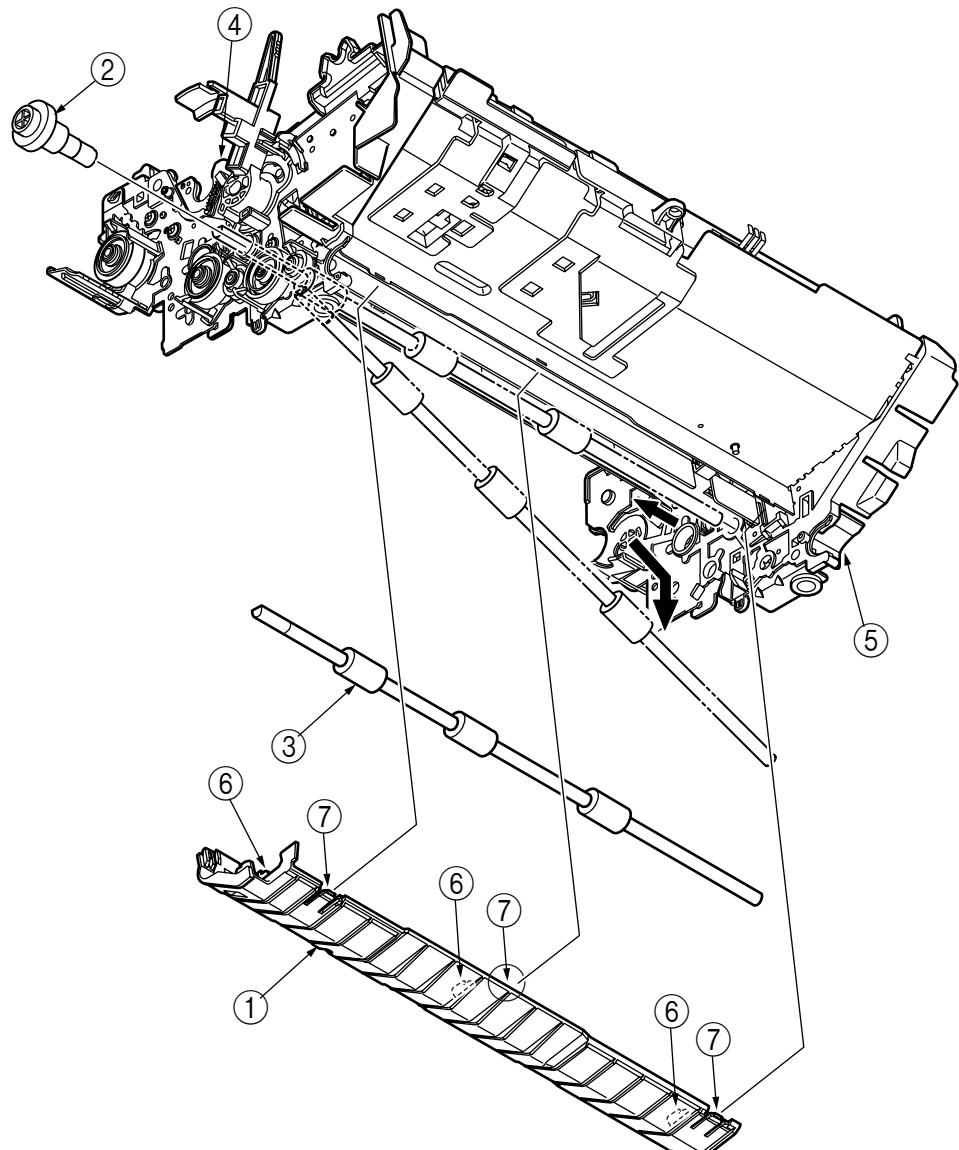


### 3.3.22 Front-Roller-Feed

- (1) Remove the pull-up roller Assy. (See 3.3.3)
- (2) Remove the upper cover. (See 3.3.4)
- (3) Remove the printer unit. (See 3.3.6)
- (4) From the Cover-Motor, disconnect the Motor-SP-Cable, Head Cable, operation-panel-cable, Motor-LF-Cable, Ribbon-Motor-Cable and Gap-Sensor-cable.
- (5) Remove the Cover Motor. (See 3.3.10)
- (6) Remove the paper pan Assy. (See 3.3.16)
- (7) Remove the Sheet-Guide-Front ①.
- (8) Remove the Gear Feed ②.
- (9) Slide the Roller-Feed-Front ③ leftward to disengage its end from the Side-Frame-Outside(R) ④, and then slide the rightward to disengage its end from the Side-Frame-Outside(L) ⑤

Notes :

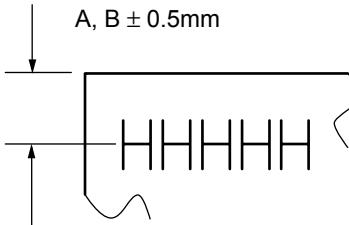
- (1) When assembling the Sheet-Guide-Front ①, firmly insert the three latches ⑥ and the three latches ⑦ (four latches on a wide unit).

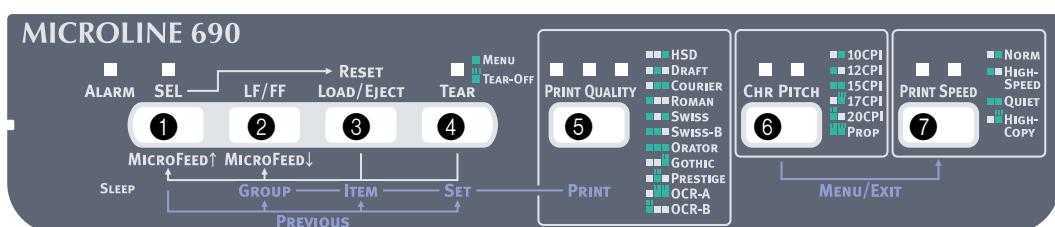


## 4. ADJUSTMENT

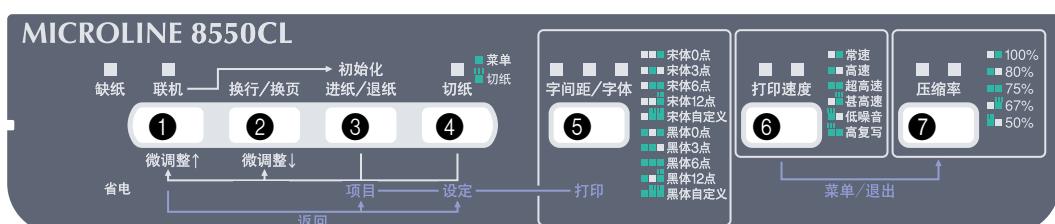
- (1) Be sure to carry out this adjustment with the printer mechanism mounted on the lower cover.
- (2) Be sure to carry out this adjustment operation on a level and highly rigid work table (flatness: less than 0.039 inch or 1 mm) so as to minimize adjustment error.
- (3) Perform this adjustment at normal room temperature ( $20^{\circ}\text{C} \pm 5^{\circ}\text{C}$ ) and humidity.
- (4) Preparations
  - Turn off the AC switch and disconnect the power cable.
  - Remove the pull-up unit.
  - Remove the tractor assy.
  - Remove the sheet guide assy.
  - Remove the upper cover.

No.	Item	Specification	Drawing	Adjustment method
4.1.1	Gap between platen and print head		<p>Initial adjustment <math>0.36 \pm 0.03 \text{ mm}</math></p> <p>Side frame R</p> <p>Side frame L</p>	<p><b>&lt;&lt;Checking&gt;&gt;</b> Check the platen in three places: right and left ends and center.</p> <p><b>&lt;&lt;Adjustment procedure&gt;&gt;</b></p> <ol style="list-style-type: none"> <li>(1) If the right and left platen gaps differ, unscrew, rotate the adjust knob on the right and left side of the printer forward or backward to adjust for the difference.</li> <li>(2) Turn the adjustment lever into the range 1.</li> <li>(3) Rotate the adjustment lever and unscrew the adjust knob forward or backward to adjust the right, left, and center gaps to the specified value.</li> </ol> <p>* Adjust a gap at mode "REAR".</p>

No.	Item	Specification	Drawing	Adjustment method						
4.2	Paper top positioning distance check	Preset ± 0.5 mm	<p style="text-align: center;">A, B ± 0.5mm</p>  <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td></td> <td style="text-align: center;">Top position</td> </tr> <tr> <td>Cut sheet (manual feed)</td> <td style="text-align: center;">A±0.5mm</td> </tr> <tr> <td>Continuous form (rear)</td> <td style="text-align: center;">B±0.5mm</td> </tr> </table>		Top position	Cut sheet (manual feed)	A±0.5mm	Continuous form (rear)	B±0.5mm	<p>(1) Set 1P-55 kg paper.</p> <ol style="list-style-type: none"> <li>1. Set cut-sheet paper (manual feed) in the sheet guide.</li> <li>2. Set continuous-form roll paper on the rear tractor or front tractor.</li> </ol> <p>(2) Print the testing pattern.</p> <p>While pushing ②SW and ③SW, power on.</p> <p>While pushing ②SW, push ①SW (continuous-form)</p> <p>While pushing ②SW, push ③SW (cut-sheet)</p> <p>(3) Check to confirm that the top positioning distance is within the specified range.</p>
	Top position									
Cut sheet (manual feed)	A±0.5mm									
Continuous form (rear)	B±0.5mm									



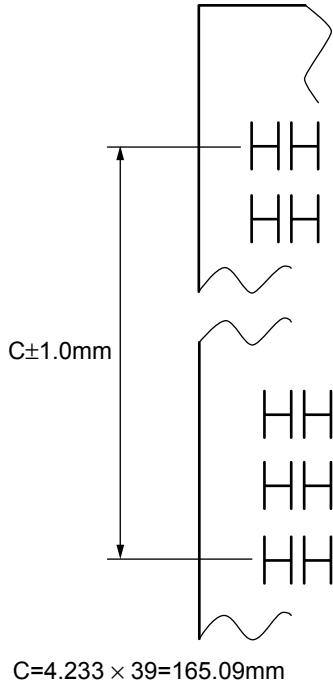
ex) ML690 for ODA/OEL/AOS1 operation panel is shown.



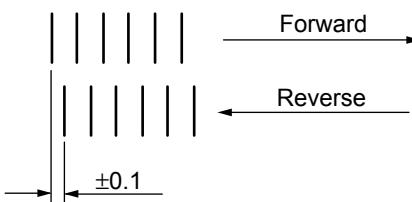
ex) ML8550CL for CHN operation panel is shown.

(4) If this lies outside the specified range, correct as described below.

No.	Item	Specification	Drawing	Adjustment method																																																																																																																												
	Correcting the paper top positioning distance	Preset ± 0.5 mm	<table border="1"> <thead> <tr> <th>Preset</th><th>Correction</th></tr> </thead> <tbody> <tr><td>+30</td><td>Move 30/180 inches (4.23mm) down from the reference position.</td></tr> <tr><td>+29</td><td>Move 29/180 inches (4.09mm) down from the reference position.</td></tr> <tr><td>+28</td><td>Move 28/180 inches (3.95mm) down from the reference position.</td></tr> <tr><td>+27</td><td>Move 27/180 inches (3.81mm) down from the reference position.</td></tr> <tr><td>+26</td><td>Move 26/180 inches (3.67mm) down from the reference position.</td></tr> <tr><td>+25</td><td>Move 25/180 inches (3.53mm) down from the reference position.</td></tr> <tr><td>+24</td><td>Move 24/180 inches (3.39mm) down from the reference position.</td></tr> <tr><td>+23</td><td>Move 23/180 inches (3.25mm) down from the reference position.</td></tr> <tr><td>+22</td><td>Move 22/180 inches (3.10mm) down from the reference position.</td></tr> 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(When ①SW and ④SW are pressed simultaneously, the position will move -0.14mm.)</p> <p>(6) After making the corrections and while holding down ⑥SW, press ⑦SW simultaneously to register the correction value into printer memory.</p>
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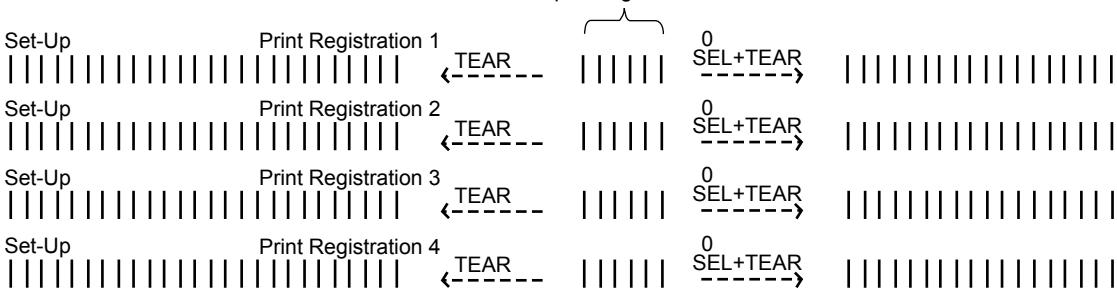
No.	Item	Specification	Drawing	Adjustment method
4.3	Correcting cut-sheet 40-line feed height	$C \pm 1.0 \text{ mm}$		<p>(1) Set cut-sheet (manual feed) A4-55 kg paper in the sheet guide.</p> <p>(2) While pushing ②SW and ③SW, push power on. While pushing ②SW, push ③SW.</p> <p>(3) Check to confirm that the 40-line feed height is within the specified range.</p> <p>(4) If this lies outside the specified range, correct as described below.</p>

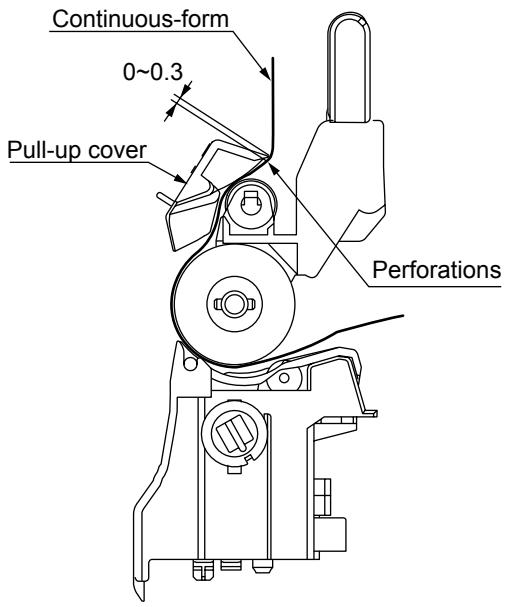
Preset	Correction
+14	Move 1.22 mm forward from the reference position.
+13	Move 1.12 mm forward from the reference position.
+12	Move 1.06 mm forward from the reference position.
+11	Move 0.94 mm forward from the reference position.
+10	Move 0.88 mm forward from the reference position.
+9	Move 0.76 mm forward from the reference position.
+8	Move 0.71 mm forward from the reference position.
+7	Move 0.59 mm forward from the reference position.
+6	Move 0.53 mm forward from the reference position.
+5	Move 0.41 mm forward from the reference position.
+4	Move 0.35 mm forward from the reference position.
+3	Move 0.24 mm forward from the reference position.
+2	Move 0.18 mm forward from the reference position.
+1	Move 0.06 mm forward from the reference position.
0	Reference position
-1	Move 0.06 mm back from the reference position.
-2	Move 0.18 mm back from the reference position.
-3	Move 0.24 mm back from the reference position.
-4	Move 0.35 mm back from the reference position.
-5	Move 0.41 mm back from the reference position.
-6	Move 0.53 mm back from the reference position.
-7	Move 0.59 mm back from the reference position.
-8	Move 0.71 mm back from the reference position.
-9	Move 0.76 mm back from the reference position.
-10	Move 0.88 mm back from the reference position.
-11	Move 0.94 mm back from the reference position.
-12	Move 1.06 mm back from the reference position.
-13	Move 1.12 mm back from the reference position.
-14	Move 1.22 mm back from the reference position.

No.	Item	Specification	Drawing	Adjustment method																																											
4.4	Correcting both-direction print registration	Within $\pm 0.1$ mm	 <p>Correct print registration in the forward direction if the output is reversed.</p> <p>Check the registration both on a cut sheet and a continuous form.</p>	<p>(1) Set paper with 55 kg ream weight.</p> <p>(2) Turn on power while holding down ②SW and ③SW.</p> <p>(3) While pushing ①SW, push ④SW the regist pattern.</p> <p>Print out the registration pattern in both directions by pressing ③ SW and then confirm Registration 1 to 4.</p>																																											
		<table border="1"> <thead> <tr> <th>Preset</th><th>Correction</th></tr> </thead> <tbody> <tr><td>+10</td><td>Move 0.35 mm to the right from the reference position.</td></tr> <tr><td>+9</td><td>Move 0.32 mm to the right from the reference position.</td></tr> <tr><td>+8</td><td>Move 0.28 mm to the right from the reference position.</td></tr> <tr><td>+7</td><td>Move 0.25 mm to the right from the reference position.</td></tr> <tr><td>+6</td><td>Move 0.21 mm to the right from the reference position.</td></tr> <tr><td>+5</td><td>Move 0.18 mm to the right from the reference position.</td></tr> <tr><td>+4</td><td>Move 0.14 mm to the right from the reference position.</td></tr> <tr><td>+3</td><td>Move 0.11 mm to the right from the reference position.</td></tr> <tr><td>+2</td><td>Move 0.07 mm to the right from the reference position.</td></tr> <tr><td>+1</td><td>Move 0.04 mm to the right from the reference position.</td></tr> <tr><td>0</td><td>Reference position</td></tr> <tr><td>-1</td><td>Move 0.04 mm to the left from the reference position.</td></tr> <tr><td>-2</td><td>Move 0.07 mm to the left from the reference position.</td></tr> <tr><td>-3</td><td>Move 0.11 mm to the left from the reference position.</td></tr> <tr><td>-4</td><td>Move 0.14 mm to the left from the reference position.</td></tr> <tr><td>-5</td><td>Move 0.18 mm to the left from the reference position.</td></tr> <tr><td>-6</td><td>Move 0.21 mm to the left from the reference position.</td></tr> <tr><td>-7</td><td>Move 0.25 mm to the left from the reference position.</td></tr> <tr><td>-8</td><td>Move 0.28 mm to the left from the reference position.</td></tr> <tr><td>-9</td><td>Move 0.32 mm to the left from the reference position.</td></tr> <tr><td>-10</td><td>Move 0.35 mm to the left from the reference position.</td></tr> </tbody> </table>	Preset	Correction	+10	Move 0.35 mm to the right from the reference position.	+9	Move 0.32 mm to the right from the reference position.	+8	Move 0.28 mm to the right from the reference position.	+7	Move 0.25 mm to the right from the reference position.	+6	Move 0.21 mm to the right from the reference position.	+5	Move 0.18 mm to the right from the reference position.	+4	Move 0.14 mm to the right from the reference position.	+3	Move 0.11 mm to the right from the reference position.	+2	Move 0.07 mm to the right from the reference position.	+1	Move 0.04 mm to the right from the reference position.	0	Reference position	-1	Move 0.04 mm to the left from the reference position.	-2	Move 0.07 mm to the left from the reference position.	-3	Move 0.11 mm to the left from the reference position.	-4	Move 0.14 mm to the left from the reference position.	-5	Move 0.18 mm to the left from the reference position.	-6	Move 0.21 mm to the left from the reference position.	-7	Move 0.25 mm to the left from the reference position.	-8	Move 0.28 mm to the left from the reference position.	-9	Move 0.32 mm to the left from the reference position.	-10	Move 0.35 mm to the left from the reference position.	<p>Check to confirm that the horizontal registration error is within the specified range.</p> <p>If this lies outside the specified range;</p> <p>(1) Pressing ④SW will move the printing position +0.035 mm from the reference position.</p> <p>(Pressing ①SW and ④SW simultaneously will shift the position -0.035 mm.)</p> <p>(2) After making the corrections and while holding down ⑥SW, press ⑦SW simultaneously to register the correction value into printer memory.</p>
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ex) ML 620 menu print pattern is shown.

Check print registration here.



No.	Item	Specification	Drawing	Adjustment method
4.5	Paper cut position check	0~0.3 mm		<p>(1) Set a continuous-form roll (1P-55 kg, 10 inches) on the rear tractor or Front tractor.</p> <p>(2) Press Power SW.</p> <p>(3) Press ③SW to feed paper into the printer. Continue pressing ④SW to feed paper farther into the paper cut position. Check to confirm that the perforations are positioned within the specified range.</p> <p>If they lie outside the specified range, perform the correction below.</p>

No.	Item	Specification	Drawing	Adjustment method
4.5	Correcting paper cut position	0~0.3 mm		<p>(1) Turn on power while holding down ①SW and ②SW.</p> <p>(2) While pushing ①SW, push ②SW.</p> <p>(3) Select a group Rear Feed (push) or Front Feed (push) or Cut sheet Top while holding down ②SW.</p> <p>(4) Select on item "Cut Position Adjust" while holding down ③SW</p> <p>(5) Pressing ④SW will move the printing position 0.14 mm from the reference position. (When ①SW and ④SW are pressed simultaneously the position will move -0.14mm)</p> <p>(6) After making the corrections and while holding down ⑥SW, press ⑦SW simultaneously to register the correction value into printer memory.</p>

No.	Item	Specification	Adjustment method
4.6	Slice level check		<p>(1) Set the following states</p> <ul style="list-style-type: none"> <li>· Set the adjust lever to 1 range.</li> <li>· Set the release lever to the cut position.</li> <li>· Remove the paper.</li> <li>· Remove the ribbon cassette.</li> </ul> <p>(2) Turn on power while holding down ①SW, ②SW and ③SW.</p> <p>(3) While pushing ③SW, push ②SW.</p> <p>(4) Carriage operates and check the slice level.</p> <p>(5) Turn off the power, when the operation of carriage ends.</p>
4.7	Check the Serial Number		<p>Check the serial number of the printer unit written to the control board in 3.3.20.</p> <p>The procedure to check the serial number is described below.</p> <p>(1) Turn the printer off.</p> <p>(2) Press and hold down the ①SW and ②SW at the same time while turning the printer on.</p> <p>The SEL light will flash.</p> <p>(3) Press and hold down the ①SW and then press the ②SW.</p> <p>(4) Check the printed menu in the following format for the serial number of the printer unit written to the control board.</p> <pre>&lt;Print format(ODA/OEL/AOS1)&gt; ML620      MEI      A      F/W 01.00      44203201YR-01                            LD 01.00</pre> <p>S/N : AK0703202 ← <u>Check the serial number here.</u></p> <p>Menu Print? (Configuration #1)</p> <p>:</p> <p>:</p> <p>:</p> <pre>&lt;Print format(CHN)&gt; ML8550CL      C      F/W 01.00      44856801YR-01                            LD 01.00</pre> <p>S/N : AK0703202 ← <u>Check the serial number here.</u></p> <p>Menu Print? (Configuration #1)</p> <p>:</p> <p>:</p> <p>:</p> <p>(5) Check to make sure that the serial number printed in (4) and the one labeled on the printer unit are the same. If the serial number is not printed or the serial numbers do not match, write the serial number to the control board again using a serial number writing tool.</p>

## 5. CLEANING AND LUBRICATION

### 5.1 Cleaning

#### [Cautions]

1. Be sure to turn OFF the AC POWER switch before cleaning. Remove the AC power cord from the printer.
2. Avoid dust inside the printer mechanism when cleaning.
3. If a lubricated part has been cleaned, be sure to apply lubricating oil to that portion after cleaning.

#### (1) Cleaning time

When the equipment operating time has reached six months or 300 hours, whichever comes first.

#### (2) Cleaning tools

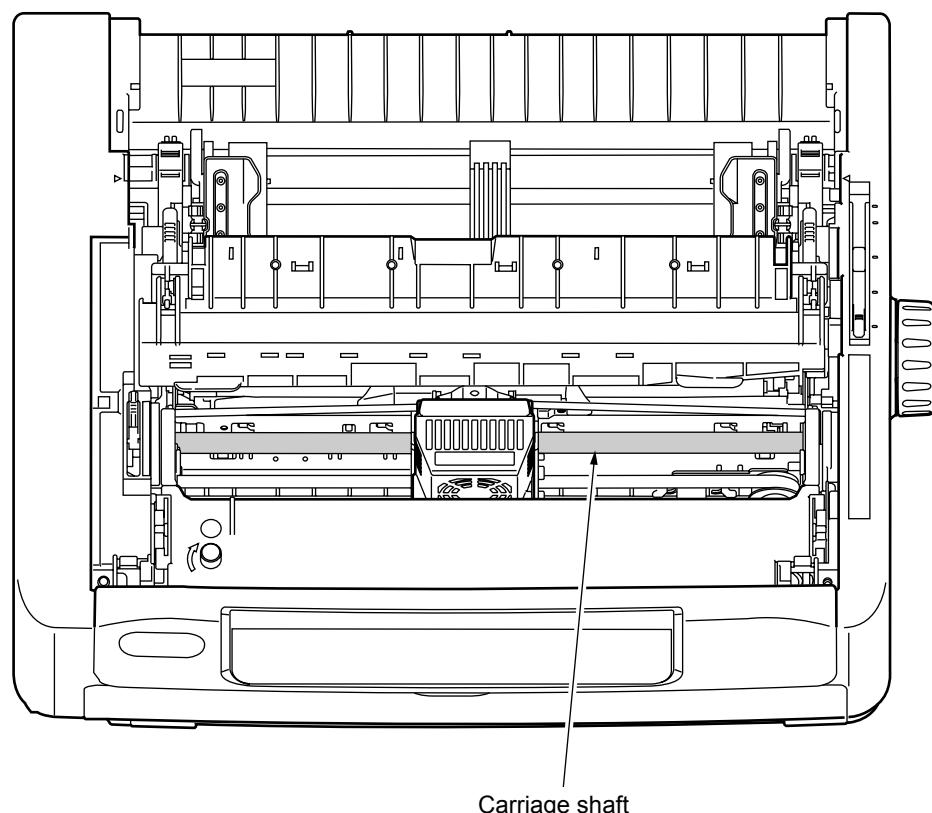
Dry cloth (soft cloth such as gauze), vacuum cleaner

#### (3) Places to be cleaned

Table 5.1 lists the places to be cleaned:

**Table 5.1**

Place to be cleaned	Cleaning procedure
Carriage shaft and the vicinity Paper travel surface	Remove paper waste and wipe off stain, dust, ribbon waste. etc.



## 5.2 Lubrication

This printer is designed to be maintenance free and requires no lubrication during normal operation. However it is necessary to apply lubricant in case the printer is disassembled, reassembled, cleaned or parts have been changed.

### (1) Cleaning time

Remarks:

- 1) Turn off the power before cleaning.
- 2) Make sure that paper dust will not fall inside of the machine.
  - Cleaning period:  
6 months of operation or 300 hours of operation, whichever the earlier.
  - Cleaning points:  
Carriage shaft and surroundings: → Remove paper and ribbon dust.  
Paper path: → Clean stains and dusts.  
Paper End Sensor: → Remove the dust on the Sensor.

### (2) Lubricant

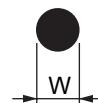
- Alvania grease or equivalent: GEP
- Pan motor oil (or equivalent): PM

### (3) Amount of lubricant

- Medium amount A : Apply three to four drops of oil, or 0.008 inch (0.2 mm) thick grease.
- Small amount B : Apply one drop of oil ( $0.006 \pm 0.002$  g)

Grease boundary samples

Class	S	A	B	C	D	E	F
Amount applied (cc)	0.0005	0.003	0.005	0.01	0.03	0.05	0.1
W(mm)	1.24	2.25	2.67	3.37	4.86	5.76	7.26
Sample	•	•	•	•	●	●	●



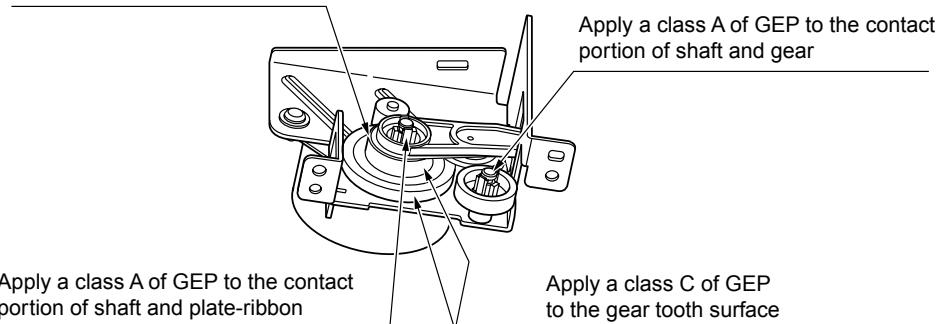
(4) Areas to Avoid

No.	Prohibited areas	Reason	Remarks
1	Platen surface	To keep paper clean	
2	Pull roller surface	To keep paper clean To prevent paper feed errors	Be careful to avoid applying lubricant to the roller surface when lubricating the fulcrum of the pressure roller.
3	Paper running surface of paper pan Paper running surface of tractor assy Paper running surface of pull roller unit Paper running surface of ribbon protector	To keep paper clean To prevent paper feed errors	
4	Ink ribbon	To prevent printing errors	
5	Pin tractor	To keep paper clean	
6	Flexible cable	To prevent cracks in the cable To prevent contact failure	
7	Motor	To prevent contact failure	
8	Connectors and terminals	To prevent contact failure	
9	Micro switch	To prevent contact failure	
10	Carriage shaft	To secure Carriage run load	
11	Sliding surface of piece slider	To prevent paper dust from attaching	
12	Sliding surface of guide beam	To prevent paper dust from attaching	

(5) Lubrication point

1. Ribbon feed gear Assy

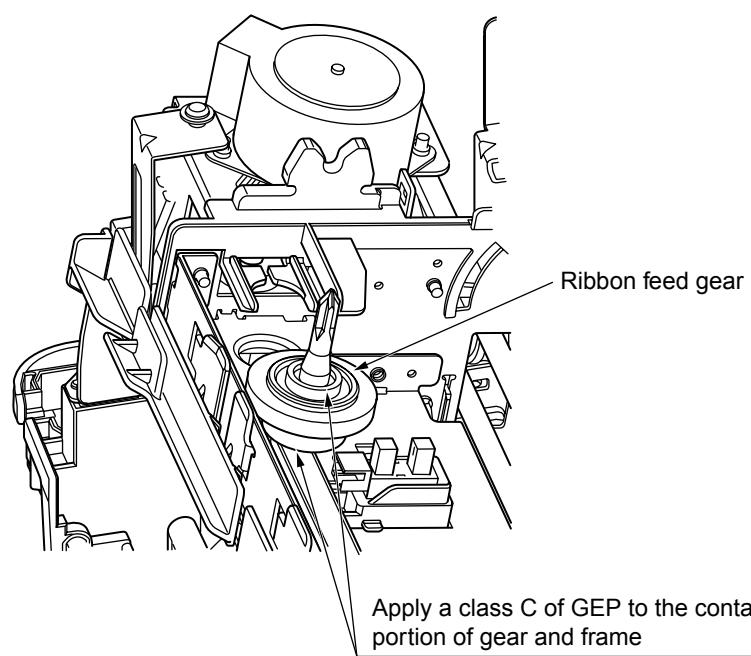
Apply a class C of GEP to the sliding surfaces of the plate-ribbon and gear



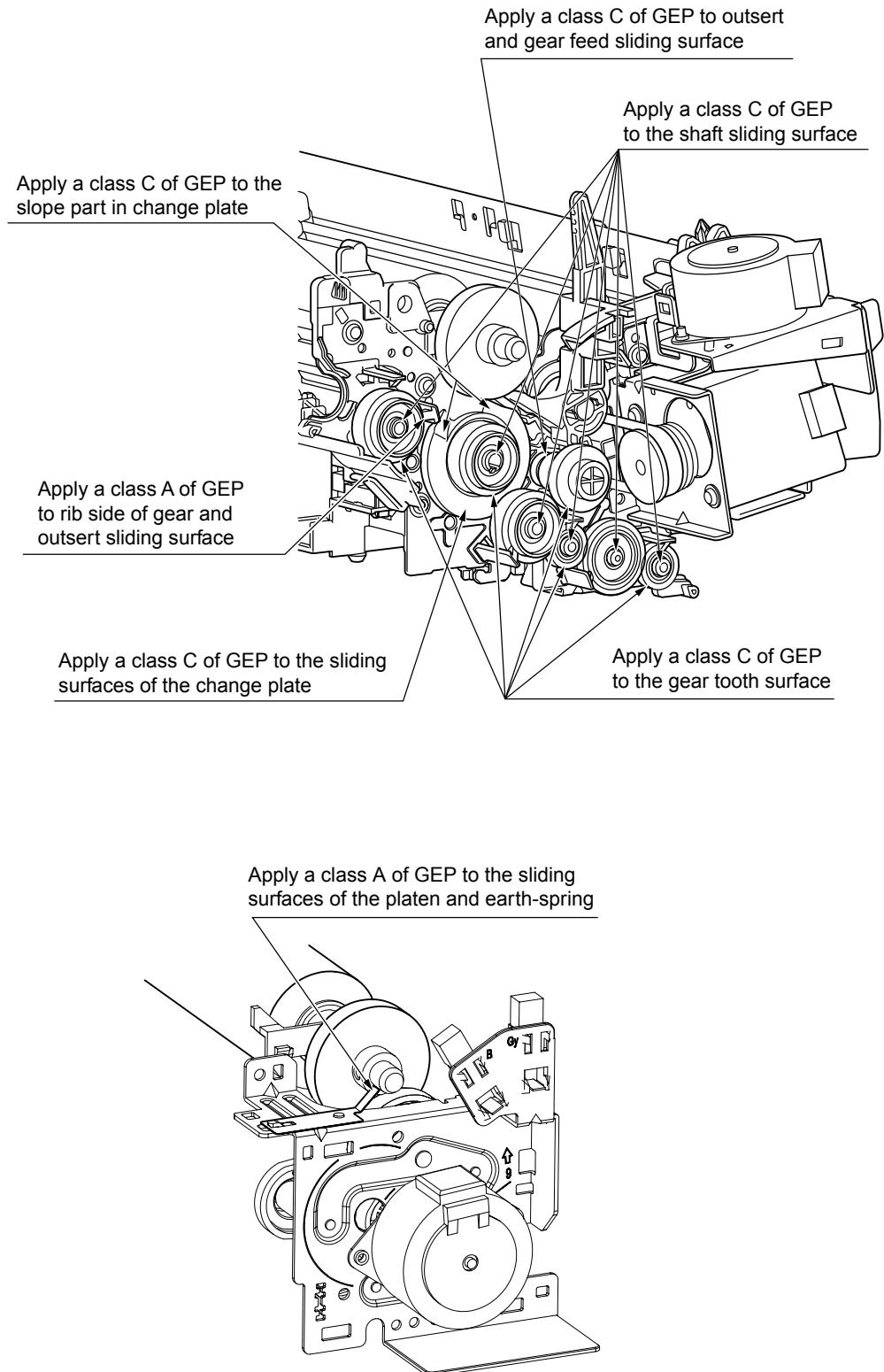
Apply a class A of GEP to the shaft sliding surface

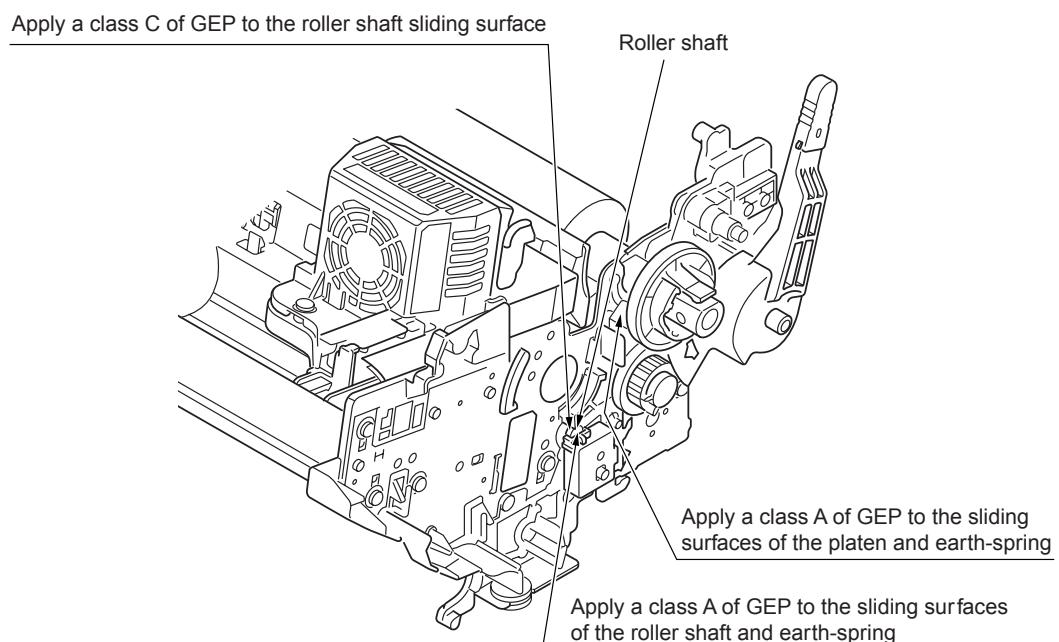
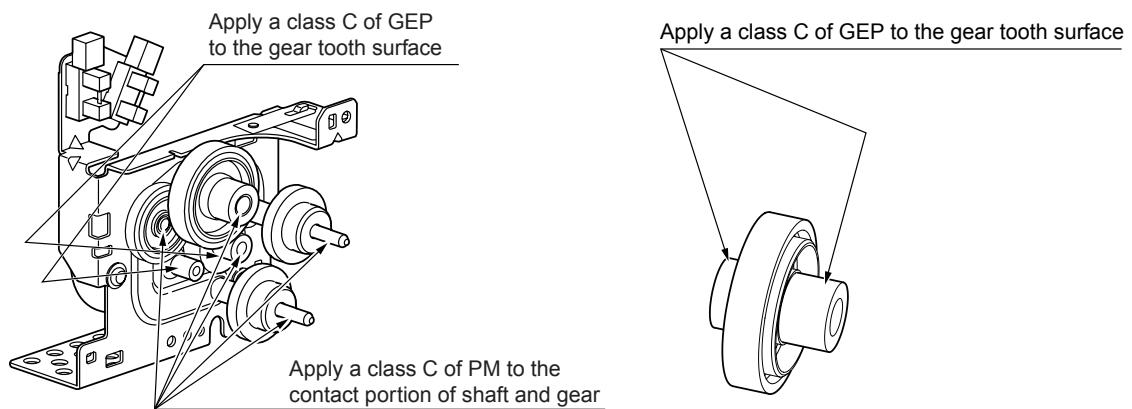
2. Ribbon feed gear

Apply a class C of GEP to the contact portion of gear and frame

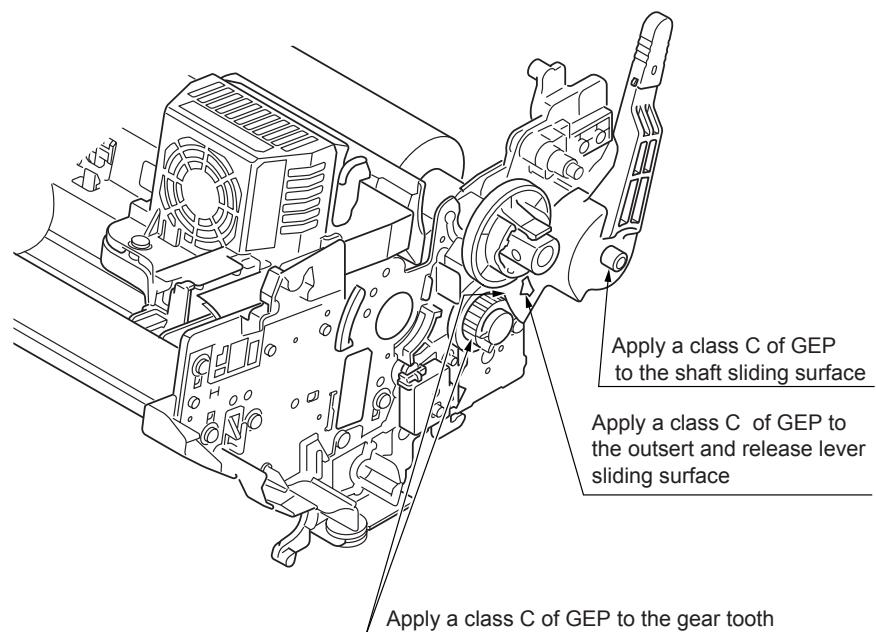


### 3. LF drive system and Gear Platen



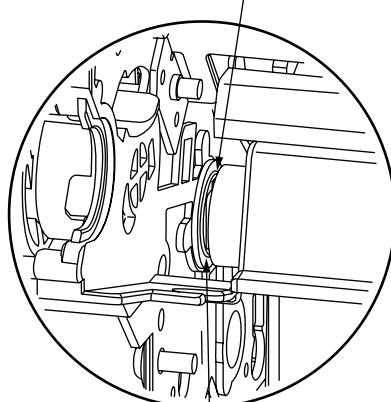


#### 4. Mode change Assy and Gear Platen



Detail B

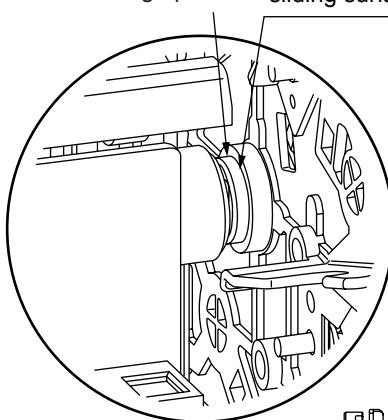
Apply a class C of GEP to the release shaft and outsert sliding surface



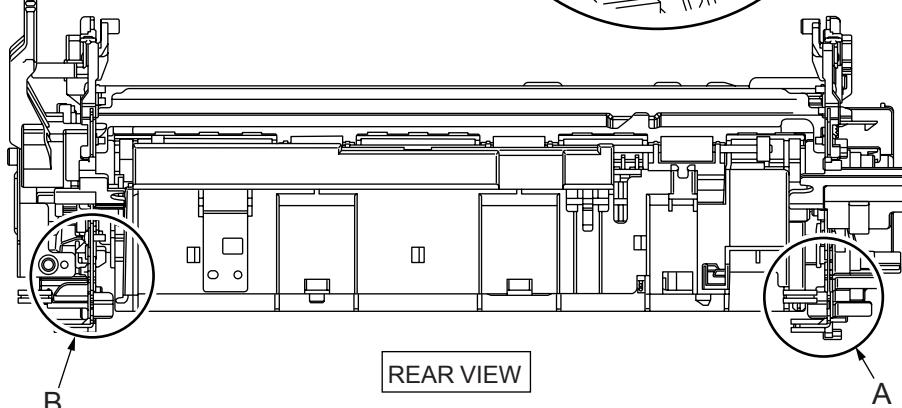
Release shaft

Detail A

Apply a class C of GEP to the change plate gear and outsert sliding surface

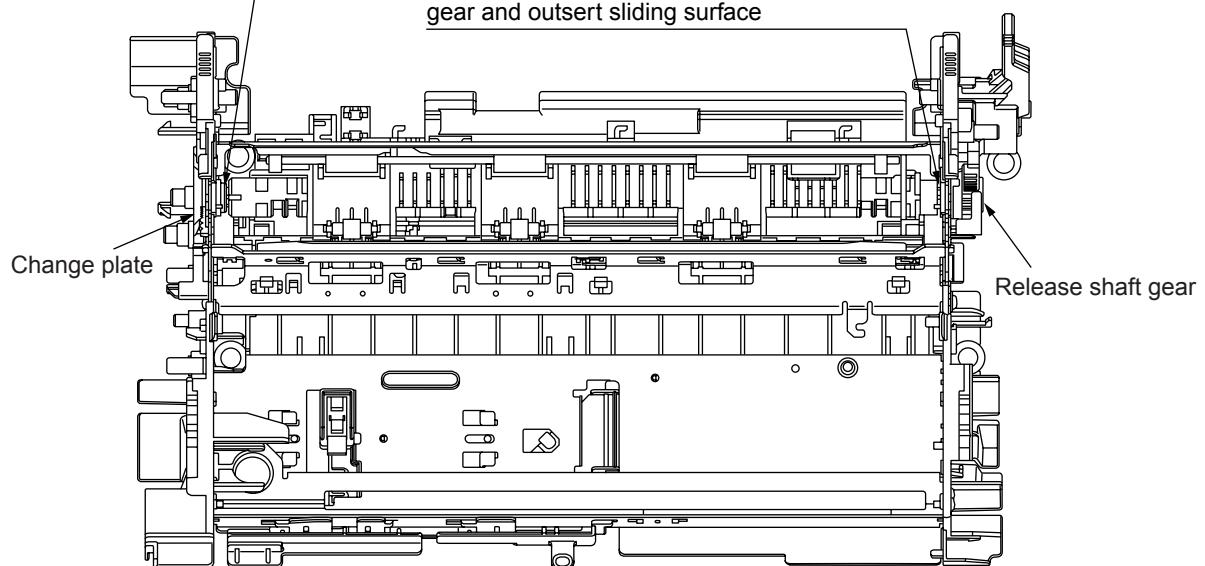


Change plate



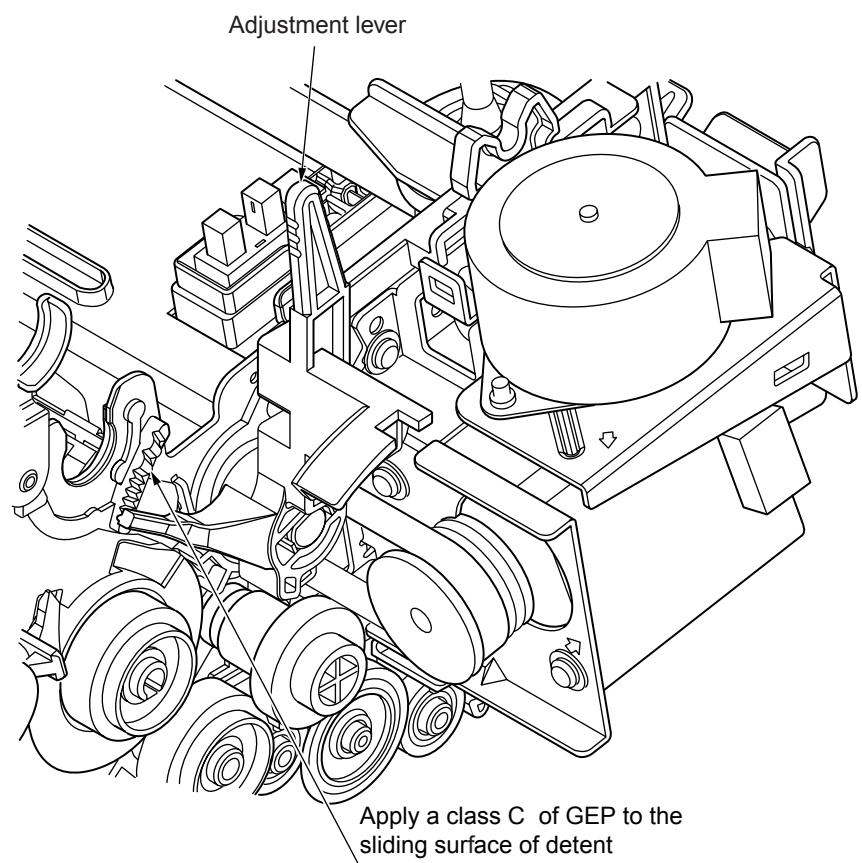
Apply a class C of GEP to the change plate and outsert sliding surface

Apply a class C of GEP to the release shaft gear and outsert sliding surface

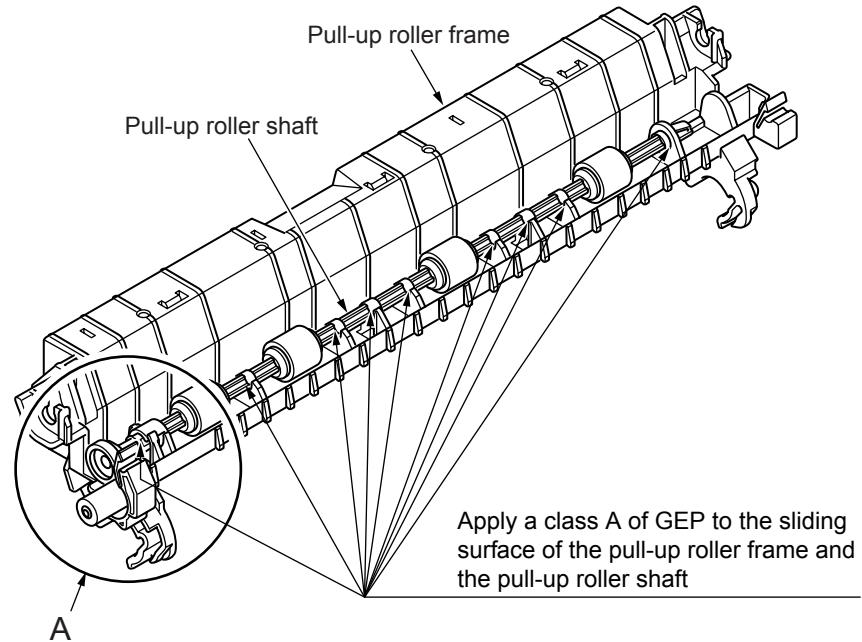


TOP VIEW

5. Adjustment lever

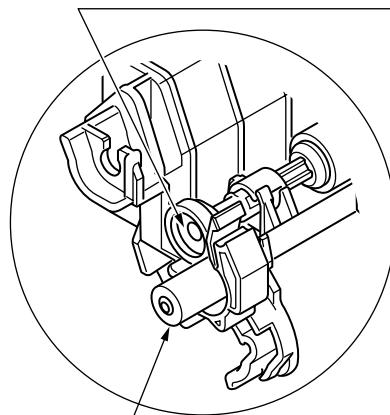


## 6. Pull-up-Roller-Assy



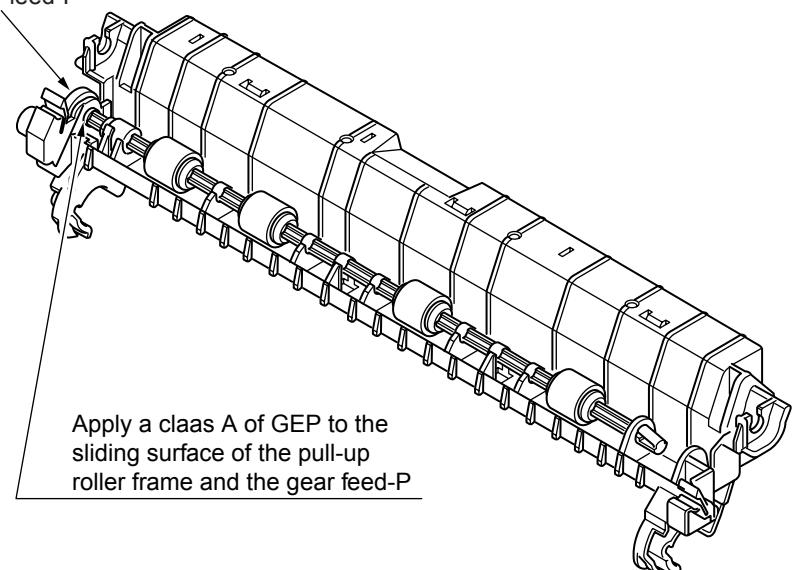
### Detail A

Apply a class C of GEP to the gear tooth surface

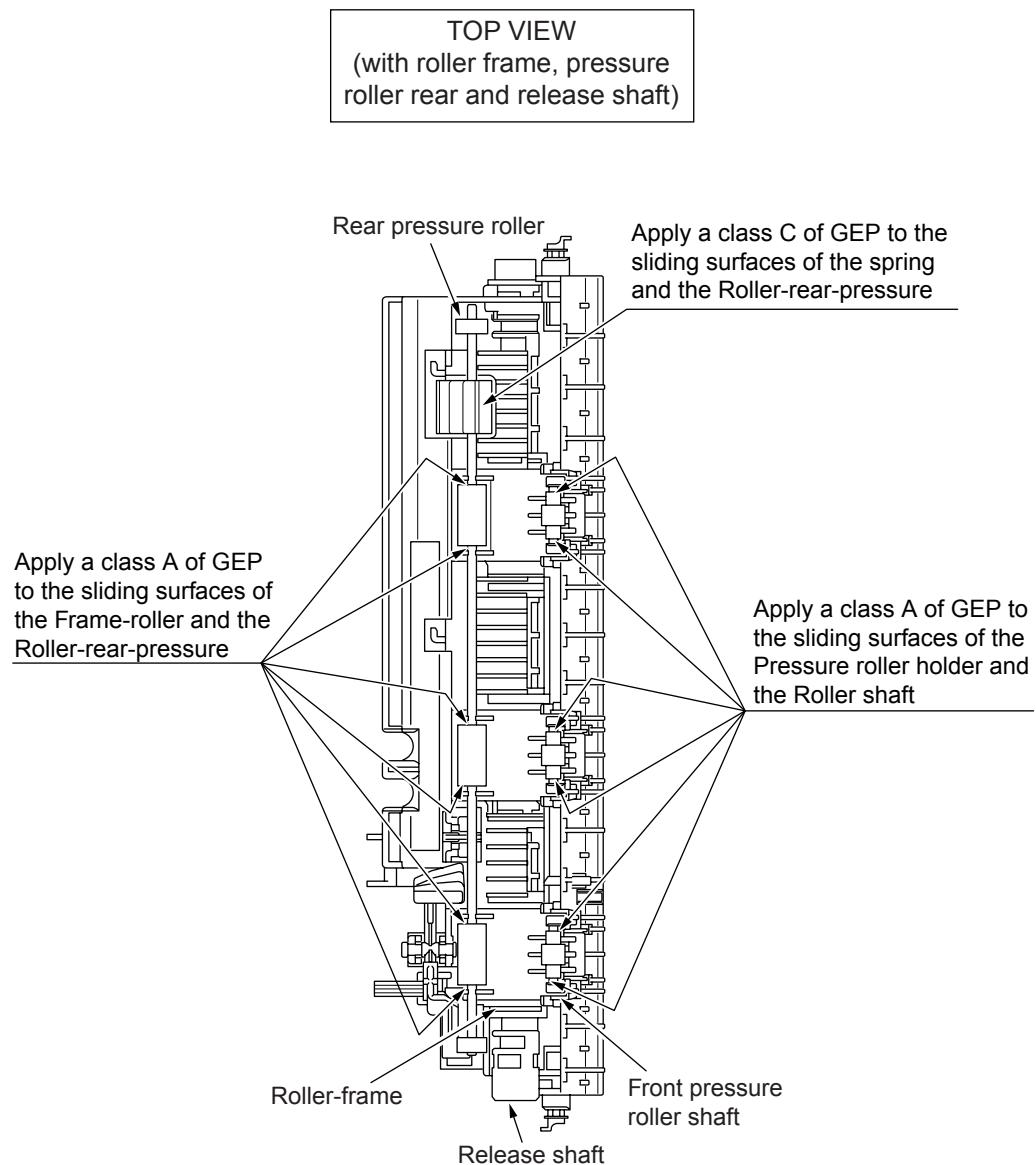


Apply a class C of GEP to contact portion of shaft and gear

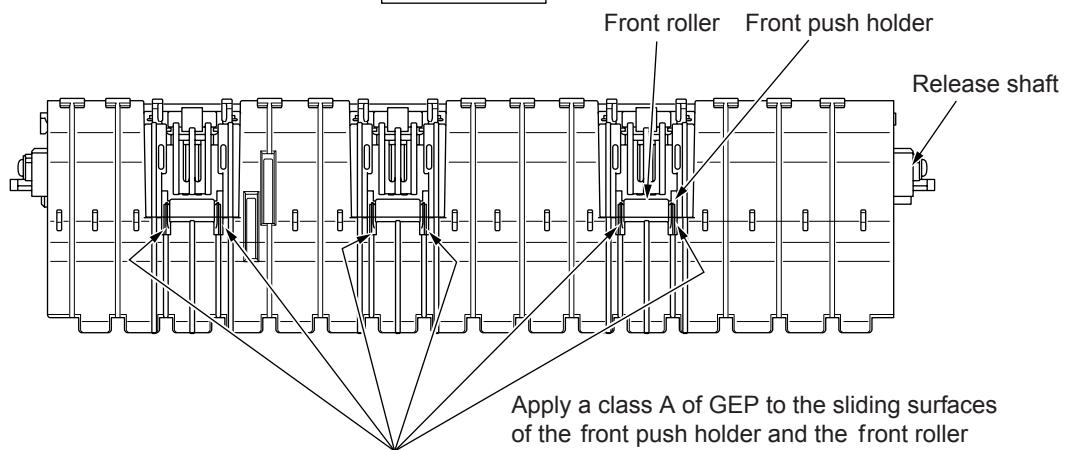
Gear feed-P



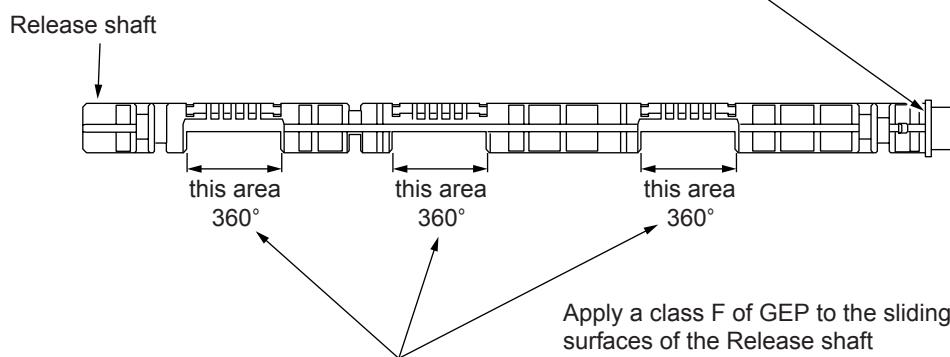
## 7. Paper-Pan-Assy



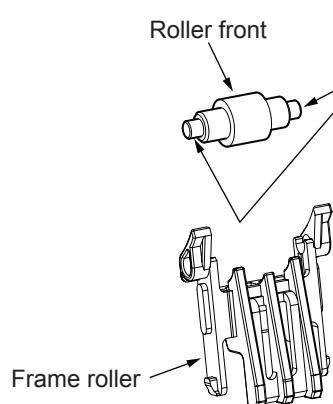
FRONT VIEW

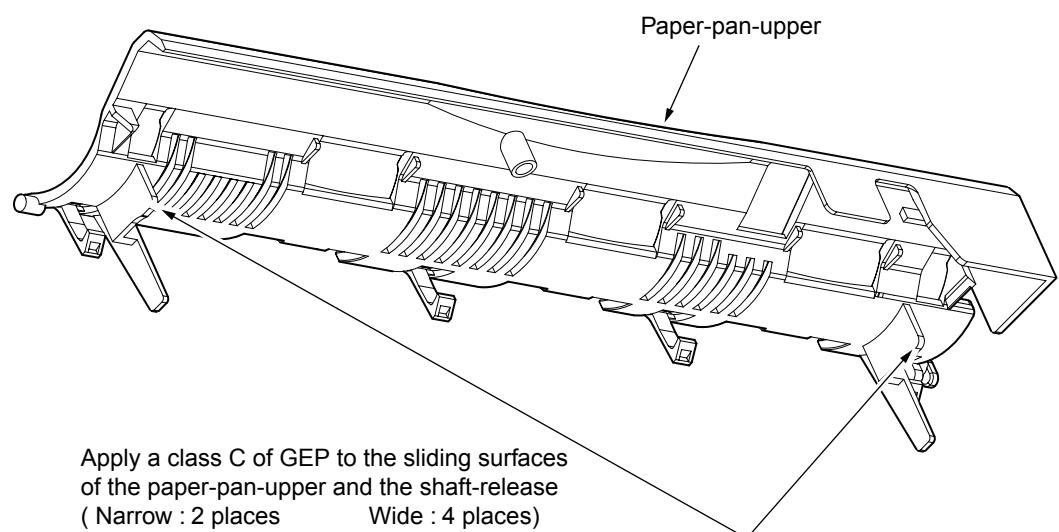
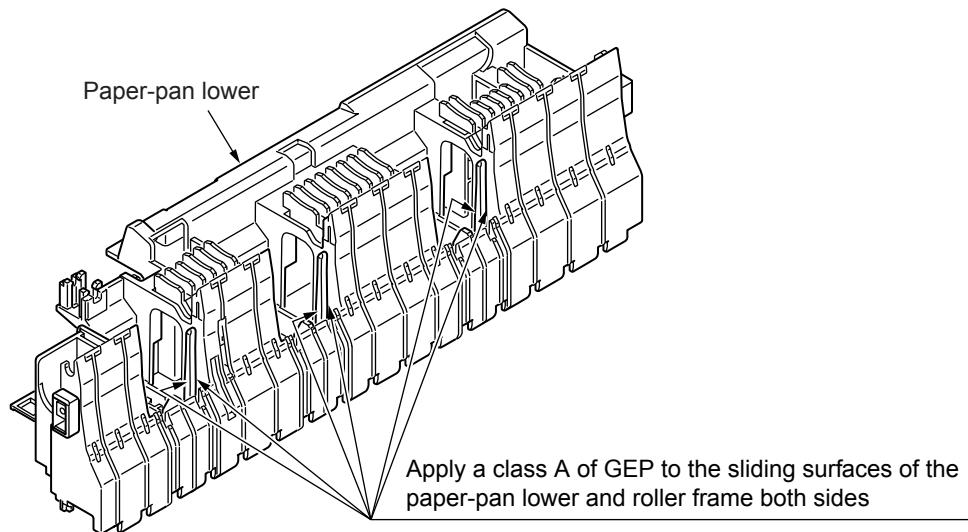


Apply a class C of GEP to the sliding surfaces of the paper-pan lower and the release shaft



Apply a class A of GEP to the sliding surfaces of the roller front and pressure roller holder





## 6. TROUBLESHOOTING AND REPAIR

### 6.1 Items to Check Before Repair

- (1) Check the inspection items specified in the instruction manual.
- (2) Find out as many details of the trouble as possible from the customer.
- (3) Inspect in the conditions as close as possible to those at the time the trouble occurred.
- (4) Proceed with the repair as follows:

Check the trouble status according to Table 6.1 for the details of the trouble. Then, locate the trouble position according to the detailed flowchart.

- (5) Carry out a thorough test after the repair to check for correct functioning.

### 6.2 Troubleshooting Table

Table 6.1

Status	Trouble Contents	Troubleshooting Flowchart No.	Surmise of Trouble
Trouble upon power on	• Power is not supplied.	①	Power Supply Board, Control Board.
	• No spacing operation	②	
	• Homing does not end normally.	③	
Trouble during printing	• Paper jam while paper insertion	④	Pressure Roller Mechanism, Pull Up Roller Cover.
	• Smearing/Missing dots	⑤	Printhead, Control Board, Space Motor, Head Cable
	• Faint or dark print	⑥	Printhead, Ribbon Feed Assembly, Control Board
	• Ribbon feed trouble	⑦	Ribbon Feed Assembly, Ribbon Motor, Control Board
	• Line feed trouble	⑧	LF Motor, Platen Assy, LF Mechanism, Control Board
	• Malfunction of switch on operation panel	⑨	Operation Panel Board, Control Board
	• Data receiving failure	⑩	Control Board, (RS232C I/F Board), I/F Cable, Menu Setting

## 6.3 Lamp Display

### (1) Printer mode display

Table 6.2

ALARM CATEGORY	ALARM	LED CONDITION				TEAR (切纸)	CONTENTS	TROUBLE SHOOTING			
		ALARM (缺纸)	SEL (联机)	CHR. PITCH (打印速度)							
				1	2						
OPERATOR ALARM	Paper end alarm	ON	OFF	-	-	OFF	Continuous paper or cut sheet paper end.	Set new paper.			
	Paper change lever alarm	BLINK	OFF	OFF	BLINK	OFF	<ul style="list-style-type: none"> <li>Change lever is set to TOP position while paper is already inserted from rear, front or bottom.</li> <li>Change lever is set to REAR, FRONT or PULL position while paper already inserted from top or front.</li> </ul>	<ul style="list-style-type: none"> <li>Set the lever to specified position.</li> <li>Check sensor lever.</li> <li>Replace Control board.</li> </ul>			
	Paper loading alarm	BLINK	OFF	OFF	ON	OFF	<ul style="list-style-type: none"> <li>Cut sheet could not be loaded.</li> </ul>	<ul style="list-style-type: none"> <li>Remove the paper or check feed mechanism.</li> <li>Press SEL(联机) switch.</li> </ul>			
	Paper eject/park alarm	BLINK	OFF	ON	OFF	OFF	<ul style="list-style-type: none"> <li>Cut sheet could not be ejected.</li> </ul>	<ul style="list-style-type: none"> <li>Remove the paper or check feed mechanism.</li> <li>Press SEL(联机) switch.</li> </ul>			
	Print Head thermal alarm	BLINK	-	-	-	BLINK	Print head temperature exceed 125 degree.	<ul style="list-style-type: none"> <li>Wait until it is cooled.</li> <li>Replace Print head or control board.</li> </ul>			
	Cover open	-	BLINK	-	-	BLINK	Printer top cover opened.	Close printer top cover.			
FATAL ALARM		BLINK	BLINK	OFF	OFF	OFF	Hardware alarm has occurred.	See Table 6.3.			

**Note:**

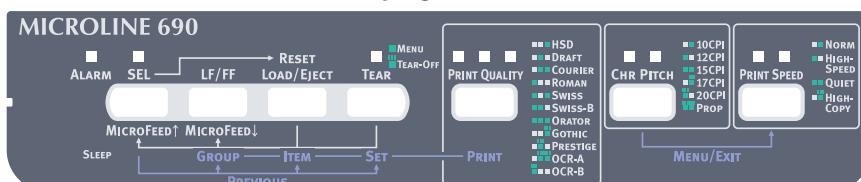
BLINK : 500ms ON, 500ms OFF

— : LED is kept in Current Condition (no change)

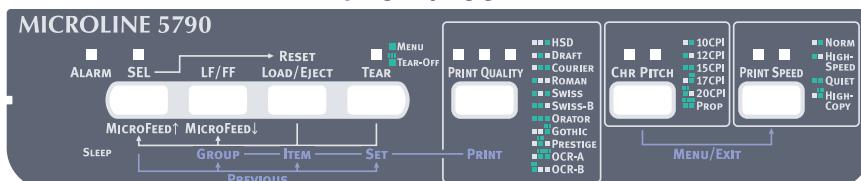
### (2) Fault alram display

When the printer detects any of the various alarm states, the information is displayed as shown below on the operation panel. (See Table 6.3 for details.)

For ODA



For OEL/AOS1



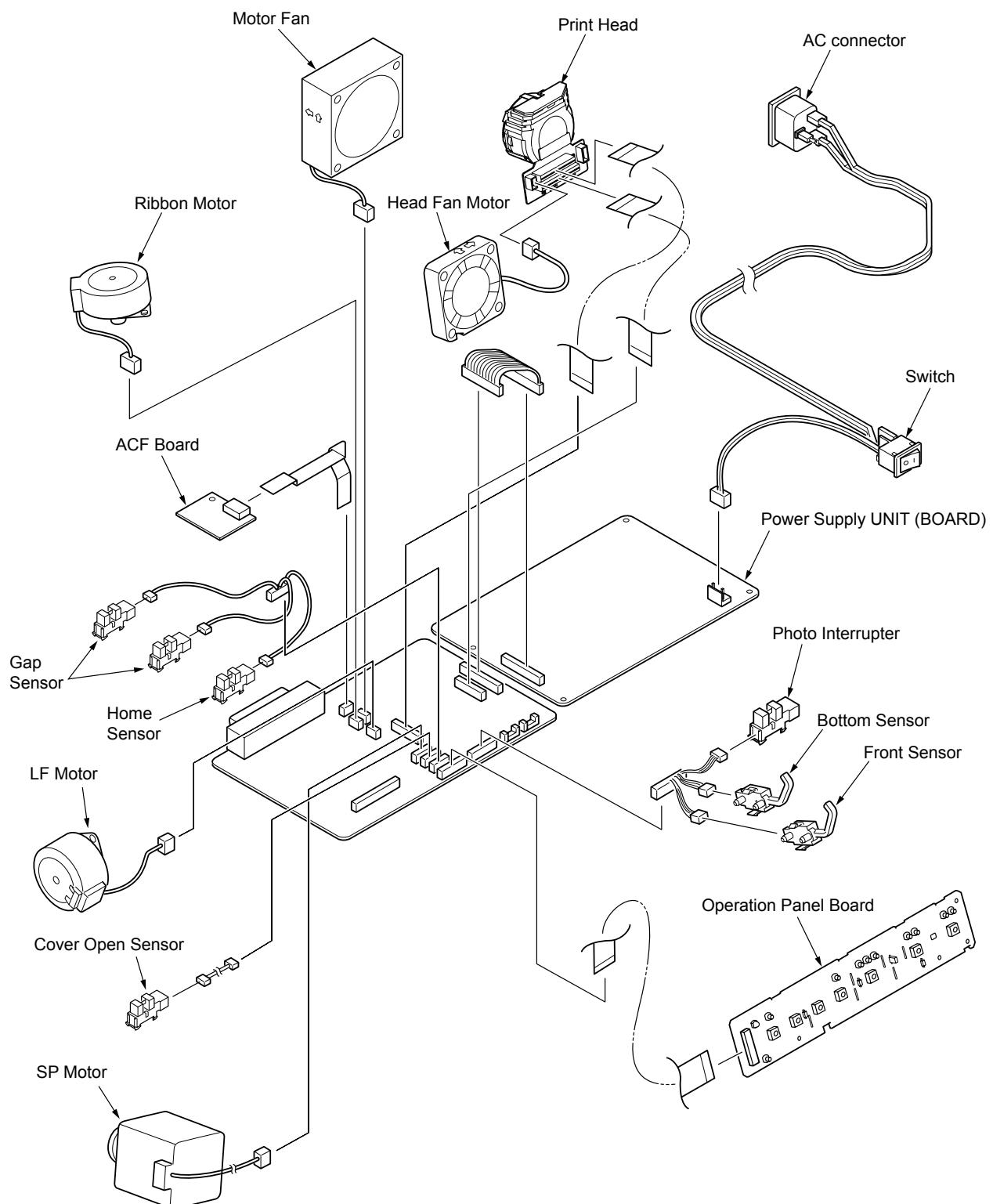
For CHN



(3) Fatal Alarm

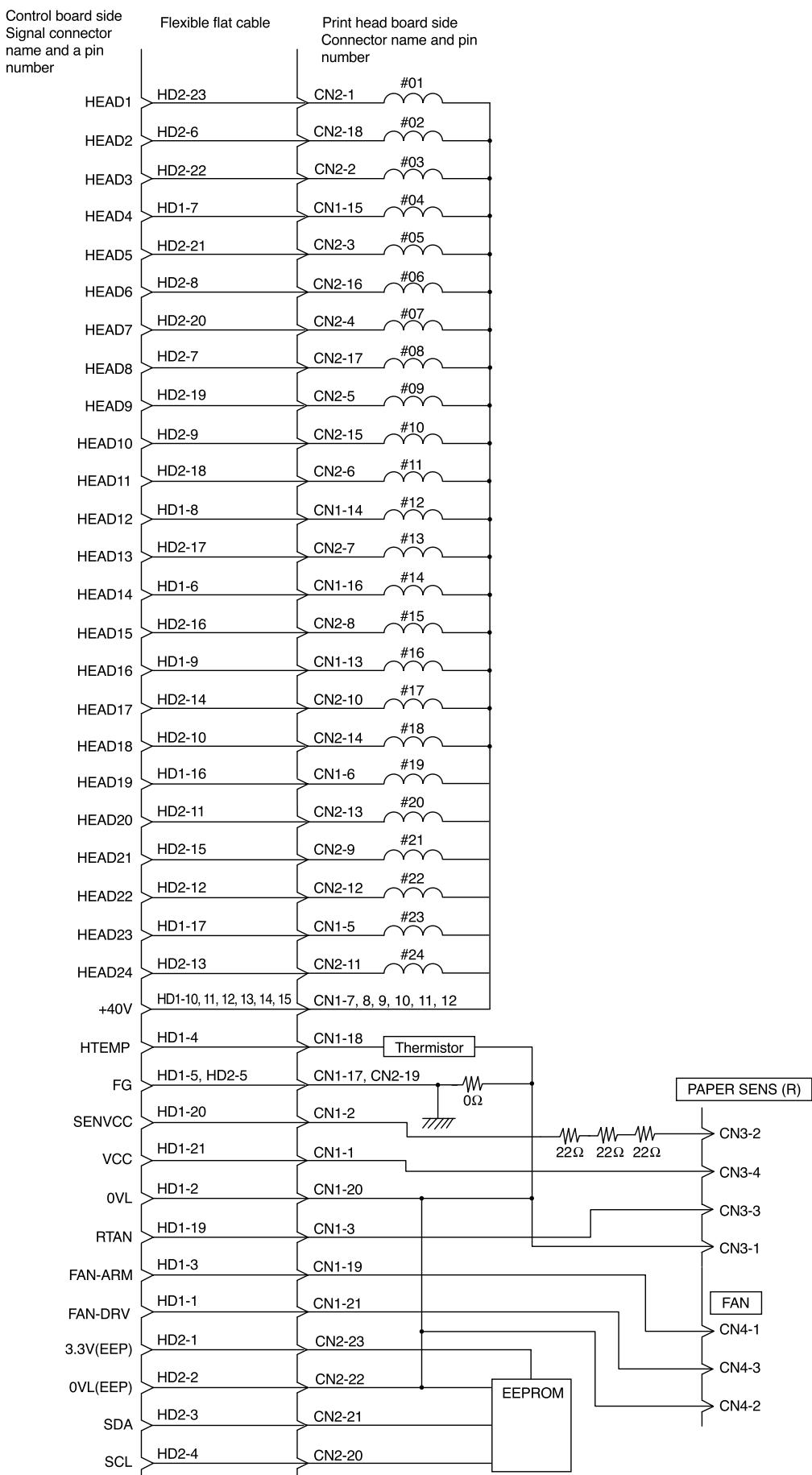
Table 6.3

ALARM CATEGORY	ALARM	Main blinking	Sub blinking	CONTENTS	TROUBLE SHOOTING
MAIN CONTROL ALARM	Program ROM alarm	2	1	Check sum error	Replace Control Board.
	CPU internal RAM	4	1	ReadWrite error	Replace Control Board.
	CPU alarm (Pre-fetch alarm)	4	2	ReadWrite error	Replace Control Board.
	CPU alarm (Data abort alarm)	4	3	ReadWrite error	Replace Control Board.
	LSI alarm (Bus control alarm)	4	4	ReadWrite error	Replace Control Board.
	LSI alarm (DMA transfer alarm)	4	5	ReadWrite error	Replace Control Board.
	CPU alarm (Undefined alarm)	4	6	ReadWrite error	Replace Control Board.
FIRMWARE DETECTION ALARM	WDT (Watch Dog Timer) alarm	4	7	MPU is locked up and it is reset after about 50ms.	Turn-off, on the power or replace Control Board. New Firmware install in Control Board.
	Interrupt control alarm (Happened illegal interrupt)	4	8	Happened undefined interrupt.	Turn-off, on the power or replace Control Board. New Firmware install in Control Board.
SPACING ALARM	Print head homing alarm	1	1	Space interrupt not occurred within in specified timing.	Replace space motor. Replace Control Board. Check the mechanism if load too much.
	Spacing alarm	1	2	Print head does not reach to the home position.	
PRINT HEAD ALARM	Head thermistor alarm (Open status)	9	1	Print head thermister is open status.	Check print head connection. Replace print head.
	Head thermistor alarm (Short status)	9	4	Print head thermister is short status.	Replace print head cable. Replace Control Board.
FAN ALARM	FAN alarm (Main)	1	7	FAN motor does not rotate.	Check FAN connection. Replace FAN.
	FAN alarm (Head)	1	6	Slice level setting failure.	Replace Control Board.
SENSOR ALARM	Edge sensor alarm	6	1		Check edge sensor. Replace edge sensor.
		6	2	Paper exists at slice level setting.	Remove the paper. Check edge sensor. Replace edge sensor.



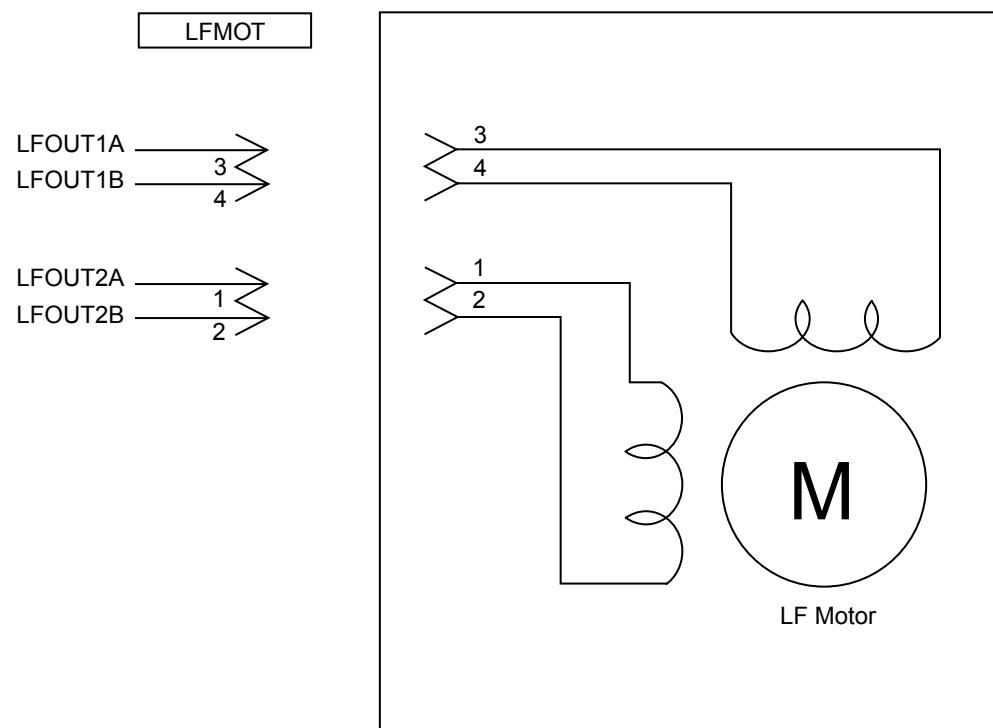
## 6.4 Connection Circuit Check for Printhead and SP/LF/RBN Motor

### (1) Printhead



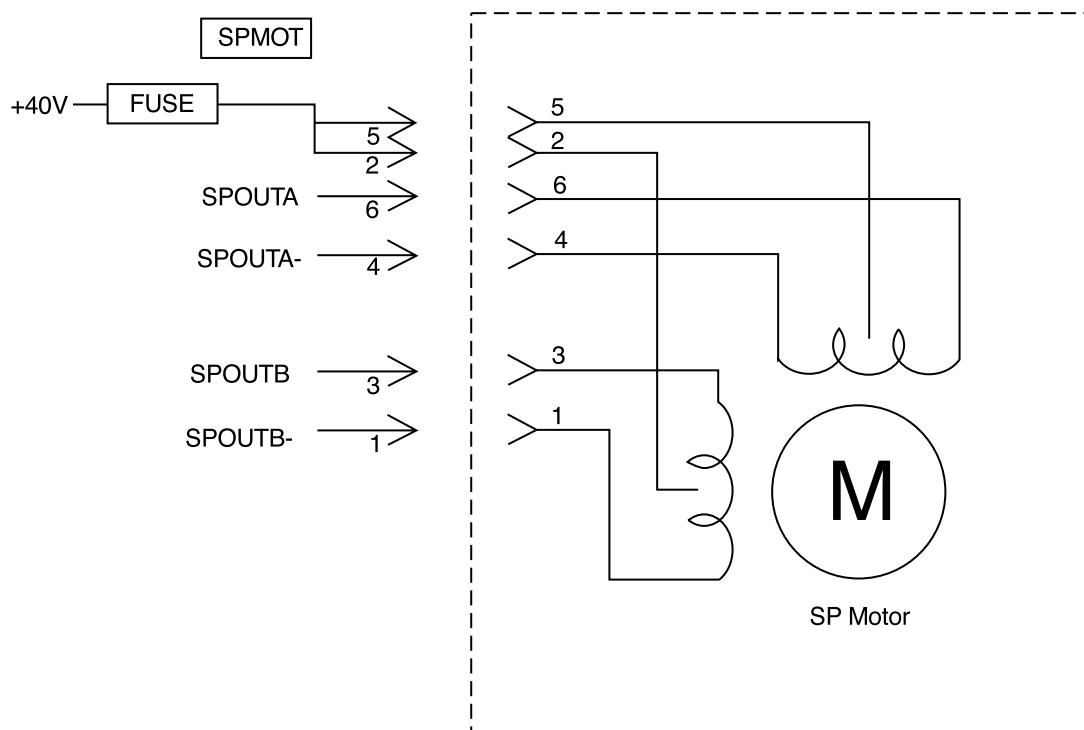
## 2) Line Feed Motor

Resistance of each coil should be about  $5.8\Omega$ .



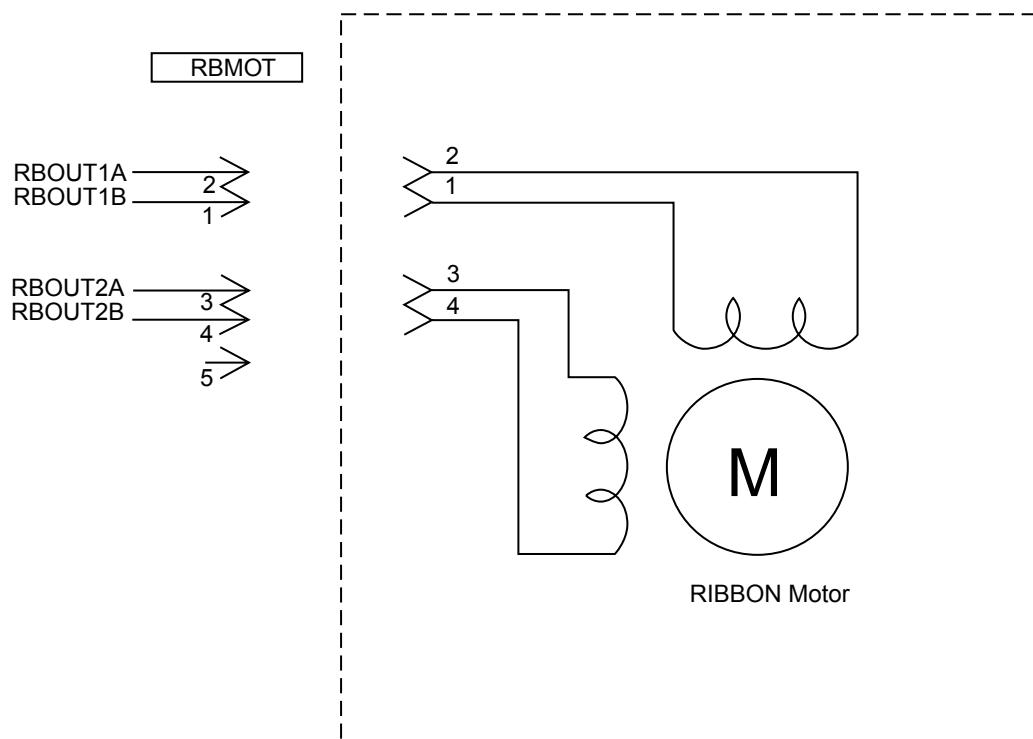
## 3) SP Motor

Resistance of each coil should be about  $4\Omega$ .

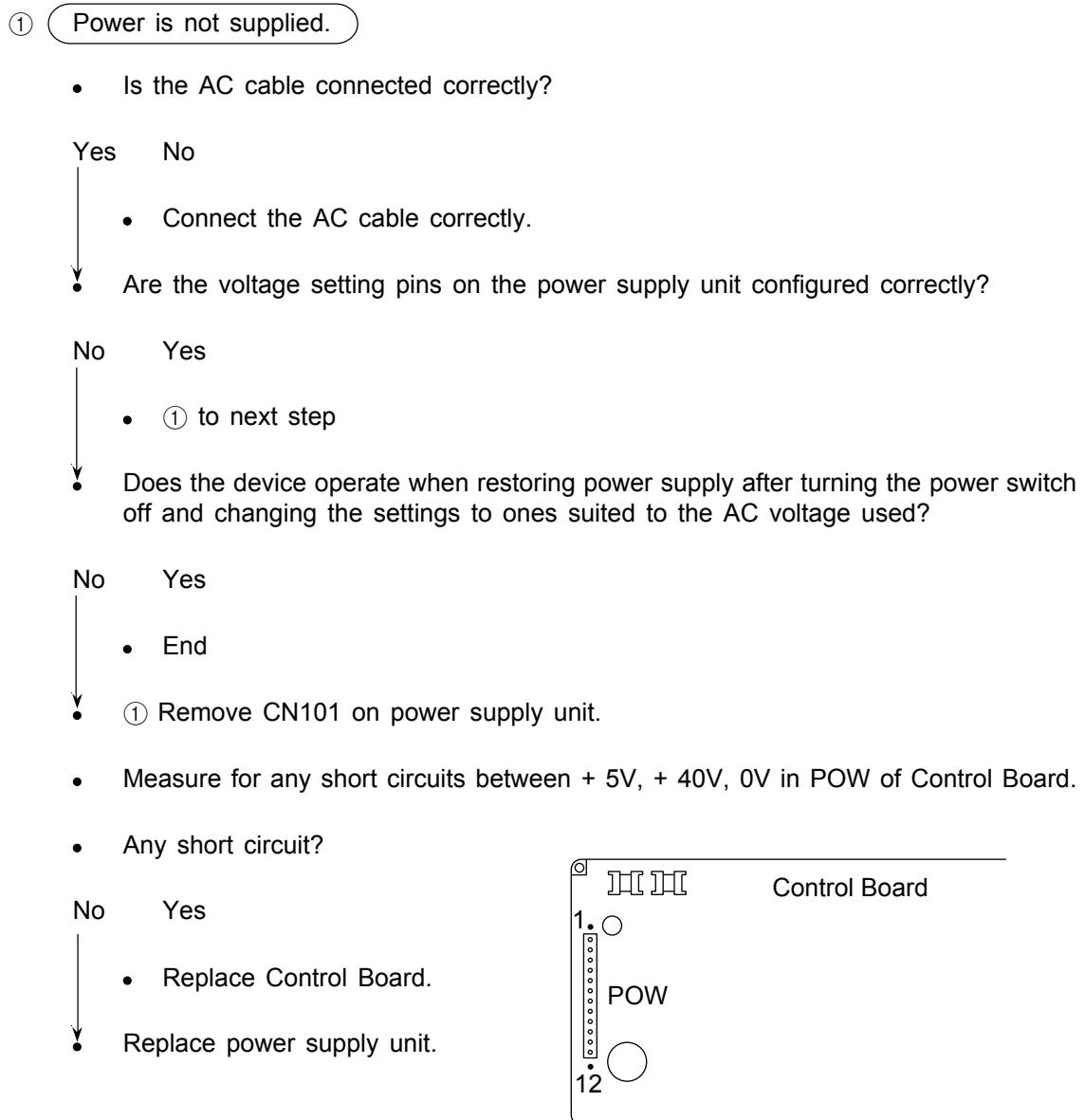


#### 4) Ribbon Motor

Resistance of each coil should be about  $7.6\Omega$ .



## 6.5 Troubleshooting flow chart



Pin No.	12	11	10	9	8	7	6	5	4	3	2	1
Signal	POWSAVE-P	ALM-P	+5V	+5V	0VL	0VL	0VP	0VP	0VP	+40V	+40V	+40V

A2 ( No spacing operation ) (The ALARM(缺纸) LED Blinks)

- Is carriage assembly binding or jammed?

No Yes

- Check around space motor to repair the mechanism of space belt, idle pulley, ribbon feed mechanism, and carriage frame etc.

• Replace Space motor assy.

- Remedied?

No Yes

- End

• Replace Control Board.

Ⓐ③ Homing does not end normally

Print head homing alarm is generated. (See table 6.3 for the alarm display. )

- Is the SP motor rotating before Print head homing alarm is generated?

No      Yes

- Check around space motor to repair the mechanism.  
(Space belt, idle pulley, ribbon feed mechanism, carriage frame and ribbon protector.)

- Remedied?

No      Yes

- End

- Replace Space motor assy.

- Replace Space motor assy.

- Remedied?

No      Yes

- End

- Replace Control Board.

- Remedied?

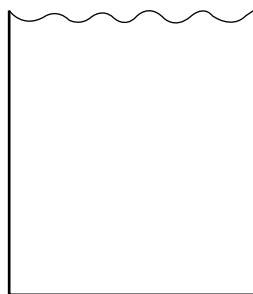
No      Yes

- End

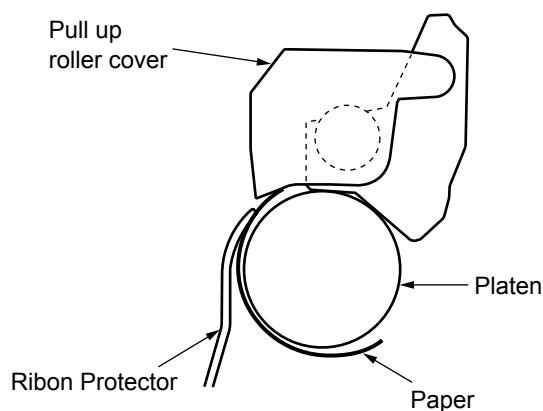
- Replace Power Supply Board.

A4 ( Paper jam while paper insertion

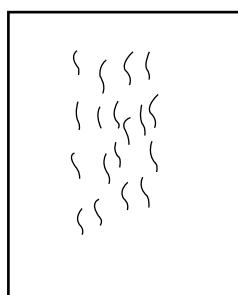
Jam 1



- Check the ribbon protector.
- Check the pull up roller cover is closed properly.



Jam 2 (wrinkled paper)



- Check around pressure roller mechanism.
  - Front pressure springs (narrow: 3 pcs; wide: 5 pcs) are mounted properly or not.
  - Tension of all of front pressure rollers is properly.
  - Make sure of the fitting position of change lever and release shaft are correct.

Ⓐ⑤ Smearing/missing dots

- Does ALARM(缺纸) LED blink and display alarm?

No Yes

- See Tables 6.2 and 6.3 for troubleshooting information.

• Replace Printhead.

- Remedied?

No Yes

- End

• Replace Control Board.

- Remedied?

No Yes

- End

• Replace Head cable or Space motor assy.

⑥ **Faint or dark print**

- Is the print head gap set properly?
  - Yes      No
    - Adjust the printhead gap (see section 4).
    - Remedied?
  - No      Yes
    - End
- Replace Printhead.
- Remedied?
  - No      Yes
    - End
  - Replace Control Board.
  - Remedied?
    - No      Yes
      - End
    - Replace Ribbon feed mechanism.

Ⓐ7 ( Ribbon feed trouble )

- Remove the ribbon cartridge.
- Does the ribbon drive shaft rotate?

No Yes

- Change Ribbon cartridge.
- Remove Ribbon feed mechanism.
- Does the ribbon drive shaft rotate?

No Yes

- Replace Ribbon feed mechanism.
- Replace Ribbon motor assy.
- Remedied?

No Yes

- End
- Replace Control Board.

## (8) Line feed trouble

- Turn the power off, and rotate the platen manually.
- Does the platen rotate smoothly?

Yes      No

- Is the Gear Platen (L) broken?

No      Yes

- Replace Platen assembly.

• Is the gear line on the left side broken?

No      Yes

- Replace the LF motor assembly or gear on the frame side.

• Set change lever to the rear position.

- Remove Tractor feed assembly on rear position.

- Does the platen rotate smoothly?

No      Yes

- Replace Tractor feed assembly.

• Set change lever front position.

- Remove Tractor feed assembly on front position.

- Does the platen rotate smoothly?

No      Yes

- Replace Tractor feed assembly.

• Replace LF motor assembly.

• Replace LF motor assembly.

- Remedied?

No      Yes

- End

• Replace Control Board.

Ⓐ⑨ Malfunction of switch on operation panel

- Is the CN1 of Operation panel connected to the OP on the Control Board?

Yes      No

- Connect the cable properly.

↓

- Replace Operation panel board.

- Remedied?

No      Yes

- End

↓

- Replace Control Board.

Ⓐ⑩ (Data receiving failure)

- Is the SEL(联机) LED blinking?

No Yes

- Printer went into the print suppress mode.  
Wait until printer to receives DC1 code, or change the menu item "Print suppress-Ineffective" when the function is not required.

• Is the I/F RS232C?

No Yes

- To step 10-2

• Does the SEL(联机) LED light up?

Yes No

- Press SEL(联机) key.
- Remedied?

No Yes

- Does the printer receive data properly?

No Yes

- To step 10-1
- End

• Disconnect I/F cable.

• Does the SEL(联机) LED light up?

No Yes

- Change menu item I-prime to invalid, or check for defective cable.

• Replace Control Board.

• Remedied?

No Yes

- End

• Replace I/F cable.

Å0-2

(RS232C I/F)

Is the correct cable used?

Yes      No

- Change I/F cable.

Is ALARM(缺纸) LED blinking?

No      Yes

- See tables 6.2 and 6.3 for the troubleshooting.

• Make sure of the parameters for RS232C in the menu are correct.

- Baud rate
- Bit length
- Parity
- Protocol
- Busy signal and its polarity

• Remedied?

No      Yes

- End

• Replace RS232C I/F board.

• Remedied?

No      Yes

- End

• Replace Control Board.

Printer I/F pin assignment.

TXD      2      pin,

RXD      3      pin,

SSD      11      pin,

DTR      20      pin,

DSR      6      pin.

## 7. Maintenance Functions

There are two types of maintenance functions: those open to users and those hidden from users. Use of maintenance functions hidden from users is not allowed to users.

### 7.1 Functions open to users

The following functions are open to users.

- USER menu items
- USER, technical menu defaulting function
- Default TOF/ Tear adjustment position setting function
- Hexadecimal dump function
- Rolling ASCII pattern/ demo pattern test printing function

#### 7.1.1 USER menu items

How to start	<p>① Turn on the power while holding down "SEL(联机)" + "LF/ FF (换行/换页)" buttons together to start Maintenance Mode 1.</p> <p>② Keep holding down the "SEL(联机)" button and press the "LF/ FF (换行/换页)" button.</p>
How to end	<p>Hold down "CHR.PITCH(打印速度)" + "PRINT SPEED(压缩率)" buttons in this sequence.</p> <p>(The same procedure as that described in the abridged User menu)</p> <p>Turn off the power. (The setting becomes null.)</p>
Function	<p>It becomes possible to view and set menu items that are related to options including those not being connected.</p> <p>(The usual menu function can view and offer setting of the menu items only for options being connected.)</p>

#### 7.1.2 USER/ technical menu defaulting function

How to start	<p>① Turn on the power while holding down "SEL(联机)" + "LF/ FF (换行/换页)" buttons together to start Maintenance Mode 1.</p> <p>②-1 Menu CFG.#1: Keep holding down the "TEAR(切纸)" button and press the "SEL(联机)" button.</p> <p>②-2 Menu CFG.#2: Keep holding down the "TEAR(切纸)" button and press the "LF/ FF(换行/换页)" button.</p>
How to end	-
Function	Resets the settings of USER menu items and technical menu items to their factory defaults.

### 7.1.3 Default TOF/ Tear adjustment position setting function

How to start	<p>① Turn on the power while holding down "SEL (联机)" + "LF/ FF (换行/换页)" buttons together to start Maintenance Mode 1.</p> <p>② Keep holding down the "TEAR (切纸)" button and press the "LOAD/ EJECT (进纸/退纸)" button.</p>
How to end	-
Function	<p>Sets the following adjustment positions as defaults.</p> <ul style="list-style-type: none"> <li>• Cut paper : Top/Front feeding position adjustment</li> <li>• Continuous form : Rear/Front feeding position adjustment</li> <li>• Adjustment of the cut position (Tear Up position) for Rear/Front feeding route for continuous forms</li> </ul>

### 7.1.4 Hexadecimal dump function

How to start	<p>① Turn on the power while holding down "SEL (联机)" + "LF/ FF (换行/换页)" buttons together to start Maintenance Mode 1.</p> <p>② Keep holding down the "SEL (联机)" button and press the "LOAD/ EJECT (进纸/退纸)" button.</p>
How to end	Turn off the power.
Function	Prints incoming date in hexadecimal format.

### 7.1.5 Rolling ASCII pattern/ demo pattern test printing function

How to start	<p>① Turn on the power while holding down "SEL (联机)" + "LF/ FF (换行/换页)" buttons together to start Maintenance Mode 1.</p> <p>② Rolling ASCII pattern Keep holding down the "LF/ FF (换行/换页)" button and press the "SEL (联机)" button.</p> <p>③ Demo pattern Keep holding down the "LF/ FF (换行/换页)" button and press the "LOAD/EJECT (进纸/退纸)" button.</p>
How to end	Turn off the power.
Function	Prints test patterns.

## 7.2 Functions hidden from users

The following functions are hidden from users.

- Technical menus
- Sensor status LED indication function
- Fatal alarm history printing function
- Registration adjustment menu function
- Test pattern printing function

Test pattern for "H" pattern printing (postcards, A4, continuous forms)

Test pattern for form feed accuracy evaluation (standard pattern, pattern for 3-inch-width media)

Test pattern for MTBF evaluation (Duty: 100%, 60%, 35%)

ECMA pattern test

- Printer Narrow/Wide setting function
- Flash loading mode setting function

### 7.2.1 Technical menus

How to start	<p>① Turn on the power while holding down "LF/ FF(换行/换页)" + "LOAD/ EJECT(进纸/退纸)" buttons together to start Maintenance Mode 2.</p> <p>② Keep holding down the "SEL(联机)" button and press the "LF/ FF (换行/换页)" button.</p>
How to end	<p>Hold down "CHR.PITCH(打印速度)" + "PRINT SPEED(压缩率)" buttons in this sequence. (The same procedure as that described in the abridged User menu)</p> <p>Turn off the power. (The setting becomes null.)</p>
Function	<p>It becomes possible to view and set special menu items. Setting changes require instructions from a department in charge like the QA or engineering department.</p>

### 7.2.2 Sensor status LED indication function

How to start	<p>① Turn on the power while holding down "LF/ FF(换行/换页)" + "LOAD/ EJECT(进纸/退纸)" buttons together to start Maintenance Mode 2.</p> <p>② Keep holding down the "SEL(联机)" button and press the "CHR.PITCH(打印速度)" button.</p>
How to end	Turn off the power.
Function	<p>This function gets each LED indicate the current information of each sensor in order to check normal operation of sensors associated with head gap, rear paper-end/front paper-end, paper lock release lever, and homing position detection.</p> <p>The correspondence between sensors and LED indication is shown in the table below.</p>

PD438/439(24Pin)

Sensor	Status	SEL (联机)	ALARM (缺纸)	TEAR (切纸)	Print Quality (字间距/字体)			Character Pitch (打印速度)		Print Speed (压缩率)	
					1	2	3	1	2	1	2
Rear PE sensor	No paper present			×							
	Paper present			○							
Front PE sensor	No paper present		×								
	Paper present		○								
Front table sensor	No paper present	×									
	Paper present	○									
Head gap	GAP1							×	○		
	GAP2							○	×		
	GAP3							○	○		
	GAP4							○	○		
	GAP5							×	☆		
	GAP6							×	☆		
	GAP7							×	☆		
	GAP8							×	☆		
	GAP9							×	☆		
	GAP10							×	☆		
Homing sensor	ON	☆									
	OFF	×									
Paper lock release lever	CutSheet				×	×	○				
	Push Rear				×	○	×				
	Push Front				×	○	○				
	Pull				○	×	×				
Button pressing	Pressed									○	○
	Not pressed									×	×

○: On

×: Off

■: Non-operational

☆: Blinking (on for 500ms / off for 500ms)

### 7.2.3 Fatal alarm history printing function

How to start	<p>① Turn on the power while holding down "LF/ FF(换行/换页)" + "LOAD/ EJECT(进纸/退纸)" buttons together to start Maintenance Mode 2.</p> <p>② Keep holding down the "TEAR(切纸)" button and press the "PRINT QUALITY(字间距/字体)" button.</p>
How to end	Turn off the power.
Function	<ul style="list-style-type: none"> <li>Stores information about fatal alarms issued during printer operation into flash memory and utilizes the information as data for problem analysis.</li> </ul> <p>The following information is stored.</p> <ul style="list-style-type: none"> <li>① Alarm types</li> <li>② F/W revision</li> <li>③ Program addresses to which alarms were issued</li> </ul> <ul style="list-style-type: none"> <li>Users cannot press the buttons nor format (clear) the device alarm information.</li> <li>Up to 2,000 alarm logs can be stored.</li> </ul> <p>The print formats are shown below.</p>

#### ( FATAL ALARM HISTORY )

Alarm type	F/W revision to which alarms were issued	Program addresses to which alarms were issued
WDT_ERR	00.FT	0105 9DB4 H
DATAABORT_ERR	00.FT	010A 0142 H
WDT_ERR	P2.FT	0106 BEAC H
WDT_ERR	P2.FT	0106 BE3E H
WDT_ERR	P2.FT	0106 BEDB H
WDT_ERR	P2.FT	0106 BE54 H
WDT_ERR	P2.FT	0106 AAF6 H
DEBUG_ERR	P2.FT	0106 A45B H
DEBUG_ERR	P2.FT	0106 A45B H
WDT_ERR	00.GD	0105 75B8 H
WDT_ERR	00.GD	0105 760A H
MAINFANALM	00.GN	0107 153D H
MAINFANALM	00.GN	0107 153D H

#### 7.2.4 Test pattern printing function

How to start	<p>① Turn on the power while holding down "LF/ FF(换行/换页)" + "LOAD/ EJECT(进纸/退纸)" buttons together to start Maintenance Mode 2.</p> <p>②-1 H-BOX test pattern (continuous forms) Keep holding down the "LF/ FF(换行/换页)" button and press the "SEL(联机)" button.</p> <p>②-2 H-BOX test pattern (A4) Keep holding down the "LF/ FF(换行/换页)" button and press the "LOAD/EJECT(进纸/退纸)" button.</p> <p>②-3 H-BOX test pattern (postcards) Keep holding down the "LF/ FF(换行/换页)" button and press the "TEAR(切纸)" button.</p> <p>②-4 Test pattern for form feed accuracy evaluation (standard media) Keep holding down the "LF/ FF(换行/换页)" button and press the "CHR.PITCH(打印速度)" button.</p> <p>②-5 Test pattern for form feed accuracy evaluation (3-inch-width media) Keep holding down the "LF/ FF(换行/换页)" button and press the "PRINT SPEED(压缩率)" button.</p> <p>②-6 ECMA pattern Keep holding down the "LOAD/ EJECT(进纸/退纸)" button and press the "SEL(联机)" button.</p> <p>②-7 MTBF test pattern (Duty: 100%) Keep holding down the "LOAD/ EJECT(进纸/退纸)" button and press the "LF/FF(换行/换页)" button.</p> <p>②-8 MTBF test pattern (Duty: 60%) Keep holding down the "LOAD/ EJECT(进纸/退纸)" button and press the "TEAR(切纸)" button.</p> <p>②-9 MTBF test pattern (Duty: 35%) Keep holding down the "LOAD/ EJECT(进纸/退纸)" button and press the "CHR.PITCH(打印速度)" button.</p>
How to end	Turn off the power.
Function	Prints the test patterns.

#### 7.2.5 Registration adjustment menu function

How to start	<p>① Turn on the power while holding down "LF/ FF(换行/换页)" + "LOAD/ EJECT(进纸/退纸)" buttons together to start Maintenance Mode 2.</p> <p>② Keep holding down the "SEL(联机)" button and press the "TEAR (切纸)" button.</p>
How to end	Hold down "CHR.PITCH(打印速度)" + "PRINT SPEED(压缩率)" buttons in this sequence. (The same procedure as that described in the abridged User menu) Turn off the power. (The setting becomes null.)
Function	Views/sets registration adjustment menus exclusively that are also available from the standard menu.

#### 7.2.6 Narrow/Wide setting function

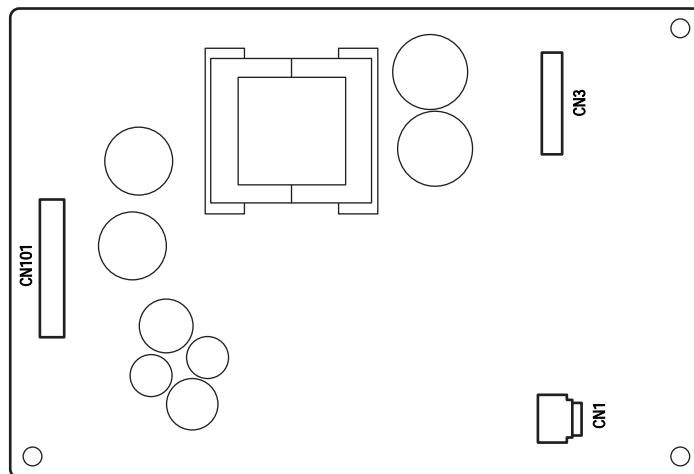
How to start	<p>① Turn on the power while holding down "SEL(联机)" + "LF/ FF (换行/换页)" + "LOAD/ EJECT(进纸/退纸)" buttons together to start Maintenance Mode 3.</p> <p>② Keep holding down the "LOAD/ EJECT(进纸/退纸)" button and press the "LF/FF(换行/换页)" button.</p>
How to end	Ends automatically.
Function	Automatically detects the Narrow/ Wide width setting in the printer.

#### 7.2.7 Flash loading mode setting function

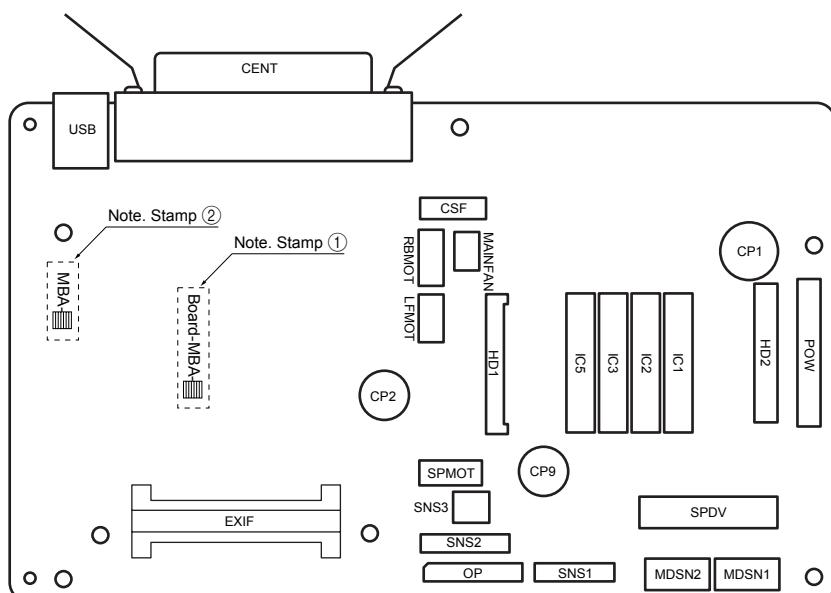
How to start	<p>① Turn on the power while holding down "LOAD/ EJECT(进纸/退纸)" + "TEAR(切纸)" + "CHR.PITCH(打印速度)" buttons together to start Maintenance Mode 4.</p> <p>② Keep holding down the "SEL(联机)" button and press the "LF/ FF (换行/换页)" button.</p>
How to end	Ends when writing into flash memory is completed. When ended normally, usual power-on operation is performed. When ended abnormally, a fatal alarm appears.
Function	Writes any data into flash memory. Accepts writing into it by using a parallel interface or USB interface. (It doesn't support loading into flash memory by using RS-232C interface.)

## Appendix A PCB LAYOUT

### (1) Power Supply Board



### (2) Control Board



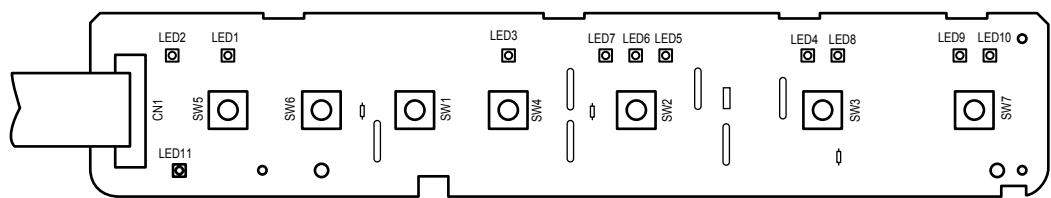
#### Note. Stamp

Spare Parts No.	Printer	User	Stamp① (*1)	Stamp②
44665801	ML690/ML691	ODA	Board-MBA <input type="checkbox"/> -1	MBA <input type="checkbox"/>
44665802	ML5790eco/ML5791eco	OEL	Board-MBA <input type="checkbox"/> -2	MBA <input type="checkbox"/>
44665803	ML5790/ML5791	AOS1	Board-MBA <input type="checkbox"/> -3	MBA <input type="checkbox"/>
44665805	ML8550CL	CHN	Board-MBA <input type="checkbox"/> -5	MBA <input type="checkbox"/>

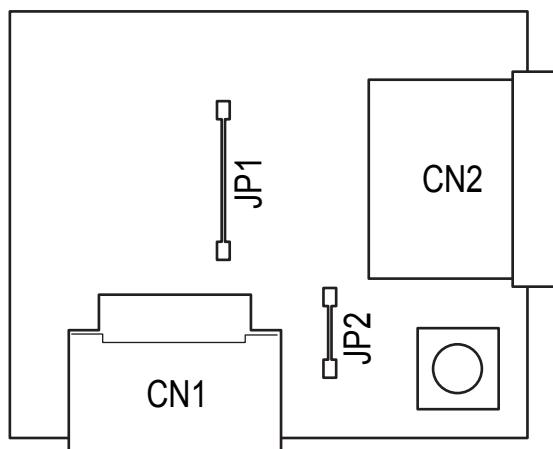
\*1):Stamp① is printed only on maintenance PCBs.

This stamp① is not printed on PCBs assembled into devices shipped from the factory.

(3) Operation Panel Board



(4) CSF Connector Board



## **Appendix B RS-232C SERIAL INTERFACE BOARD (OPTION)**

### **1. GENERAL**

This section describes the operation of the RS-232C Serial Interface board installed in the Printer as an option using a start-stop synchronization and serial communications circuit. This serial interface board is capable of transmitting and receiving simultaneously at speeds up to 19,200 bits per second. Two protocols are available: printer Ready/Busy and X-ON/X-OFF modes.

ROM/RAM/CPU is not installed in this option board. Driver and receiver IC are controlled according to the control signal from the control board.

### **2. OPERATION DESCRIPTION**

#### **2.1 Element Description**

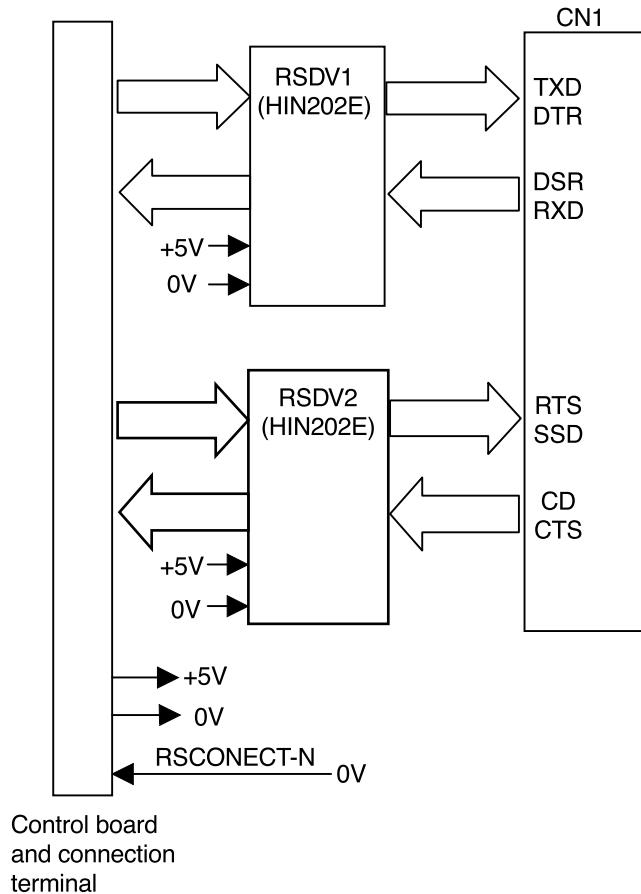
The driver and the receiver for RS232C of 5V signal power supply are installed on this optional board.

##### **(1) HIN202E**

It is driver, and receiver IC for RS232C that operates by 5V single power supply.

## 2.2 Circuit Description

A block diagram is shown in Figure B-1.



**Figure B-1 Block Diagram**

### 2.2.1 Operation at power on

It becomes possible to use the RS232C board because SOC of the control board recognizes that the RSCONNECT-N signal is connected with OV when the power supply is turned on.

### 2.2.2 RS-232C interface

The DTR, SSD, TXD and RTS signals output by the SOC are converted to RS-232C signals by line driver receiver HIN202E (RSDV1, RSDV2) and sent to the interface.

In addition, signals DSR, CTS, CD, and RXD on the RS232C interface are converted to TTL level by line driver receiver HIN202E (RSDV1, RSDV2) and input to the SOC.

## 2.3 Communication Procedure Flowchart

### 2.3.1 Mode ①

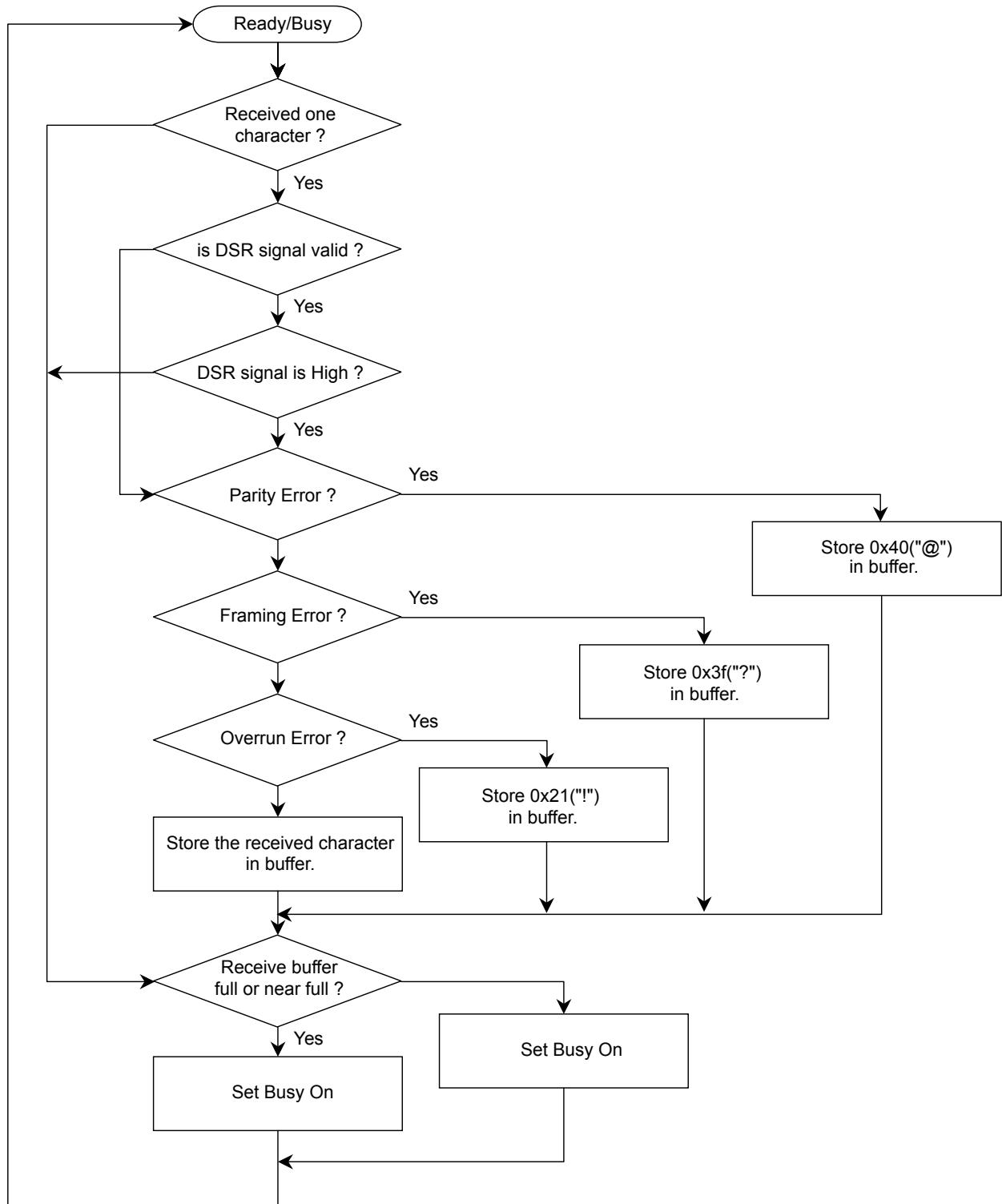


Figure B-2

### 2.3.2 Mode ⑬

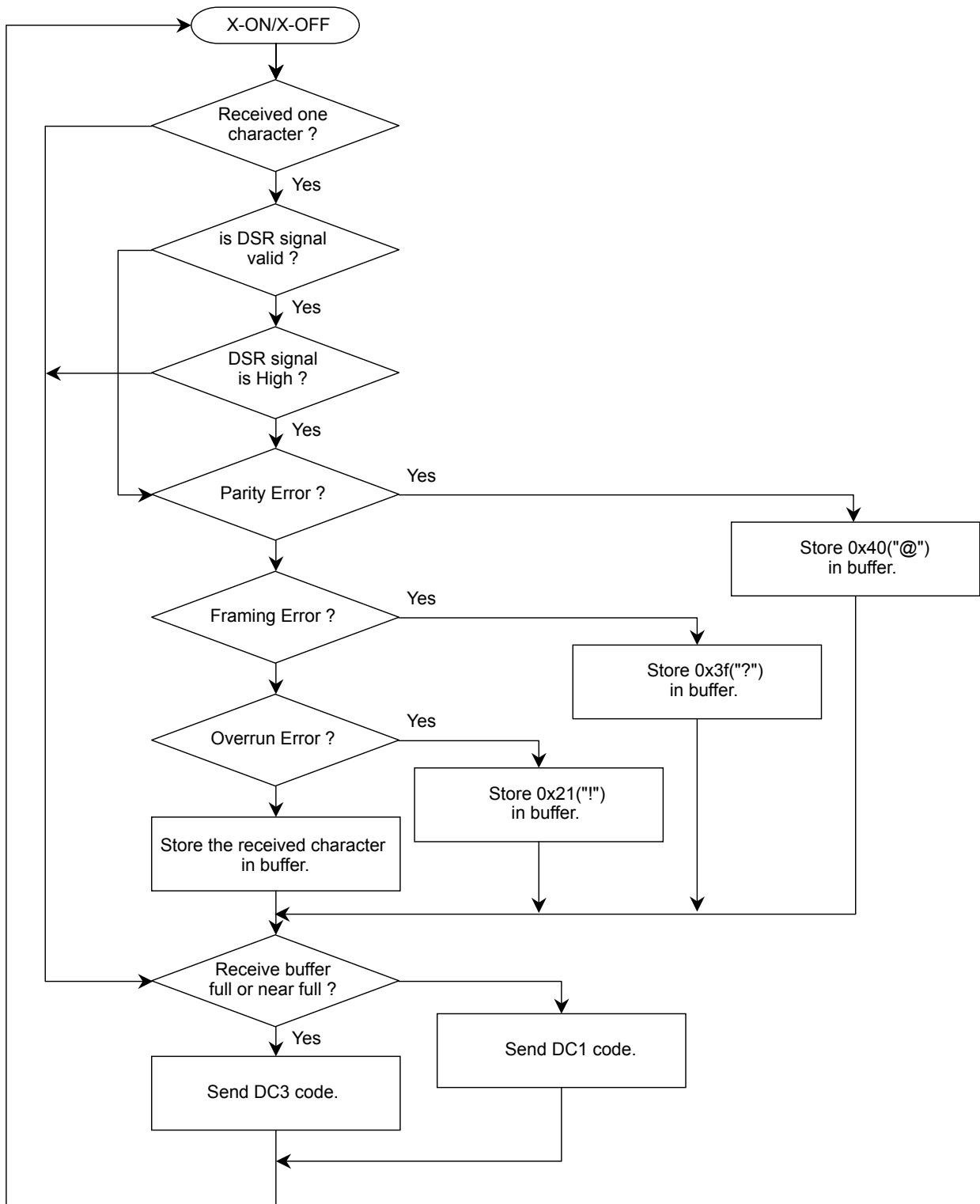


Figure B-3

### 3. TROUBLESHOOTING FLOWCHART

#### 3.1 Before Repairing a Fault

Before servicing the printer, ask the customer in what situation the trouble occurred and record the response.

Before starting troubleshooting, operate the printer in the same situation as that at the time of trouble occurrence to see if the same trouble occurs again. If not, perform the printers self test and thoroughly test the printers functionality. If the trouble is reproducible proceed to the troubleshooting section.

#### 3.2 Troubleshooting

(1) The data is not received using a serial interface.

(2) Using a serial interface, the print data is omitted or the print operation is not performed.

① The data is not received using a serial interface.

(A protocol is set to READY/BUSY state, and BUSY LINE is in SSD + state.)

- The RxD of RSDV1 as specified in Figure B-1?

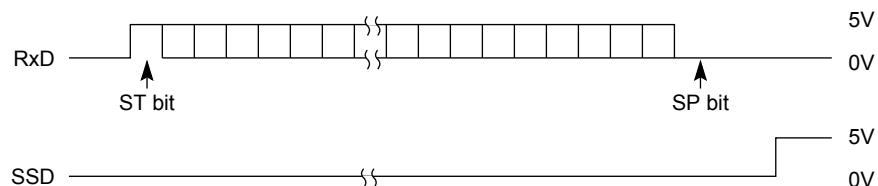


Figure B-1

- No Replace the RS232C optional board.
- Yes Replace the control board.

② In receiving by serial interface, printing data is omitted or printing operation is not performed.

- Are RxD and SSD of RSDV1, RSDV2 as specified in Figure B-1?
  - No Replace the RS232C optional board.
  - Yes Replace the control board.

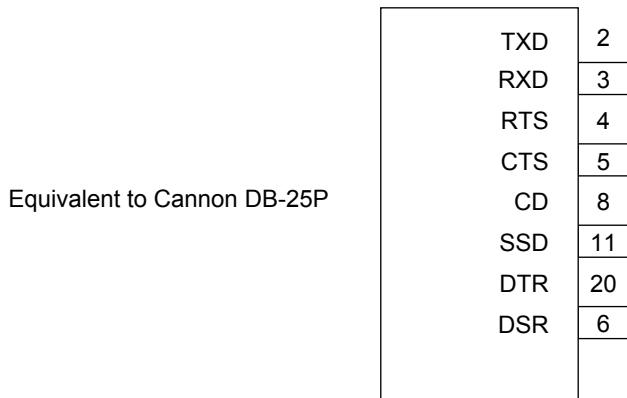
### 3.3 Local Test

#### 3.3.1 Circuit test mode

##### 3.3.1.1 Setting

- (1) Diagnostic test (set by menu)
- (2) Test connector

Connect the test connector shown in Figure B-9 to the interface connector



**Figure B-9 Test Connector Connection Diagram**

##### 3.3.1.2 Function

After the settings outlined in Section 3.3.1.1 are completed and power is turned on, the serial interface checks the message buffer memory and interface driver/receiver circuit. It then prints characters.

To start and stop this test, push the SEL(联机) switch on the front of the printer.

Details of this test are explained on below.

- (1) The program revision using two numerical characters is printed.
- (2) “LOOP TEST” is printed.
- (3) Output level to DTR, RTS, and SSD signals is dropped low. If DSR, CTS, or CD signals is High, “IF BAD” is printed. If DSR, CTS, and CD signals are all Low, “IF OK” is printed.
- (4) Output level to DTR, RTS, and SSD signals is raised high. If DSR, CTS, or CD signals is Low, “IF BAD” is printed. If DSR, CTS, and CD signals are all High, “IF OK” is printed.
- (5) Transmits characters codes from 20H to 7EH is transmitted by TXD signal. At the same time, characters are received by the RXD signal and stored in the message buffer.
- (6) The characters that were stored in the message buffer as indicated in (5) are printed.
- (7) Steps (2) through (6) are repeated until test is interrupted.